

## Outcomes Reporting Guidance Note

*To assist applicants for Resources for Regions funding develop appropriate outcomes for their projects.*

### Background

The objective of the Resources for Regions (R4R) program is to support the ongoing prosperity of mining communities in regional NSW by providing economic opportunities, improved amenity and positive social outcomes. The program acknowledges the significant benefits mining delivers to the NSW economy as well as the unique and diverse needs arising in mining communities. In recognition of this, Round Seven of the program will fund infrastructure projects and community programs to help address these unique and diverse needs. The overall objective is to ensure funding support is provided to the right areas and long-term benefits are delivered to NSW's highly valued mining communities.

### Outcome Reporting Obligations

Information on the outcomes of projects funded by R4R is required to evaluate the fund's success in achieving its objective to support the ongoing prosperity of mining communities in regional NSW by providing economic opportunities, improved amenity and positive social outcomes.

It is a funding requirement for applicants to outline outcomes to be delivered by each project and how the applicant will monitor and report on these outcomes once the project is operational or completed. This will be considered as part of the assessment process. Project applications without clear outcomes or without clear data collection, monitoring and reporting processes may not be approved for funding.

Reporting is typically conducted at the final milestone payment when the recipient of the grant submits an acquittal on their project. However, recipients are still required to report on outcomes for up to 18 months post the completion of their project.

### Measurement

R4R funding will be provided for a wide range of projects. These include projects to improve existing infrastructure, provide new infrastructure and deliver programs. While measuring project outcomes is different for different types of projects, the key measures for R4R funded projects are employment outcomes and participation/usage.

Applications for R4R grants should outline proposed approaches to measuring project outcomes.

The following principles should be considered when developing project outcome measures:

- Connection – use a measure that shows if the facility or infrastructure is being used as intended.
- Usage – show how the new or improved facility or community program is being used by the intended users, and how much use there is of the facility or program.
- Baseline – for improved facilities or infrastructure, measure use before improvement and then again after the improvement. For new facilities or infrastructure, measure use after completion but consider if use of substitute facilities or infrastructure changed.

- Satisfaction – show how satisfied with the community program or infrastructure the intended users are.
- Timing – outline when the observations of the community program or infrastructure use occurred to enable extrapolation.

## Examples

Some example project outcome measures are outlined below for different project types.

**Table 1. Project outcome examples**

Project type	Example project outcomes measures	Explanation	R4R objectives
Road or bridge upgrades or waste infrastructure.	<p>How many people use the infrastructure?</p> <p>How satisfied are users with the infrastructure?</p>	Usage and user satisfaction would ideally be measured before and after the project. The outcome of the improved infrastructure may be improved satisfaction. For example, XX people continue to use the infrastructure each week but report they are now more satisfied with the infrastructure.	<p>Economic infrastructure to mitigate mining impacts.</p> <p>Infrastructure is renewed for community use. Measures of community usage will highlight the extent the community is benefiting from renewed infrastructure.</p>
Tourism infrastructure	<p>How many people use the infrastructure?</p> <p>How satisfied are users with the infrastructure?</p> <p>How many visitors/tourists used the infrastructure?</p>	Usage and user satisfaction would ideally be measured before and after the project. The outcome of the improved infrastructure may be improved satisfaction. For example, XX people continue to use the infrastructure each week but report they are now more satisfied with the infrastructure. It should also measure the tourism benefits of this project (i.e. number of visitors, expenditure, etc).	<p>Economic infrastructure to diversify the local economy.</p> <p>The principle aim of economic diversification is to retain and grow regional employment.</p>

Project type	Example project outcomes measures	Explanation	R4R objectives
Streetscape beautification	<p>What is the local population who use the street?</p> <p>How many businesses are on or near the street?</p> <p>How satisfied with the new streetscape is the local community?</p> <p>How satisfied with the new streetscape are businesses on, or near, the street?</p>	<p>The users of the streetscape are the local community and adjoining local businesses. These two groups may have different views on the project. To measure how satisfied the community is with the project overall may require separate reporting for the two user groups.</p>	<p>Community infrastructure to provide amenity.</p> <p>Infrastructure is renewed for community amenity and benefit. Measures of community usage will highlight the extent the community is benefiting from renewed infrastructure.</p>
Targeted Skills Development Program	<p>How many people have started the program?</p> <p>How many people have completed the program?</p> <p>The demographic of participants of the program?</p> <p>How many people have gained new employment?</p> <p>How satisfied are people with these programs?</p>	<p>The usage of the program including the number of people who enrolled in the program, completed the program and the satisfaction of people with the program. What industry outcomes have been achieved in terms of new employment in new industries or further on flows with new jobs in sectors and lowering of unemployment rates.</p>	<p>Economic diversification initiatives to support the long-term resilience and prosperity of mining communities.</p> <p>Measures of the number of people utilising these programs and new jobs created as a result of skills training.</p>
Large Scale Festivals & Events	<p>How many community events are being held?</p> <p>How many people attended these events?</p> <p>How satisfied are people with the community events?</p> <p>How many visitors/tourists are attracted to these events?</p> <p>How much is spent in the local economy as a result of these events?</p>	<p>If the project is based on events, the usage and satisfaction should be measured. For example XX events were held, most of which would not have occurred otherwise, and feedback from attendees was they were either satisfied or dissatisfied with the event. The event's impact on the local economy should also be measured.</p>	<p>Community programs to promote positive social outcomes.</p> <p>Measures of community usage will highlight the extent the community is benefiting from programs.</p>



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