



## The 2022 floods.

# You need help. It is for your home.



We are the NRRC. Our long name is the

Northern Rivers Reconstruction Corporation.

We are part of the NSW government.



This is about

• your home

and

• the 2022 floods.



There was lots of rain. The rain did **not** stop.

There were big floods.



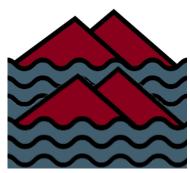
The big floods were in

- February 2022
- March 2022.









The flood water went

- in to lots of homes
- over lots of homes.



Some people can **not** live in their home.



Some people can live in their home.

But



There may be more floods.



You want to be safe.



You may get help.

It is from the NSW government.



## You want this help



You must be on our list.



We **may** help you.

We **may** pay for **some** things.



We started last year. It was in November 2022.

2023	2024	2025	2026	2027
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We can help people for 5 years. It is in

- 2023
- 2024
- 2025
- 2026.

It will end in 2027.

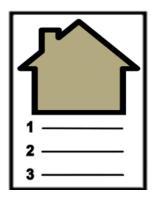


### You can ask for help

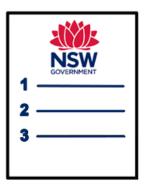


You may get a case manager.





We will make a plan for you.



There are rules we **must** have.

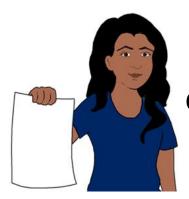
Each person gets a fair go.



You can check your plan is right for you.

Talk to a

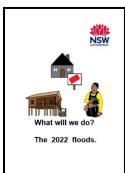
- lawyer
- legal aid service.



## Other fact sheets to help you



Who can get help?



What will we do?



#### You need more help



#### We buy your home. The rules



Rules to lift your home



#### Rules to fix your home



We make a plan. You agree to the plan



You pay some money. We pay some more money



#### Things you must pay for



#### You have home cover



You want a new plan



You have a problem.





Call 1800 844 085.



Email resilienthomesprogram@nrrc.nsw.gov.au

#### Images

We can use the images for these

fact sheets. The images are from



- **Inspired Services**
- **Picto-Selector**
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We can use the logos in the fact sheets.

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This series of fact sheets are based on information in the NSW Government, Resilient Homes Fund, Resilient Homes Program - Program Guideline January 2023.



Access Easy English wrote the Easy English.

March 2022.

