

Western NSW LHD Board Meeting October 2022 Molong Multipurpose Service, King Street Molong Wednesday 5 October 2022, 10:30 — 15:30 AEST

Present: Matthew Irvine Board Chair

Amanda O'Brien Board Member Jason Cooke Board Member Annette Crothers Board Member

Fiona Bennett Board Member (virtual)

Colin McClintock Board Member
Louise Johnson Board Member
Mark Spittal Chief Executive

Adrian Fahy Exec Director Quality, Clinical Safety & Nursing Josh Carey Exec Director Planning, Performance, Funding &

Corporate Services

Sharon McKay A/Exec Director Operations

Krissy Ukena Secretariat

Absent:

Apologies: Dr Charles Warren District Medical Staff Executive Council representative

1 Board meeting commences with Acknowledgment of Country

The meeting commenced at 10.50 am with the Chair providing an Acknowledgement of Country.

2 Apologies

Dr Charles Warren, District Medical Staff Executive Council.

Ms Sally Davis and Ms Penny Gibbs, newly appointed Members of the Board.

3 Conflicts of interest

4 Minutes of Board meeting held 7 September 2022

Minutes were endorsed by the Board.

5 Action Register from Board meeting held 7 September 2022

Progress on action items was noted.

6 Rounding

Board members toured Molong MPS. There was an opportunity to meet with staff. Reflections from Board Members were discussed.

7 Chair Report

Director Irvine noted the following:

- Ms Sally Davis and Ms Penny Gibbs have been appointed as members to WNSWLHD Board.
- Re appointment process for Director O'Brien has commenced.
- WNSWLHD Health Awards held in Dubbo on 28 September. Directors O'Brien, Johnson, McClintock were acknowledged for their attendance and involvement.

- Director O'Brien recognised the positive projects and enthusiasm that was on display.
- Director Johnson acknowledged that staff had the opportunity to meet and celebrate with colleagues and would welcome the opportunity to attend both the symposium and awards in 2023.
- Director McClintock recognised the opportunity for staff to celebrate achievements in difficult times.
- Board acknowledge Mr Richard Cheney and his role in organising the event.

8 Chief Executive Report

Mr Spittal spoke to the report which was noted by the Board highlighting:

- Positive local media from the WNSWLHD Symposium and Awards.
- Virtual Rural Generalist Service is a finalist in the Excellence in Digital Innovation category of the 2022 NSW Premier's Awards.
- Work continues to support workforce recruitment and incentives project.
- The District is looking to finalise a new graduate program for allied health professions.
- Public consultation for the Regional Health Plan opened 4 October.
- There is an opportunity for the Districts to review how public health and health promotion programs and staffing are structured.
- Additional Safe Haven facilities in Western NSW are being considered by the State.
- WNSWLHD Aboriginal Health Symposium will be held on 11 October.
- Transfer of Schedule 3 services from Catholic Healthcare have been finalised.
- Acknowledged the volume of staff who contributed to the People Matter Survey.

8.1 WNSWLHD Performance scorecard August 2022

The scorecard was noted by the Board.

8.2 NSW Health League Table August 2022

The paper was not available for the meeting and will be tabled at the November meeting.

9 Western NSW LHD Governance and Audit

Jessica Spence, Corporate Governance and Nicholas Bennett, Manager Internal Audit joined the meeting.

9.1 Enterprise Risk

Ms Spence spoke to the brief and presentation, which was noted by the Board. Discussion included:

- Current tracking of risk management and available tools within the LHD. Previous tools and software were no longer suitable for the business.
- maturity risk rating of risks for the District
- Acknowledged the timeline presented and resources that would be required.
- value adds for the District
- Capacity building
- Transition of current enterprise risk approach

9.2 Work Health and Safety Audit

Mr Bennett spoke to the brief and paper which was noted by the Board.

Jessica Spence and Nicholas Bennett left the meeting.

Break

10 Western NSW LHD Strategic and Annual Plan update

10.1 Meaningful Engagement

Maryanne Hawthorn, Director Health Intelligence Unit and Kerrie O'Neill, Change Manager joined the meeting.

Ms O'Neill spoke to the brief and presentation which was noted by the Board. Discussion included:

- Board member involvement
- Membership on committees (Executive and Board)

It was agreed that

- Board Members are involved in representation on committees in addition to Executive Leadership Team representation.
- A member of Executive will be involved and additional Directors to be involved as the agenda requires.

Maryanne Hawthorn and Kerrie O'Neill left the meeting.

10.2 Financial Sustainability

A brief was provided to the Board for noting. The following was acknowledged:

- There has been some improvement in solar projects
- A review of fleet vehicles has been complete, and progress made
- Elements of patient transport changes were made
- Service improvement functions to be developed in team

There was a discussion regarding the language used and Board Members requested language revised to differentiate between financial sustainability and environmental sustainability.

11 Planning, Performance and Funding

11.1 Financial Performance Report

Mr Carey spoke to the report and provided an update. It was noted by the Board and highlighted:

- Baseline results were unfavorable for August
- COVID expenses reflects arrears funding recovery which now occurs quarterly rather than monthly.
- Revenue is on budget with a forecast on impact
- Workforce vacancies remain high and is driving some of the existing variance being demonstrated in the reports
- It was noted that no funding has yet been received in relation to workforce sustainability, with the workforce plan still in development and expected to be submitted to the November Board meeting.

11.2 Finance & Performance (F&P) Committee Draft Minutes

The draft minutes were noted by the Board.

11.3 Finance & Performance Committee Chair Comments

Director Bennett highlighted:

• August results were unfavourable

- Sustainability Plan was considered at the recent meeting and environmental sustainability was overlayed as part of reporting.
- Workforce plan was tabled and discussed noting the plan will be presented at the Board meeting in November.
- The Committee recognised the quality of Peter Bonnington's work and his contribution to the District.

12 Clinical Operations

12.1 Acting Executive Director Clinical Operations Report

Ms McKay spoke to the report which was noted by the Board and highlighted:

- The new incentives policy is being applied for critical and hard to fill positions.
- Recruitment of Visiting Medical Officers for the Virtual Rural Generalist Service has been finalised to support baseline staffing levels.
- The Health Education and Training Institute (HETI) NSW General Manager program is being held in Dubbo next week.

The Board also discussion midwifery positions and staffing availability across the District.

13 Quality, Clinical Safety and Nursing

13.1 Patient Story - Lessons Learned

Mr Fahy spoke to lessons learned which were noted by the Board.

13.2 Executive Director Quality, Clinical Safety and Nursing Report

Mr Fahy spoke to the report which was noted by the Board and highlighted:

- The Clinical Excellence Commission (CEC) and the Agency for Clinical Innovation (ACI) are reviewing end of life guidelines
- Accreditation for Dubbo Health Service will commence in November.

13.3 Health Care Quality Committee (HCQC) Draft minutes

There was no meeting held in September

14 Medical and Dental Appointments Advisory Committee (MADAAC)

14.1 MADAAC Meeting Draft Minutes

The was no meeting held in September

15 Audit and Risk Committee

15.1 Audit and Risk Committee Meeting Draft Minutes

There was no meeting held in September

16 Medical Council Meetings

16.1 District Medical Staff Executive Council Draft Minutes

The draft minutes were noted by the Board.

16.2 District Medical Staff Executive Council representative comments

Dr Warren is noted as an apology for the Board Meeting.

17 General Business

17.1 Annual Public Meeting

Annual Public Meeting: 2 November

The Board discussed meeting format and how meetings had occurred in previous years and venue suitability.

17.2 WNSWLHD Board Meetings -2023 venue schedule

Ms Ukena spoke to the brief and paper provided.

Discussion included:

- Inclusion of Orange as a meeting location
- The March strategy meeting clashes with the Australian Institute of Company Directors Course. It was agreed to more the March meeting to the second week in March.

Date: 2 November 2022

18 Papers for noting

Papers were provided for the Boards noting.

19 Reflection of Meeting

Board members conducted rounding at the Molong MPS, noting feedback from staff. Acknowledge the presentations provided.

Formal meeting closed 2.55pm

Signed: