

Temporary housing sites for flood-affected communities

One of the biggest challenges facing flood-affected communities is housing. We are working closely with councils and community stakeholders on medium-term housing solutions that aim to keep flood-affected people connected to their local community while they rebuild and begin their recovery journey. As part of our commitment to support those impacted, we will be establishing a range of sites across the Northern Rivers to provide safe and secure housing to those who are, as yet, unable to return home.

What is a temporary accommodation site?

The sites are designed to enable flood-affected community members to continue living in their local area while they rebuild and begin their recovery.

Groups of temporary modular homes will be arranged at suitable local sites, co-located with supporting infrastructure and amenities.

What is a modular home or pod?

These are standalone accommodation units that can house one to four people each.

Depending on the configuration, pods will either include bathroom and kitchen facilities or be supported by separate communal bathroom and kitchen facilities.

The NSW Government is acquiring a range of different types of modular homes.

When will they become available?

The rollout of the sites is being staged to meet the significant demand in flood-affected regions, based on location and housing needs.

A range of suitable sites, including Crown lands, have been identified in partnership with local councils, with more being investigated to make available as the need arises.

How many people will be accommodated?

The sites will be various sizes, depending on the land size and amenities available.

How long will people be accommodated in modular homes?

These temporary accommodation sites are expected to be in operation for 18 months to 2 years, depending on community need.

How can people apply?

Please register with Service NSW on 13 77 88, visit nsw.gov.au/floods or speak to recovery centre staff.

Over the coming weeks, the Department of Communities and Justice, with Service NSW, will be engaging directly with the people they are currently supporting to determine their needs and how the NSW Government can best support them.

A Community Housing Provider will be appointed to manage the allocation process. The Community Housing Provider will also manage the site.

The NSW Government is currently in discussions with local providers.

What other housing support has been made available to flood-affected residents?

Some flood-impacted people are staying with friends and family. We encourage these people to register with **Service NSW on 13 77 88**, visit nsw.gov.au/floods or speak to recovery centre staff.

Others are making arrangements via their insurance companies.

The NSW Government is providing accommodation in hotels and motels, sport and recreation camps, campervans and, very soon, temporary housing sites. Support is also available via the 16-week rental assistance program.

