

NSW Alcohol Interlock Program

Getting started

This is a quick start guide to getting your interlock device and applying for an interlock licence if you have an interlock order from a court.

Transport for NSW (TfNSW) will send you a letter that will tell you the date you can apply for an interlock licence. Getting an interlock licence means you can get back on the road and meet family and work responsibilities.

If you do not get an interlock licence, you remain disqualified from driving for at least 5 years from when you were given your court order. Driving while disqualified is a serious offence.

If you are unsure whether you can get a licence or do not understand any of the steps below, please call Service NSW on 13 22 13 for more help.

Steps to get your interlock device and interlock licence:

1. First, go and see your doctor.

You must see your doctor before you apply for an interlock licence. This visit needs to be in the month (28 days) before you are eligible to get your licence.

When you see your doctor, you must complete and sign a Medical Consultation Certificate. This form is available here [Medical Consultation Certificate \[PDF\]](#) or by calling Service NSW on 13 22 13.

Your doctor must also sign this form.

2. Find an interlock service provider and have the interlock installed in your vehicle

You must have an interlock device installed from one of the providers below. The providers have service centres across NSW and costs of an interlock vary between providers. You can choose the provider that suits you best.

- **Guardian Interlock Systems**
<https://www.guardianinterlock.com.au/>
- **Draeger Australia**
https://www.draeger.com/en_aunz/Safety/Alcohol-Interlock-Program/New-South-Wales-NSW
- **Smart Start Interlocks**
<https://www.smartstartinterlocks.com.au/>
- **Affordable Interlocks**
<https://www.affordableinterlocks.com.au/>

Think about choosing a provider that is close to your home or your place of work because you need to go back to have your interlock serviced every 60 or every 90 days.

You need to arrange for someone to drive your vehicle to and from the provider so that they can install the interlock. You will need to attend with them. The provider will show you how to use the device. Installation may take several hours.

The provider will sign and give you the Interlock Installation Certificate. Do not throw this away. You need to take this to the Service NSW Centre when you apply for your interlock licence.

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3. Paying for the interlock device

You need to pay to have the interlock installed, serviced and removed.

If you are a concession card holder, you may be able to get a concession rate from the provider. Show your concession card to the provider and they will tell you if you are eligible.

You may also be able to get extra help with the costs of the program if you are suffering severe financial hardship. For more information on applying for severe financial hardship assistance, contact the Salvation Army on 1300 371 288. They will assess your financial situation and eligibility for assistance. TfNSW will advise you in writing about the outcome of your application.

4. Apply for an interlock licence at a Service NSW centre

You must visit a Service NSW centre to apply for an interlock licence. Depending on how long you have been disqualified and your offence, you may also need to pass licence tests.

You will have to pay to get your interlock licence. Exemptions from licence and testing fees are available for eligible pensions.

Fill out an **Interlock Driver Licence Statement and Privacy Declaration** and take that along with the **Interlock Installation Certificate** and the **Medical Consultation Certificate** to the Service NSW centre.

For helpful tips on driving with an interlock, see our Tips for completing the Alcohol Interlock Program fact sheet.

Required forms:

- Medical Consultation Certificate – Entry into the Mandatory Alcohol Interlock Program
- Interlock Driver Licence Statement and Privacy Declaration
- Interlock Installation Certificate



If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 703 457**.