## HANSENYUNCKEN

# - PROJECT REMEDIATE - MANAGING CONTRACTOR

Nick Luzar

NSW/ACT State Manager

### **ACKNOWLEDGEMENT OF COUNTRY**

We acknowledge the Traditional Custodians of the Darramuragal land in which we work.

We pay our respects to Elders past, present and emerging.

OUR ROLE HANSENYUNCKE

- Appointed as Managing Contractor by NSW Government July 2021
- Manage replacement of combustible cladding on Class 2 residential buildings with fully designed and compliant façade systems
- Work closely with Owners, industry and Government to deliver safe, compliant, and insurable solutions for affected owners



David Beslich
Chairman and
Executive Director



Nick Luzar
State Manager
NSW/ACT

### **HANSENYUNCKEN**

### REMEDIATE DELIVERY STRUCTURE

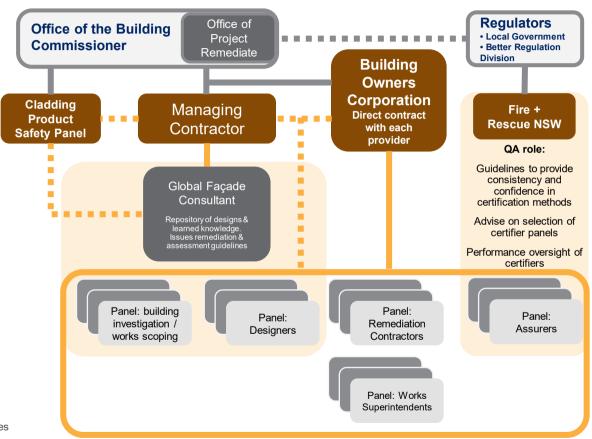
### Office of the Building Commissioner

- Design and Building Practitioners Act (D&BP Act)
- Residential Apartment Buildings (Compliance and Enforcement Powers) Act (RAB Act)
- · Certifiers Practice Standards

#### **Managing Contractor**

- Customer Service
- Logistics
- · Technical (oversight)
- Scope management
- Procurement & governance of panels (inc. waste & insurance)
- · Material testing





OUR VISION HANSENYUNCKEN





Rebuild confidence in Class 2 residential buildings

**Everyone Home Safe** 

Customer satisfaction – Owners, Residents and Government

Industry as part of the solution

Industry the best it can be

### THE ASSURANCE LAYER



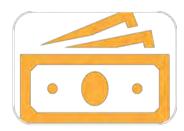
Stakeholder engagement and management



Global Façade Consultant



Panel procurement (Credentialing, technical and administration management)



Direct payments
(Second line contractors)



Compliance (Remediation) certificate

### Loan scheme



10-year loans



Quarterly repayments



Hardship provisions

### Established in 1918, wholly Australian owned

Delivered more than 5,000 buildings since our founding

### Significant projects include:

- Sydney Coliseum Theatre, Sydney
- Inner Sydney High School, Sydney
- Building the Education Revolution, Sydney
- Sydney Ferry Wharf Upgrade Package
- New Royal Adelaide Hospital, Adelaide
- Museum of Old and New Art, Hobart

Driven By Challenge, Built With Pride

Customer oriented

Innovation journey and digital technology

Integrity, respect, excellence and innovation

Adherence to best practice corporate standards

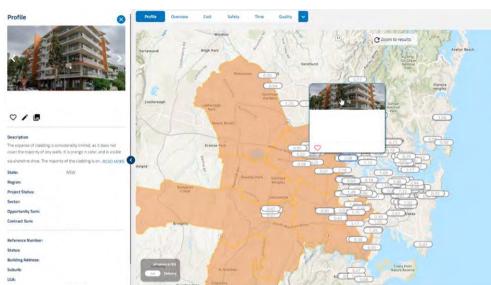
Driving improved safety, quality and environmental outcomes

### **OUR INNOVATION JOURNEY**

### **HANSENYUNCKEN**

- Innoki our digital information management revolution
- Digital platform connects all third party information in common data environment
- Seamless solution and perfect for managing large data volumes
- Delivers improved management and customer service





### **REMEDIATION OUTCOMES**



Rebuilt confidence in Class 2 residential buildings



Safe, compliant and high-quality outcomes for our communities



Safety – everyone home safe



Improved industry education, training and performance



Value for money for Owners



Customer satisfaction

# SUPPORTING OWNERS AND STRATA MANAGERS

Nicholas JacobsHansen Yuncken Program Director

Remediate combustible cladding on Class 2 residential buildings with safe, compliant solutions

Everyone home safe, residents, visitors, general public

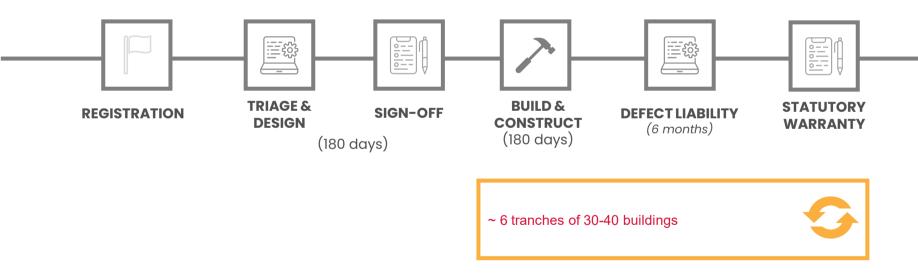
Deliver a customer focused remediation pathway

Provide support to Owners and Strata Managers to navigate through the process Deliver value for money to Owners, including interest free loans and hardship provisions

Assurance – Building Insurance with no cladding carve outs or cost premiums

### INDICATIVE PROGRAM

- Overall program timeline approximately 3 years (2021 2024)
- Buildings prioritised on risk, complexity and readiness
- Indicative timeline for a project that has joined Project Remediate





Assurance – a safe, compliant and insurable outcome



Building triage by experienced professionals



Assistance with navigating local authorities and fire orders



Efficient and cost-effective design using pattern book design solutions

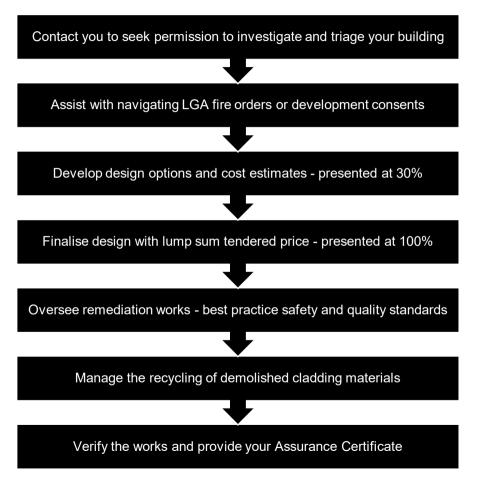


Fully documented lump sum contract for the works, competitively tendered by prequalified Remediation Contractors



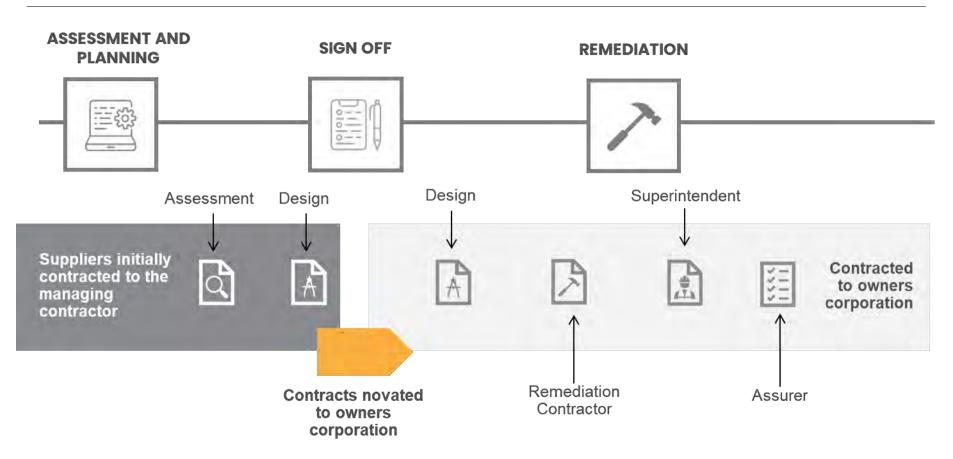
Case managers dedicated to supporting you through every step of your remediation journey

### I'VE REGISTERED – WHAT HAPPENS NEXT?



- Our team is currently reviewing available documentation and allocating buildings into the program
- Buildings being prioritised based on their risk, complexity and readiness
- Hansen Yuncken will guide you through the process at every step
- Owners who have already commenced their remediation journey can still register and have their eligibility checked
- Owners can exit Project Remediate at nil cost up to the 100% design presentation milestone
- Interest free loan payable over 10 years
- Hardship provisions are available to eligible Owners

### WHAT CONTRACTS WILL I NEED TO SIGN?



### **EVERYONE HOME SAFE**



Safety of everyone involved in the program is of the highest importance Residents and visitors
General public
Workers



All workers will complete mandatory training and have a Project Remediate passport to work on your property



Our commitment to your safety and privacy is paramount

### HOW COMMUNICATION WILL BE MANAGED

### How we will contact you:

- Information Packs will be issued to Owners:
  - before triage
  - at 30% design presentation
  - at 100% design presentation
- We will liaise at all times with your nominated representative(s) via your preferred means of communication
- Managing Contractor will always assist Owners with any questions or issues that arise while the building is in the program
- Dialogue and information sharing with Statutory Authorities such as Councils and Fire & Rescue NSW as necessary to assist Owner's obtain fire orders or development consents

### How you can contact us

24-hour hotline 1800 730 102

Via our dedicated Customer Service Managers (details will be provided to registered Owners)

Monitored project email address remediateOC@hansenyuncken.com.au

### To register

www.nsw.gov.au/project-remediate

## Visit the Project Remediate website

www.nsw.gov.au/project-remediate

### Speak with us

1800 730 102

Write to us

remediateOC@hansenyuncken.com.au

### **THANK YOU**

