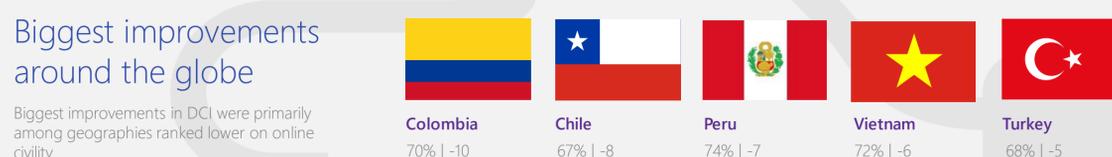


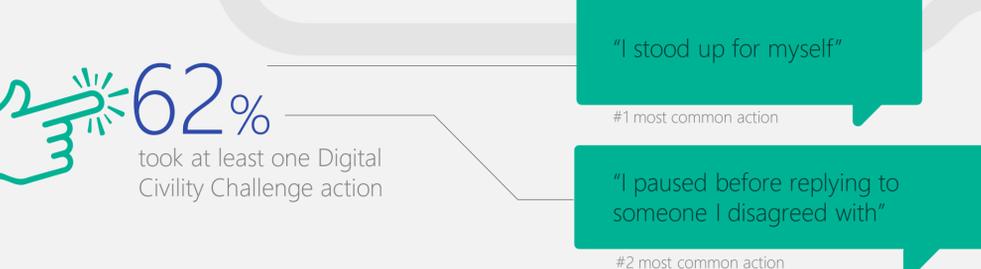
Civility, safety & interaction online: Australia

In an effort to promote safer, healthier, and more respectful online interactions among all people since 2016, Microsoft has been surveying teens and adults around the world about the state of digital civility. This latest survey marks the fifth straight year of that research, where we again asked respondents about their exposure to 21 different online risks across four categories: behavioral, sexual, reputation, and personal/intrusive. In total, over 16,000 respondents in 32 geographies participated (502 in Australia), equally divided between teens and adults. The research was completed in April and May 2020. Read on for a summary of the latest results, some of which may surprise you.

Digital Civility worsened by 7 points since 2017 to 62



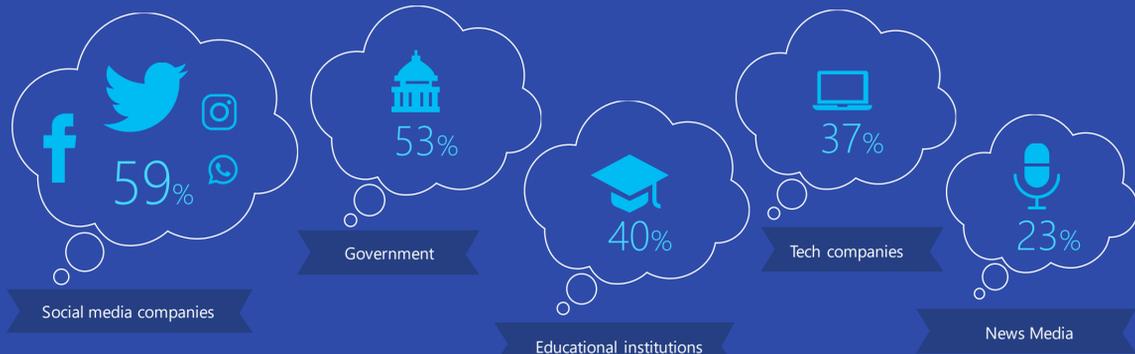
Rating overall online civility



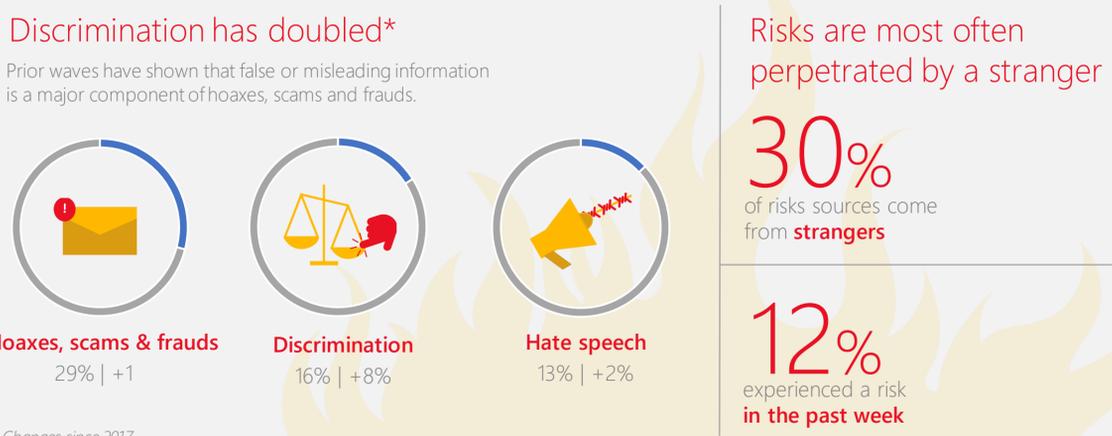
Bad ratings are higher on most key online civility issues



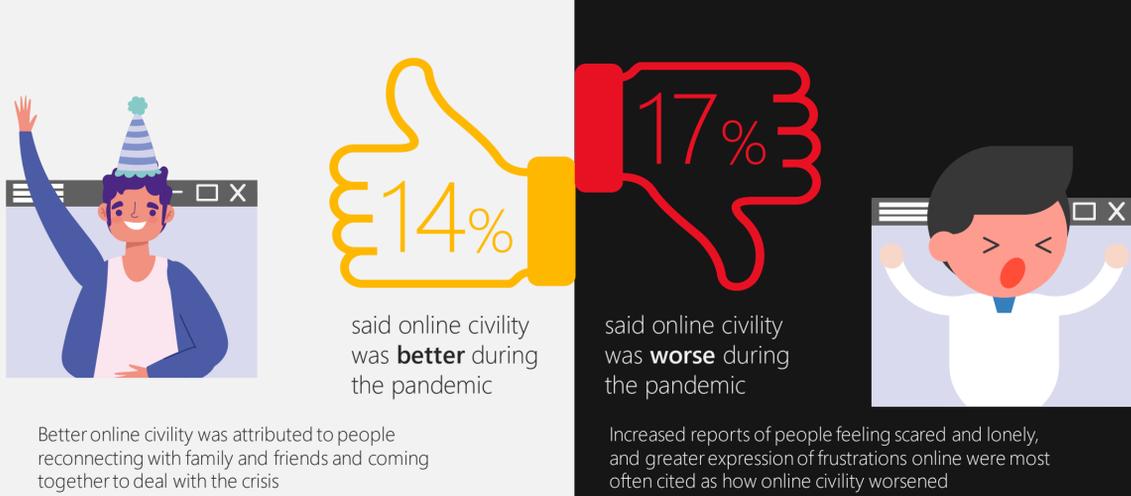
Social media companies expected to make biggest contribution to improving online civility in the 2020s



Risks that spread hate and division continued to grow



One in six said civility online was worse during Covid-19



4 in 10 involved in a bullying incident

