



Support for individuals



Support available	What is it?	What period of the lockdown does it cover?	When will I get support?	How do I find more information?	How can I apply?
COVID-19 Disaster Payment	<p>A payment for workers who have been unable to earn income due to the COVID-19 lockdown. How much you get depends on the hours of work you lost. If you're eligible, you'll get \$450 if any of the following apply:</p> <ul style="list-style-type: none"> • you lost at least 8 hours of work • you lost less than 20 hours of work • you couldn't work a full day for that week. 	<p>Eligibility depends on where you are located and when lockdown arrangements have been in place for your local government area (LGA). Please refer to the Services Australia website for the latest information about your LGA's eligibility.</p>	<p>Weekly following application. Since 18 July, Australian residents from all recognised NSW COVID-19 locations are eligible to claim the disaster payment from the date they lost work due to the lockdown.</p>	<p>Visit the Services Australia website.</p>	<p>Apply here Claims for a given week close 28 days after the first day of that week. For example, claims for the week beginning 8 July close on 4 August and so on.</p>
	<p>If you're eligible, you'll get \$750 if you lost 20 hours or more for that week. Eligible workers already receiving income-support who have lost more than 8 hours or a full day of work will get a special disaster supplement of \$200 per week.</p> <p>In the first week after the 80% vaccination target is reached: the two payment tiers will collapse into a single payment stream of \$450 per week. All workers have lost more than 8 hours of work will receive this amount. Payments for recipients of income-support will reduce to \$100 per week.</p> <p>In the second week after the 80% vaccination target is reached: the payment will reduce to \$320 per week. Payments for recipients of income-support will reduce to \$100 per week. Payments will cease from the third week after the 80% vaccination target is reached.</p>				
Support with my residential tenancy	<p>Protection from eviction for residential tenants who have suffered a 25% or more loss of income due to the lockdown or COVID-19. Land tax relief or grants for landlords who reduce the rent of lockdown impacted tenants.</p>	<p>Landowners who reduce rent for COVID-19 affected residential tenants can either:</p> <ul style="list-style-type: none"> • obtain land tax relief up to the rent relief provided between 1 July and 31 December 2021 up to 100% of their 2021 land tax liability for the tenanted property, or • apply for a Residential Tenancy Support payment up to the rent relief provided from 14 July 2021, up to \$4,500 for each residential tenancy. 	<p>Speak with your landlord about your rent. Landowners can submit applications for land tax relief and Tenancy Support Payments now.</p>	<p>Revenue NSW NSW Fair Trading</p>	<p>Applications can be made with Revenue NSW for land tax relief or with Fair Trading for Tenancy Support Payments.</p>



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Cooked meals, food hampers, and food vouchers to those experiencing food insecurity	This support is for anyone in need of food relief. Providing delicious and nutritious food through cooked meals, food hampers and food vouchers.	Support is available immediately and throughout the entire lockdown period.	You can get support immediately by visiting: <ul style="list-style-type: none"> • Ask Izzy • OzHarvest Australia 	Visit Ask Izzy which will help connect you to local food relief services.	<ul style="list-style-type: none"> • Enter your postcode into the Ask Izzy website and you will receive a list of the places closest to you where you can get food relief. • Call OzHarvest on 1800 108 006 or visit their website OzHarvest Australia.
Emergency relief support for asylum seekers, temporary visa holders and refugees	Emergency food, housing, transport, telecommunications and community care support for temporary visa holders, refugees, and asylum seekers in NSW.	Services will be available through the lockdown period and beyond.	Contact an NGO in your local area and they can immediately help you get the support you need.	Visit Multicultural NSW website .	Contact an NGO in your local area and they will assist you in getting the support you need. Visit the Multicultural NSW website for a list of NGOs: Support for vulnerable Temporary Visa Holders .
Rent Choice is rental relief for youth aged 16 – 24, individuals and families escaping domestic and family violence, veterans, or those who have faced a serious financial set back	Rent Choice is a private rental subsidy that helps clients pay rent and stay in their rental homes.	Rent choice can help individuals and families pay rent for up to three years.	Get in touch with the Department of Communities & Justice Housing Contact Centre at 1800 422 322.	Visit the Department of Communities & Justice website at Access a private rental subsidy through Rent Choice, Family & Community Services .	If you would like to apply for Rent Choice or find out more, call your local housing office listed at Find a housing office, Family & Community Services or call the Housing Contact Centre on 1800 422 322.



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Temporary Accommodation Support	Providing temporary accommodation, meals and referrals for support for homeless people.	Rough sleepers will be provided with accommodation during the lockdown. Other homeless people will get an initial 7 days of accommodation. Accommodation may be extended beyond the 7 days for people who are actively seeking housing.	When you call, you will be directed to available accommodation immediately.	Call: Link2Home on 1800 152 152 at any time, on any day of the week.
Mental Health Support	An increase in counselling services for those experiencing hardship during lockdown, including counselling for parents suffering from perinatal depression and anxiety.	The extra services will be available through the lockdown period and beyond, ensuring you are supported through these challenging times.	Immediately.	Call: <ul style="list-style-type: none"> • Lifeline Australia on 13 11 14 • Kidshelpline on 1800 55 1800 • Beyond Blue on 1300 22 4636
Test and Isolate support payments	One \$320 payment in a four week period for lost wages for eligible workers aged 17 and over in NSW, who have symptoms of COVID-19, get tested and isolate until a negative result is returned.	Applications are now open for tests taken on or after 9 September 2021 due to experiencing COVID-19 symptoms.	You'll need to apply for the payment within 7 days of having the test. Successful applicants will be paid the \$320 lump sum within three days of submitting their application.	Service NSW
				How can I apply? Service NSW



Support for micro-businesses (including sole traders) and small non-profits

To be eligible, your business or organisation must have a turnover between \$30,000 and \$75,000 per year, and your revenue has declined by 30% or more.



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<p>2021 COVID-19 Micro-Business Grants</p>	<p>Currently: fortnightly grant of \$1,500. After the 80% vaccination target: fortnightly grant of \$750.</p> <p>A Hardship Review Panel will consider financial support for businesses experiencing financial hardship that do not qualify for COVID-19 business support measures. For more information visit the Service NSW website: https://www.service.nsw.gov.au/campaign/covid-19-help-businesses/covid-19-business-support-hardship-review.</p>	<p>From 26 June 2021.</p>	<p>Payments to applicants have already commenced.</p>	<p>Service NSW</p>	<p>Apply for the 2021 COVID-19 Micro-Business Grants here.</p> <p>If you are a sole trader, you are not eligible for both the 2021 COVID-19 Micro-Business Grant and the 2021 COVID-19 Disaster Payment.</p>



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<p>Support with my retail or commercial tenancy</p>	<p>Landlords can't evict or lock out impacted retail or commercial tenants (with turnover up to \$50m) without mediation. The parties must negotiate rent relief with consideration to the National Code of Conduct.</p> <p>Land tax relief for landlords who reduce the rent for impacted commercial tenants up to 100% of their 2021 land tax liability.</p> <p>Monthly grants of up to \$3,000 for small commercial landlords that face financial hardship by providing rent relief and have not claimed land tax relief between 1 July 2021 and 31 December 2021.</p>	<p>These protections will last for the whole lockdown.</p> <p>The Retail and Other Commercial Leases (COVID-19) Regulation 2021 expires on 13 January 2022.</p> <p>Land tax relief applies to rental reductions provided from 1 July to 31 December 2021.</p> <p>Monthly hardship payments commenced from 13 August 2021 and will continue until the Government announces the end of the Scheme.</p>	<p>Payments will be received within 5-10 business days from when applications are approved.</p> <p>You will need to meet all the criteria for the Fund with applications and payments expected to commence from October 2021.</p>	<p>Contact the office of the Small Business Commissioner for mediation services.</p> <p>Land tax relief guidelines can be found here.</p> <p>Fund guidelines are available from Service NSW.</p>	<p>Apply for mediation support here.</p> <p>Apply for the land tax relief on Service NSW website.</p> <p>Applications for the Commercial Landlord Hardship Fund will commence from October 2021 (TBC).</p>



Support for small to medium businesses (including sole traders) and small non-profits

For businesses or organisations with annual turnover of more than \$75,000 for which revenue has declined by 30% or more due to the lockdown.



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JobSaver	<p>Currently: Payments of 40% of pre-COVID NSW weekly payroll, from \$1,500 to \$100,000 per week (paid fortnightly); \$1,000 weekly for non-employing business.</p> <p>After the 70% vaccination target is reached: Payments of 30% of pre-COVID NSW weekly payroll, from \$1,125 to \$75,000 per week (paid fortnightly); \$750 weekly for non-employing business.</p> <p>After the 80% vaccination target is reached: Payments of 15% of pre-COVID NSW weekly payroll, from \$562.50 to \$37,500 per week (paid fortnightly); \$375 weekly for non-employing business.</p> <p>A Hardship Review Panel will consider financial support for businesses experiencing financial hardship that do not qualify for COVID-19 business support measures. For more information visit the Service NSW website: https://www.service.nsw.gov.au/campaign/covid-19-help-businesses/covid-19-business-support-hardship-review.</p>	From 18 July 2021.	Payments to approved applicants have already commenced.	Service NSW	Applications are open on the Service NSW website . Service NSW is working through changes to ensure that newly eligible businesses will be able to apply as soon as possible.
JobSaver for employing businesses in tourism, hospitality and recreation	<p>For employing businesses in tourism, hospitality and recreation with aggregated annual turnover more than \$250m and up to \$1b for FY20.</p> <p>A turnover decline of at least:</p> <ul style="list-style-type: none"> • 50% for businesses with aggregated annual turnover over \$250m and up to \$500m • 70% for businesses with aggregated annual turnover over \$500m and up to \$1b. 	From 18 July 2021.	Applications are open, payments will take place in September.	Service NSW	Applications are open on the Service NSW website . Service NSW is working through changes to ensure that newly eligible businesses will be able to apply as soon as possible.

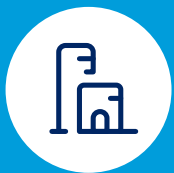


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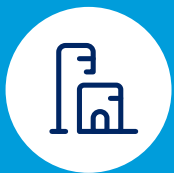
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2021 COVID-19 Business Grants	<p>One-off grant of \$7,500 to \$15,000 depending on your business’s revenue decline. NSW businesses with annual turnover from \$75,000 and up to \$50m, and total annual wages bill below \$10m.</p> <p>A Hardship Review Panel will consider financial support for businesses experiencing financial hardship that do not qualify for COVID-19 business support measures. For more information visit the Service NSW website: https://www.service.nsw.gov.au/campaign/covid-19-help-businesses/covid-19-business-support-hardship-review.</p>	The first three weeks of the lockdown.	Payments to approved applicants have already commenced.	Service NSW	Apply for the 2021 COVID-19 Business Grant here . Applications close 11:59pm Friday 1 October.
Payroll tax support	<ul style="list-style-type: none"> • 50% reduction in FY22 payroll tax for eligible businesses • Payroll tax payments deferred until 14 January 2022 for all businesses • 12-month repayment plans for the payroll tax return due in January 2022 and deferred payroll tax 	Payroll tax reduction available for 2021-22 Financial year. Deferrals for returns due in June to December 2021.	<p>Payroll tax deferrals are in place.</p> <p>Repayment plan options will be available at the end of the deferral period.</p>	Revenue NSW	Further advice on the 50% reduction and repayment plans will be available on Revenue NSW’s website .



Industry specific support



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Support for the performing arts sector	Tailored payments to non-profits, commercial theatres, and commercial music venues, to help with the cost of current productions.	From 26 June 2021.	Within 3 weeks of submitting your application.	Create NSW	Create NSW
Support for accommodation providers	Available for providers that can demonstrate cancellations during the winter school holiday period: <ul style="list-style-type: none"> • \$2,000 for cancellations of up to 10 nights • \$5,000 for cancellations of 11 or more nights 	26 June to 11 July 2021 inclusive.	Applications will go live by the end of September. Accommodation providers should first apply for a COVID-19 Business Grant.	Service NSW	Service NSW
Support for multicultural media outlets	Grants are available for multicultural media outlets in NSW to support production and editing costs, operating costs and developments in technology to help deliver vital news services to new and hard-to-reach communities.	The grants are designed to support multicultural media organisations deliver important COVID-19 messages throughout lockdown.	Applications are currently being assessed.	Multicultural Community Support Grants	Applications have now closed.



Support for Not-for-Profit sector



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JobSaver extension to registered charities that provide social support or animal welfare services	<p>Payments equivalent to JobSaver for registered charities that provide social support or animal welfare services that have experienced a decline in turnover of a minimum of 15 per cent but less than 30 per cent.</p> <p>Eligible registered charities will receive:</p> <p>the equivalent of 40% of pre-COVID NSW weekly payroll, from</p> <ul style="list-style-type: none"> • \$1,500 to \$100,000 per week (paid fortnightly) for employing NFPs; • \$1,000 weekly for non-employing NFPs. <p>*Eligible registered charities must be registered with the Australian Charities and Not-for-profits Commission (ACNC) under one of the following subtypes:</p> <ul style="list-style-type: none"> • ‘advancing social or public welfare’, or • ‘preventing or relieving animal suffering’. 	<p>Fortnightly payments will be backdated to the start of the fortnight they first experienced the required decline in turnover on or after the commencement of JobSaver on 18 July 2021.</p>	<p>Applications are now open.</p>	<p>Service NSW</p>	<p>Service NSW</p>
Commercial Leasing Protections	<p>Registered charities eligible for the JobSaver extension to registered charities that provide social support or animal welfare services can access existing commercial leasing protections under the Retail and Other Commercial Leases (COVID-19) Regulation 2021 (the Regulation).</p>	<p>The Regulation provides protections from 13 July 2021 to 13 January 2022.</p>	<p>Eligible registered charities can now apply for these protections</p>	<p>More information on the Regulation is available on the Service NSW website.</p>	<p>In the first instance registered charities should contact their landlord to discuss.</p>



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Social Sector Support Fund (SSSF)	Payments to NFPs contracted by the NSW Department of Communities and Justice (DCJ) that have experienced increased demand due to COVID-19 - such as homelessness and domestic and family violence services; services for vulnerable children, youth and families; and targeted early intervention services.	Payments to provide direct relief to organisations that have experienced increased demand or decreased revenue due to COVID-19 impact.	Expressions of interest can now be registered, however the formal application process will commence in October 2021.	DCJ website	Expression of interest (EOI) at: https://dcj.smartygrants.com.au/SSSF-Registration-EOI . This is not a formal application process. DCJ will provide further advice to contracted organisations after needs assessment based on EOIs, and consultation with peak bodies.
	Grants between \$10,000 – \$100,000 to NFP social sector and animal welfare organisations not contracted by DCJ but have experienced disruption due to COVID-19.	Payments to provide direct relief to organisations that have experienced increased demand or decreased revenue due to COVID-19 impact.	Expressions of interest can now be registered, however the formal application process will commence in October 2021.	DCJ website	Expression of interest (EOI) at: https://dcj.smartygrants.com.au/SSSF-Registration-EOI . This is not a formal application process. DCJ will provide further advice to contracted organisations after needs assessment based on EOIs, and consultation with peak bodies.
	Workforce Surge Fund payments to eligible charitable NFPs who have furloughed staff and are required to hire temporary workers to continue service delivery.	On demand as a result of the impact of COVID-19.	Applications will open in October 2021. Eligible charities will be able to apply on a needs basis.	DCJ website	Expression of interest (EOI) at: https://dcj.smartygrants.com.au/SSSF-Registration-EOI . This is not a formal application process. DCJ will provide further advice to contracted organisations after needs assessment based on EOIs, and consultation with peak bodies.