



# Concessions



## Concession rates and parking

Patients and carers\* eligible to obtain concession rates when parked in public hospital car parks include:

- (a) Holders of eligible government cards
- (b) Patients and their carers who attend the hospital/facility on an ongoing basis for treatment.

## Claiming a concession rate

Eligible patients, their carers and holders of concession cards must present their parking tickets, photo identification and concession card or request for concessional rates at one of the following hospital locations before exiting the car park:

- Wilson Parking Office located in the Multi-Storey Car Park, off Somerset St, Monday to Sunday, 6:00am to 10:00pm - Phone no: 4734 1575
- Patient Enquiries Counter, located in the Building D entrance of Nepean Hospital Monday to Sunday 7:30am to 8:00pm
- Outpatients Reception located in Building C, Level 1 Monday to Friday 8:00am to 4:30pm
- Nepean Cancer & Wellness Centre - Cancer Care Patients and Carers Only

Concession card holders are legally required to be present at the time of parking validation.

## Concession Rates

0-3 hours	Free
> 3 hours	\$6.90 - Per exit
3 day ticket	\$13.80 - Frequent use allowing multiple entries and exits in a 3 day period - subject to approval
7 day ticket	\$27.60 - Frequent use allowing multiple entries and exits in a 7 day period - subject to approval

## Eligible concession cards

Identification must be in the form of the applicable Government issued permit or card.

\*'Carer' is an individual providing care to a patient who is eligible, or a carer who is otherwise eligible under this Policy Directive. A carer is defined as a person who provides ongoing, unpaid support to a family member, neighbor, or friend who needs help because of a disability, terminal illness, chronic illness, mental illness, and/or aging. A person is not a carer if they care for a person as a paid employee, a volunteer or as part of educational training.

Students on educational placement and staff are not entitled to the concessional car parking fees as concessions only apply to patients and their carers.



Visit [www.health.nsw.gov.au/hospitals/parking](http://www.health.nsw.gov.au/hospitals/parking) for more information on concessional parking or download the NSW Health Parking and Directions App to your phone.



Visitors and patients should contact Car Park Administration on 4734 4420 or email [NBMLHD-CarParkAdmin@health.nsw.gov.au](mailto:NBMLHD-CarParkAdmin@health.nsw.gov.au) for more information regarding the process.



Nepean Blue Mountains Local Health District