

Closing the NSW border

Permits for people who still need to come to NSW

An Easy Read guide



How to use this guide



The New South Wales (NSW) Government wrote this guide.

When you see the words 'we' or 'us', it means the NSW Government.



We wrote this guide in an easy to read way. We use pictures to explain some ideas.

We have written some words in **bold**.

Not Bold
Bold

This means the letters are thicker and darker.

We explain what these words mean.



You can ask for help to read this guide. A friend, family member or support person may be able to help you.

Closing the border between NSW and Victoria



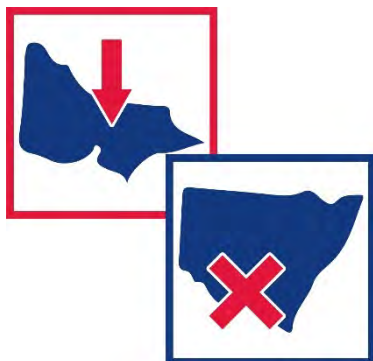
The border from Victoria into NSW closed on Wednesday 8 July.



The border between NSW and Victoria will only close for a short time.



We don't know when the border will open again.



This means people who live in Victoria:

- must stay in Victoria
- can't enter NSW.



You will need a permit to cross the border if you live in NSW but are in Victoria now.



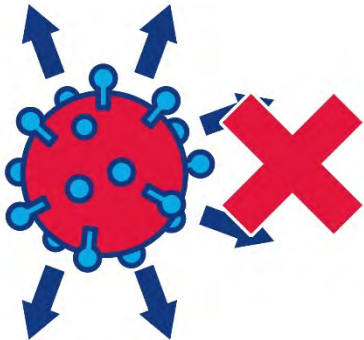
We talk about permits on page 11.



14 days



When you come into NSW, you might have to stay in a hotel for 14 days.



We have done this to stop the spread of COVID-19.



We have also done this to protect people who live in NSW.

Who can come into NSW?



Some people still need to come into NSW.



But many people will need permits to come into NSW.



We talk about permits on page 11.



People who provide emergency services don't need a permit to come into NSW.



Police officers don't need a permit to come into NSW.



You need a permit to come into NSW to:

- see a doctor
- go to hospital.

You don't need a permit to come into NSW if:



- you might be hurt by someone or something



- it's an emergency and you need to:
 - see a doctor
 - go to hospital.



Some people live in a special area along the border between NSW and Victoria.

We call it the **border zone**.



We call people who live in these areas **border zone residents**.



Border zone residents must have a permit to come into NSW.



These permits let border zone residents come into NSW if they need to:

- work, for example provide disability support services
- study or learn
- see a doctor or go to hospital
- give someone care they need
- get care they need.



These permits also let border zone residents come into NSW to support someone who has problems with:

- their mental health
- domestic violence.



These permits also let border zone residents come into NSW to get support for problems with:

- your mental health
- domestic violence.



People who provide important services must have a permit to come into NSW.

Important services include:



- cleaning to keep businesses and public places safe from COVID-19 if there is no one locally who can do it



- transport for people, if it is your job



- the transport and delivery of things people need



- health and medical care



- Australian defence forces – the army, the navy and the air force



- mining



- growing food



- building and construction services



- energy services



- factories that build or make things people need.

Permits to come into NSW



If you want to come into NSW, you must apply for a new permit.



You can visit our website to apply for a permit.



www.service.nsw.gov.au/transaction/apply-covid-19-nsw-border-entry-permit



A lot of people have already applied for permits.



If you have your permit, you must show it to police when you want to cross the border into NSW.

What happens when you cross the border?



Anyone who is not a border zone resident who comes into NSW must quarantine in a hotel for 14 days.

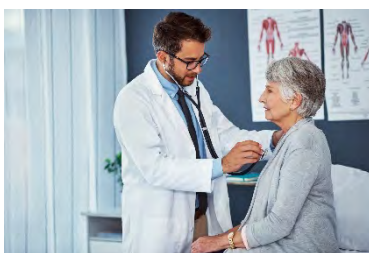
This means you:

- stay in a hotel
- don't leave your hotel
- don't see other people.



You can leave your hotel if there is an emergency.

You can only leave your hotel if you need:



- health or medical care



- medical supplies.



You should stay at least 1.5 metres away from other people.



You should not have any visitors.



You should only let people visit you if they:

- give you care and support you really need
- bring you food or other items you really need.

Contact us



You can call us to get more information.



13 77 88 (Service NSW)



You can call us:

- 24 hours a day
- 7 days a week.



www.nsw.gov.au



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