

We buy your home.

The rules.

The 2022 floods.

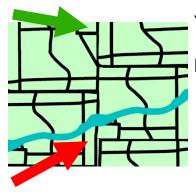


The flood was in your home.

Your home is very bad now.



You can **not** live in your home.



You may need to move where you live.

May be you can **not** live on the same land.



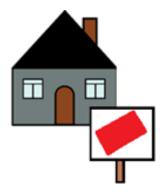
We **may** buy your home.



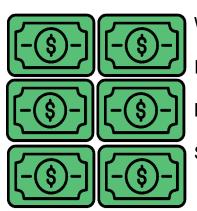
You use the money to buy a home.

It is a different home.

It is on different land.



We call this Home Buy Back.



We tell you the price for your home.

It is what we will pay for your home.

Like we will pay you \$600 000.

Some people say 6 hundred thousand dollars.



We may give you some more money.

We call it a top up payment.



Only some people will get this money.



Is the plan right for you?



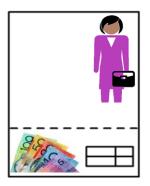
You can talk to a

- lawyer
- legal aid service.



They can help with

- this plan
- legal papers for your home
- the money you owe the bank.

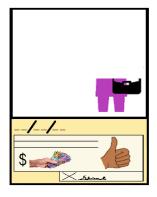


You pay for **this** help. It is a bill from the lawyer.



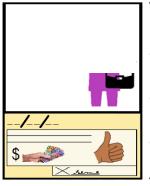
We **may** help you to pay.

Talk to your case manager.



You **must** show us you

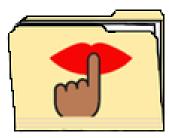
- paid for the help
- how much you paid.



The lawyer **must** give you this paper. It has

- their name
- the help you got
- how much you paid.

They **must** sign it.



You **must** keep all the papers in a safe place.



We can ask to see the papers.

We may check in 2023.

Or



We can check later.



You must keep the papers for 7 years.

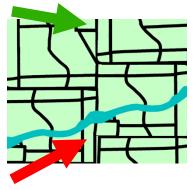
This is 2030.



You want to move your home

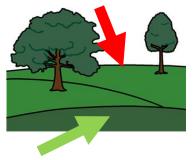


You do **not** want to sell.



It may be to new land.

or



It may be a different place on **your** land.



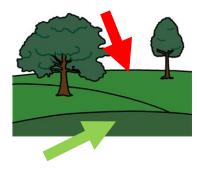
Talk to your case manager



We look at your home.

We look at your land.

We look at the place you want to go.



It needs to be a place that is very very very high.

We call it to be better prepared.

It is for the next flood.



We check the work



We see a thing is

wrong

or

• done in a bad way.



The worker must fix it.



You want to know more



Read

You have home cover



Read

You want a new plan



Read

You have a problem.