

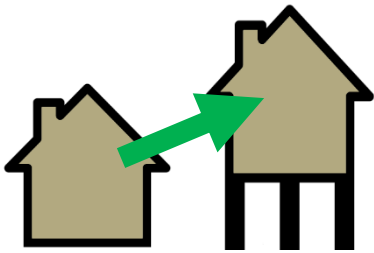
Rules to lift your home

The 2022 floods.



We give you a plan.

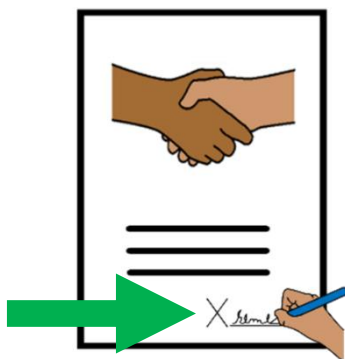
It says we will pay for some things.



It is to lift your home.



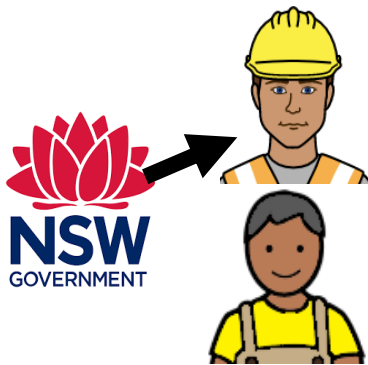
You agree with your plan.



You sign the plan.

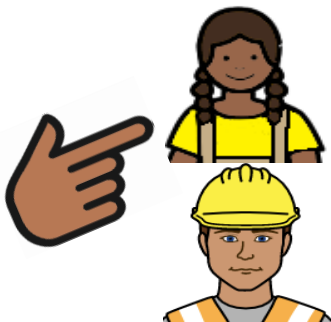


You have 2 choices.



1. **We** choose who will lift your home.

Or



2. **You** choose who will lift your home.



1. We choose who will lift your home



We talk to the trades people.

We choose who will come.

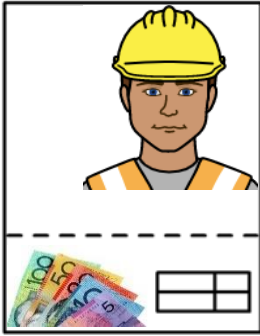
We plan when they come.

We tell them what to do.



We work with the

- builder
- other workers.

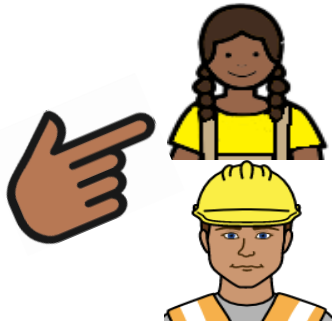


They do the work. We check it is ok.

They give us their bills.



We pay the bills.



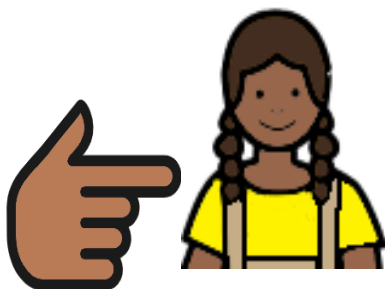
2. You choose who will lift your home



We may check this person.

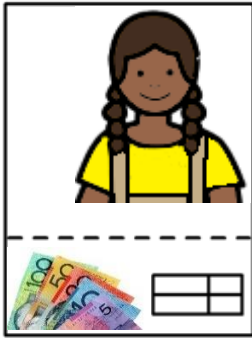
Like the person has the right papers.

The papers say they are a builder.



You work with the

- builder
- other workers.



They do the work. They give **you** their bills.



You pay the

- builder
- other workers.



You **must** show us you

- paid for the work
- how much you paid.

We call it a receipt.



The workers **must** give you this paper. It has

- their name
- what they did
- when they did the work
- how much you paid.

They **must** sign it.



You show us this paper.



We give you the money.



You **must** keep all the papers in a safe place.



We may check how you spent the money.



We may check in 2023.

Or



We can check later.

2030

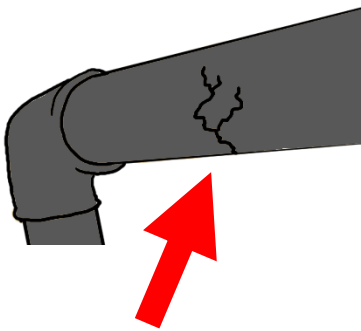
January	February	March
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
April	May	June
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July	August	September
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October	November	December
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You must keep the papers for 7 years.

This is 2030.

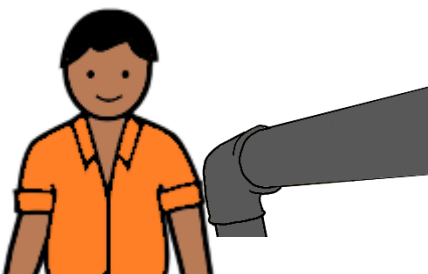


We check the work



We see a thing is

- wrong
- or
- done in a bad way.



The worker must fix it.



You want to change some thing



You **must** ask the worker.



They must say yes.

And



You **must** ask us. Talk to your case manager.



We must say yes.