

Wamboin, Bywong and Sutton – Community Update

The Gig State project is improving internet service, speed and quality across rural and regional NSW. As part of this project, the NSW Government is investing over \$10 million to establish a high-speed, Fibre-to-the-Premise network in the Wamboin, Bywong and Sutton region.

What is happening?

The NSW Government is partnering with Opticomm to deliver the necessary infrastructure for this project. Work has already begun in Sutton Village and will be delivered in stages, connecting small groups of addresses at a time. The fibre rollout is expected to move from Sutton towards Bywong and Wamboin, contingent on conditions.

Which addresses are eligible?

Initially the project incorporated over 1300 addresses in the region. Following a feasibility review as part of the detailed design phase, over 1400 addresses will now be included in the fibre rollout.

Unfortunately, some addresses in the region are not suitable for a funded fibre connection due to technical, access, or landscape/topography challenges. These factors make the cost of connecting these addresses significantly higher than others in the area, and not feasible under the project's current scope and funding.

Other addresses are ineligible for a funded fibre connection because they are outside the project's footprint or are a vacant block of land.

To ensure we can provide improved connectivity to as many addresses as possible in the area, the Department of Regional NSW has a one address, one connection policy, which means additional dwellings on a property are not eligible for a funded connection.

Are there other ways I can get connected?

Yes. You have the option to request a quote directly from Opticomm and arrange the connection at your own expense. To do so, please visit the Opticomm website at www.opticomm.com.au/wbs or call 1300 035 637.

You may be able receive internet services through alternative satellite and fixed wireless providers in the region. For advice, contact the Regional Tech Hub on 1300 081 029 or visit their website at www.regionaltechhub.org.au - this is an independent service to help regional, rural and remote Australians get connected.

Many residents living outside of the project's Wamboin, Bywong and Sutton footprint can already access improved fixed wireless broadband internet through YLESS4U, courtesy of the NSW Government's Connecting Country Communities Fund.

In the future, Commonwealth Government grants and funding may become available for other connectivity projects.

Next steps for eligible addresses

Opticomm will install a street network across the region and connect each eligible address. This work will be done progressively in small groups or clusters of addresses at time. You may see workers and construction underway in the community as the network is being built.

Opticomm will send you an information pack in the mail prior to the rollout reaching your address and we encourage you to register your contact information with Opticomm to ensure you receive project updates and can be contacted to arrange installation and connection appointments for your home.

Gig State

What are the benefits for eligible addresses?

The Fibre-to-the-Premise network means residents can enjoy enhanced internet services via their chosen service provider offering powered by Opticomm plans, including speeds of up to 1Gbps* and increased bandwidth that delivers a reliable connection. This means more people can use their chosen device, more of the time, with fewer dropouts and less lag.

Where can I get more information?

Opticomm will send you an information pack in the mail prior to the rollout reaching your address. These information packs outline the scope of work and how residents can prepare for the installation and connection at their home. The information is also available online at www.opticomm.com.au/wbs. To learn more about the status of your address, go to [Opticomm's address checker](#).

About the project

The Wamboin, Bywong and Sutton connectivity project is one of the largest digital infrastructure rollouts for the Monaro and Yass Valley regions that will improve connectivity for over 1400 addresses within these communities. This pilot program is being delivered under the \$100 million Gig State project to trial fixed line infrastructure for hard to service locations. Gig State and the Regional Digital Connectivity program are an important step in bridging the digital divide between metropolitan areas and regional NSW.

Connect with us

For more information, visit the NSW Government's Wamboin, Bywong and Sutton website at www.nsw.gov.au/wbs or contact the Department of Regional NSW at gigstate@regional.nsw.gov.au.

*Actual speeds will depend on factors including service provider plan and design decisions.