

Adding proof of COVID-19 vaccination to the Service NSW app if you're not eligible for Medicare

If you're not eligible for Medicare, you can still add your COVID-19 digital certificate to the Service NSW app by using the Individual Healthcare Identifier (IHI) service through myGov.

This means you can quickly check in and show proof of your COVID-19 vaccination wherever it's required.

- 1 Make sure you have the latest version of the **Service NSW app** on your device. You can download or update it via the App store or Play store.
- 2 If you don't already have an IHI, you'll need to create one and link the IHI service to myGov.
 1. Sign in to or create a **myGov account** (my.gov.au) using a browser on your device.
 2. Select **Link your first service**.
 3. Select **Individual Healthcare Identifiers service** and then follow the prompts to create an IHI.

For more information go to servicesaustralia.gov.au/covidvaccineproof
- 3 Share your COVID-19 digital certificate with the Service NSW app using the IHI service
 1. Stay signed in to your **myGov account** (my.gov.au)
 2. Select **Individual Healthcare Identifiers service**
 3. Select **Immunisation history**
 4. Select **Share with check in app**
 5. Select **Service NSW** and follow the prompts
- 4 Log in to the **Service NSW app** on your device and follow the prompts to add your COVID-19 digital certificate to your profile.

Select **Show more** to show you have a valid certificate when you check in.

You will need a MyServiceNSW Account to add your proof of COVID-19 vaccination to the Service NSW app. Creating an account is easy and connects you online with NSW Government services, quickly and securely. You will also need to provide two proof of identity documents if you haven't already linked these with your MyServiceNSW Account.

If you're unable to be vaccinated against COVID-19 because of a medical contraindication (which means you can't have any of the COVID-19 vaccines for medical reasons), this will be recorded on your COVID-19 digital certificate and immunisation history statement.

First, your doctor will need to update your record on the Australian Immunisation Register (AIR) to say you have a medical contraindication. You can then use your COVID-19 digital certificate as proof of your vaccination status and add it to the Service NSW app.

When you add your COVID-19 digital certificate to the Service NSW app, the certificate is only stored on your phone or mobile device and there are controls to ensure your privacy is protected.

