



Premier's Priorities - Data Information Sheet

Improving service levels in hospitals

100 percent of all Immediately Life Threatening (triage category 1), 95 per cent of Imminently Life Threatening (triage category 2) and 85 per cent of Potentially Life Threatening (triage category 3) patients commencing treatment on time by 2023

Table 1: Target Definition

Measure	Baseline Value	Baseline Date	Target Value	Target Date	Final Report Availability	Source
Proportion of Emergency Department presentations in NSW seen on time.	T1 100.0% T2 81.2% T3 76.0%	2017-18	T1 100.0% T2 95.0% T3 85.0%	2022-23	Aug 2023	NSW Ministry of Health

Glossary

- **Proportion of Emergency Department presentations seen on time**
 - The proportion of emergency department presentations in each Triage category which are seen on time. "On time" is defined as Triage category 1 (T1) seen immediately, Triage category 2 (T2) seen within 10 minutes and Triage category 3 (T3) seen within 30 minutes. Note that the time it takes to be seen is the amount of time that elapses between when a patient receives a triage classification and when they commence treatment with a clinician.
 - It **Includes:** All emergency department presentations in NSW public hospitals
 - It **Excludes:** Private Emergency services

Further Information

For further information, refer to:

- [Premier's Priorities website](#)

Version History

Version 0.1, 28/10/2020

Version 1.0, 03/03/2022, Document edited for accessibility

Version 2.0, 05/11/2022, T2 baseline revised from 81.0% to 81.2% to reflect latest data. T2 target remains 95.0%