

Parramatta Precinct Liquor Accord

Background

Hassle Free Nights is a comprehensive plan to reduce alcohol-related violence and foster safer, more vibrant entertainment districts. It focuses on locally tailored solutions and a cooperative approach between NSW Police, Government agencies, councils, licensed premises, late-trading businesses and communities. Among other things, *Hassle Free Nights* provides increased late night transport options across targeted entertainment districts, new laws to reduce street drinking, powers to regulate trading hours, and the establishment of **Precinct Liquor Accords** (PLAs) in Sydney Central, Manly, Parramatta, Wollongong and Newcastle/Hamilton.

Boundary and participants

On the 6 September 2010 the Director-General of Communities NSW approved the boundary for the Parramatta Precinct Liquor Accord (PLA). Participants in the Parramatta PLA include 15 mandatory late trading licensed venues and a range of voluntary participants.

| Mandatory participants | Voluntary participants |
|--|---|
| Barnaby's Restaurant | Australian Hotels Association (NSW) |
| Bavarian Bier Cafe Parramatta/Bierhaus | Department of Premier and Cabinet |
| City Extra Parramatta | Regional Coordination Program, Western Sydney |
| Collector Tavern | NSW Police – Parramatta Local Area Command |
| El-Phoenician Restaurant | NSW Transport |
| Kings Indian Restaurant & Bar | Parramatta Chamber of Commerce |
| Meat & Wine Co (Parramatta) | Parramatta City Council |
| Nut N Fancy | Parramatta Liquor Accord |
| One World Sport Parramatta | Restaurant and Catering NSW/ACT |
| Park Royal Parramatta | |
| Liana's Restaurant | |
| River Canyon | |
| Roxy Hotel | |
| The Sebel Parramatta | |
| Zeytin Turkish Cafe and Restaurant | |

Measures

A Precinct Liquor Accord is a set of measures, approved by the Director-General, Communities NSW, that aim to do either or both of the following:

- To minimise or prevent alcohol-related violence or anti-social behaviour, or other alcohol-related harm, in the precinct to which the relevant liquor accord applies
- To protect and support the good order or amenity of any such precinct in connection with issues arising from the presence of, or any proposed increase in the number of, licensed premises in the precinct

The Parramatta Precinct Liquor Accord was developed by participants at meetings on 14 October and 22 November 2010, and approved by the Director-General, Communities NSW, on 25 February 2011. The final measures were based on extensive PLA participant, industry and stakeholder feedback.

Promote the Parramatta PLA Precinct

A website dedicated to positively promoting the Parramatta PLA precinct will be developed, promoting the area as a safe late night entertainment precinct, and will include information about late night transport options.

| Deliverables | Responsible | PLA Cost Contribution |
|---|----------------------------------|---|
| 1. Venues will work with Parramatta City Council to develop content for the website | Venues / Parramatta City Council | Approximate cost for the website construction and maintenance is \$25,000 and will be met by Government, Council and venues. Cost for mandatory participants remains at \$590 per venue. |
| 2. Build, maintain and update website content as required | Parramatta City Council | |
| 3. Promote the website by adding links on venue websites | Venues | |

Licence condition

The licensee must:

1. promote the Parramatta PLA precinct website, and
2. ensure bar, wait and security staff are aware of, and can provide information on the Parramatta PLA precinct website.

RSA on the Frontline workshops

Restaurant, bar and security staff are expected to attend *RSA on the Frontline* workshops to learn practical tips, strategies and useful security practices. NSW Police (Parramatta Local Area Command) will be invited to commit officers to assist with the workshops.

| Deliverables | Responsible | PLA Cost Contribution |
|---|-----------------|--|
| 1. Develop appropriate workshop content, including restaurant and small bar focus | Communities NSW | Mandatory participants to meet in-kind costs |
| 2. Schedule multiple workshops to allow for maximum participation | Communities NSW | |
| 3. Send as many staff as possible to the workshops | Venues | |
| 4. Monitor the number of attendees from each venue | Communities NSW | |

Licence condition

The licensee must ensure that at least one manager/supervisor and one staff member required to hold an RSA certificate attend an *RSA on the Frontline* workshop delivered by Communities NSW.

This condition only applies if the licensee has received two weeks prior written notification of the date, time and location of the workshop.

Precinct Safety Assessment (additional measure imposed by the Director-General)

The Precinct Safety Assessment will be a separate component of existing safety plans. The Assessment must articulate the responsibilities of the venue and actions being undertaken to contribute to the development of a safe and vibrant entertainment precinct.

| Deliverables | | Responsible | PLA Cost Contribution |
|---------------------|--|--------------------|--|
| 1. | Undertake a Precinct Safety Assessment by 31 March 2011 | Venues | Mandatory participants to meet in-kind costs |
| 2. | The Precinct Safety Assessment must consider, but not be limited to: <ul style="list-style-type: none">• safe design principles• issues relating to patron capacity• management of the entry and dispersal of patrons, in particular queuing | Venues | |
| 3. | Strategies in the assessment to be implemented by 7 April 2011 | Venues | |
| 4. | All staff to be informed of the Precinct Safety Assessment and the strategies the venue is initiating to promote a safe and vibrant entertainment precinct | Venues | |
| 5. | A copy of the assessment entitled 'Precinct Safety Assessment' to be kept in the venue's RSA Register | Venues | |
| 6. | Precinct Safety Assessment to be made available to local police and/or OLGR inspectors | Venues | |
| 7. | The Precinct Safety Assessment's effectiveness is to be reviewed after three (3) months and again at intervals of six (6) months | Venues | |

Licence condition

1. The licensee must prepare a Precinct Safety Assessment for the licensed premises by 31 March 2011.
2. The Precinct Safety Assessment must be systems based and adopt a continuing risk reduction approach to address:
 - a. safe design principles
 - b. issues relating to patron capacity, and
 - c. management of the entry and dispersal of patrons, in particular queuing.
3. A copy of the current Precinct Safety Assessment must be maintained at the licensed premises and made available for immediate inspection by members of the NSW Police Force or inspectors from the Office of Liquor, Gaming and Racing.

Supplementary measures to support the Parramatta PLA

| Determine feasibility of moving secure taxi rank | | | |
|--|---|--------------------|------------------------------|
| A working party will be established to review the location of the existing secure taxi rank, currently located in George Street, Parramatta. | | | |
| Deliverables | | Responsible | PLA Cost Contribution |
| 1. | Coordinate a working party of representatives from Parramatta Local Area Command, Parramatta City Council, Transport NSW and licensed venues in the PLA to review the location of the existing secure taxi rank | Communities NSW | N/A |
| 2. | Consideration will be given to moving the rank to a different location or having two sites for use at different times | Venue | |

| Crime Scene Preservation Procedures | | | |
|--|---|--------------------|--|
| Venues are to follow a formal set of procedures for crime scene preservation in the case of a violent incident on their premises. The procedures are articulated in the 'Crime Scene Preservation Guidelines' (NSW Police, July 2010). | | | |
| Deliverables | | Responsible | PLA Cost Contribution |
| 1. | Crime Scene Preservation Guidelines followed as required | Venue | Mandatory participants to meet in-kind costs |
| 2. | All venue staff to be made aware of the procedures outlined in the Guidelines | Venue | |
| 3. | Guidelines are reinforced as part of <i>RSA on the Frontline</i> training | Communities NSW | |

| Precinct Charter | | | |
|---|--|---|--|
| The Precinct Charter will focus on the key areas seen as important by precinct stakeholders. It will outline the rights and responsibilities for both customers and businesses. | | | |
| Deliverables | | Responsible | PLA Cost Contribution |
| 1. | Draft the terms and principles of the Precinct Charter by 31 March 2011 | Communities NSW in consultation with stakeholders | Mandatory participants to meet in-kind costs |
| 2. | Seek feedback from mandatory and voluntary participants in the PLA to ensure it is tailored to local needs | Communities NSW | |
| 3. | Support the Precinct Charter and ensure all staff are aware of it | Venue | |
| 3. | Display a copy of the Precinct Charter in a prominent position in the venue | Venue | |
| 4. | Communities NSW will recognise venues for supporting the Charter | Communities NSW | |

Note: Supplementary measures form part of the PLA agreement but are not licence conditions. The support of all members is sought to help enhance the safety and amenity for the precinct and to reduce the risk of harm.

