



Support for individuals



Support available	What is it?	What period of the lockdown does it cover?	When will I get support?	How do I find more information?	How can I apply?
COVID-19 Disaster Payment	<p>A payment for workers who have been unable to earn income due to the COVID-19 lockdown. For workers not already receiving income-support, there are two tiers of payments depending on number of work hours lost (according to the dates and locations outlined in the following column). Eligible workers already receiving income-support who have lost more than 8 hours or a full day of work will get a special disaster supplement of \$200 per week.</p>	<p>Amounts refer to payments to workers who lost 8-20hrs of work / more than 20hrs of work, respectively.</p> <p>For inner-Sydney*: 1 July-14 July 2021: \$325/\$500pw 15 July-4 August 2021: \$375/\$600pw From 5 August 2021: \$450/\$750pw</p> <p>For the rest of Greater Sydney**: 4 July-17 July 2021: \$325/\$500pw 18 July-7 August 2021: \$375/\$600pw From 8 August 2021: \$450/\$750pw</p> <p>For the rest of NSW: 18 July-7 August 2021: \$375/\$600pw From 8 August 2021: \$450/\$750pw</p> <p>Existing recipients of income-support may receive \$200 per week from 27 July.</p>	<p>Weekly following application.</p> <p>Payments remain available while all or parts of NSW is a Commonwealth declared hotspot.</p> <p>Since 18 July, regional NSW citizens have been eligible to claim the disaster payment from the date they lost work due to the lockdown.</p>	<p>Visit the Services Australia website.</p>	<p>Apply here</p> <p>Claims for a given week close 28 days after the first day of that week. For example, claims for the week beginning 8 July close on 4 August and so on.</p>
Support with my residential tenancy	<p>Protection from eviction for residential tenants who have suffered a 25% or more loss of income due to the lockdown or COVID-19. Land tax relief or grants for landlords who reduce the rent of lockdown impacted tenants.</p>	<p>Landowners who reduce rent for COVID-19 affected residential tenants can either:</p> <ul style="list-style-type: none"> obtain land tax relief up to the rent relief provided between 1 July and 31 December 2021 up to 100% of their 2021 land tax liability for the tenanted property, or apply for a rebate up to the rent relief provided from 14 July 2021, up to \$3,000 for each residential tenancy. 	<p>Speak with your landlord about your rent. Landowners can submit applications for land tax relief and Tenancy Support Payments now.</p>	<p>Revenue NSW NSW Fair Trading</p>	<p>Applications can be made with Revenue NSW for land tax relief or with Fair Trading for Tenancy Support Payments.</p>

*Residents or workers in the City of Sydney, Waverley, Randwick, Canada Bay, Inner West, Bayside or Woollahra local government areas.

**Also includes the Blue Mountains, Central Coast, Wollongong and Shellharbour.



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Cooked meals, food hampers, and food vouchers to those experiencing food insecurity	This support is for anyone in need of food relief. Providing delicious and nutritious food through cooked meals, food hampers and food vouchers.	Support is available immediately and throughout the entire lockdown period.	You can get support immediately by visiting: <ul style="list-style-type: none"> • Ask Izzy • OzHarvest Australia 	Visit Ask Izzy which will help connect you to local food relief services.	<ul style="list-style-type: none"> • Enter your postcode into the Ask Izzy website and you will receive a list of the places closest to you where you can get food relief. • Call OzHarvest on 1800 108 006 or visit their website OzHarvest Australia.
Emergency relief support for asylum seekers, temporary visa holders and refugees	Emergency food, housing, transport, telecommunications and community care support for temporary visa holders, refugees, and asylum seekers in NSW.	Services will be available through the lockdown period and beyond.	Contact an NGO in your local area and they can immediately help you get the support you need.	Visit Multicultural NSW website .	Contact an NGO in your local area and they will assist you in getting the support you need. Visit the Multicultural NSW website for a list of NGOs: Support for vulnerable Temporary Visa Holders .
Rent Choice is rental relief for youth aged 16 – 24, individuals and families escaping domestic and family violence, veterans, or those who have faced a serious financial set back	Rent Choice is a private rental subsidy that helps clients pay rent and stay in their rental homes.	Rent choice can help individuals and families pay rent for up to three years.	Get in touch with the Department of Communities & Justice Housing Contact Centre at 1800 422 322.	Visit the Department of Communities & Justice website at Access a private rental subsidy through Rent Choice, Family & Community Services .	If you would like to apply for Rent Choice or find out more, call your local housing office listed at Find a housing office, Family & Community Services or call the Housing Contact Centre on 1800 422 322.



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Temporary Accommodation Support	Providing temporary accommodation, meals and referrals for support for homeless people.	Rough sleepers will be provided with accommodation during the lockdown. Other homeless people will get an initial 7 days of accommodation. Accommodation may be extended beyond the 7 days for people who are actively seeking housing.	When you call, you will be directed to available accommodation immediately.	Call: Link2Home on 1800 152 152 at any time, on any day of the week.
Mental Health Support	An increase in counselling services for those experiencing hardship during lockdown, including counselling for parents suffering from perinatal depression and anxiety.	The extra services will be available through the lockdown period and beyond, ensuring you are supported through these challenging times.	Immediately.	Call: <ul style="list-style-type: none"> • Lifeline Australia on 13 11 14 • Kidshelpline on 1800 55 1800 • Beyond Blue on 1300 22 4636
Test and Isolate support payments	One \$320 payment in a four week period for lost wages for eligible workers aged 17 and over who live in the <u>LGAs of concern</u> , who have symptoms of COVID-19, get tested and isolate until a negative result is returned.	Applications are now open for tests taken on or after 13 August 2021.	You'll need to apply for the payment within 7 days of having the test. Successful applicants will be paid the \$320 lump sum within three days of submitting their application.	<u>Service NSW</u>
				How can I apply? <u>Service NSW</u>



Support for micro-businesses (including sole traders) and small non-profits

To be eligible, your business or organisation must have a turnover between \$30,000 and \$75,000 per year, and your revenue has declined by 30% or more.



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2021 COVID-19 Micro-Business Grants	Fortnightly grant of \$1,500.	From 26 June 2021.	Payments to applicants have already commenced.	Service NSW	Apply for the 2021 COVID-19 Micro-Business Grants here . If you are a sole trader, you are not eligible for both the 2021 COVID-19 Micro-Business Grant and the 2021 COVID-19 Disaster Payment.
Support with my retail or commercial tenancy	Landlords can't evict impacted retail or commercial tenancies with turnover up to \$50m without mediation. The parties must negotiate rent relief with consideration to the National Code of Conduct. Land tax relief for landlords who reduce the rent for impacted commercial tenants up to 100% of their 2021 land tax liability. Monthly grants of up to \$3,000 for small commercial landlords that face financial hardship by providing rent relief.	These protections will last for the whole lockdown. The Retail and Other Commercial Leases (COVID-19) Regulation 2021 expires on 13 January 2022. Land tax relief applies to rental reductions provided from 1 July to 31 December 2021.	Payments will be received within 5-10 business days from when applications are approved.	Contact the office of the Small Business Commissioner for mediation services. Land tax relief guidelines can be found here .	Apply for the land tax relief on Service NSW website. Apply for mediation support here . Applications for the Commercial Landlord Hardship Fund will soon be available through Service NSW.



Support for small to medium businesses (including sole traders) and small non-profits

For businesses or organisations with annual turnover of more than \$75,000 for which revenue has declined by 30% or more due to the lockdown.



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2021 COVID-19 Business Grants	<p>One-off grant of \$7,500 to \$15,000 depending on your business's revenue decline.</p> <p>NSW businesses with annual turnover from \$75,000 and up to \$50m, and total annual wages bill below \$10m.</p>	The first three weeks of the lockdown.	Payments will be received within 5-10 business days from when applications are approved.	Service NSW	Apply for the 2021 COVID-19 Business Grant here .
JobSaver	Payments of 40% of pre-COVID NSW weekly payroll, from \$1,500 to \$100,000 per week (paid fortnightly); \$1,000 weekly for non-employing business.	From 18 July 2021.	Payments to approved applicants have already commenced.	Service NSW	Applications are open on the Service NSW website . Service NSW is working through changes to ensure that newly eligible businesses will be able to apply as soon as possible.
Payroll tax support	<ul style="list-style-type: none"> • 25% reduction in FY22 payroll tax for eligible businesses • Payroll tax payments deferred until 7 October 2021 for all businesses • 12-month repayment plans for the payroll tax return due in October and deferred payroll tax 	Payroll tax reduction available for 2021-22 Financial year. Deferrals currently only for June, July and August 2021.	<p>Payroll tax deferrals are in place.</p> <p>Repayment plan options will be available at the end of the deferral period.</p>	Revenue NSW	Further advice on the 25% reduction and repayment plans will be available on Revenue NSW's website .



Industry specific support



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Support for the performing arts sector	Tailored payments to non-profits, commercial theatres, and commercial music venues, to help with the cost of current productions.	From 26 June 2021.	Within 3 weeks of submitting your application.	Create NSW	Create NSW
Support for accommodation providers	Available for providers that can demonstrate cancellations during the winter school holiday period: <ul style="list-style-type: none"> • \$2,000 for cancellations of up to 10 nights • \$5,000 for cancellations of 11 or more nights 	26 June to 11 July 2021 inclusive.	Accommodation providers should first apply for a COVID-19 Business Grant.	Service NSW	Service NSW
Support for multicultural media outlets	Grants are available for multicultural media outlets in NSW to support production and editing costs, operating costs and developments in technology to help deliver vital news services to new and hard-to-reach communities.	The grants are designed to support multicultural media organisations deliver important COVID-19 messages throughout lockdown.	Applications are currently being assessed.	Multicultural Community Support Grants	Applications have now closed.