Justice Health & Forensic Mental Health Network 2016/17 GIPA Reporting

Government Information (Public Access) Act 2009







The object of the Government Information (Public Access) Act 2009 (the GIPA Act) is to open government information by:

- Authorising and encouraging the proactive release of government information by agencies.
- · Giving members of the public an enforceable right to access government information.
- · Providing that access to government information is only restricted when there is an overriding public interest against disclosure.

Under section 7(1) agencies are authorised to make government information publicly available unless there is an overriding public interest against disclosure of the information. JH&FMHN's program for proactively releasing information involves reviewing information held, determining whether there is an overriding public interest against disclosure and determining whether it should be made available free of charge on our website. As a result of this review, JH&FMHN continued to proactively release the following documents:

- 1.020 Medication Management
- 1.025 Clinical Observation Beds in Health Centres
- 1.030 Referrals for Admission LBH MH Unit (Adults)
- 1.034 Admission and Assessment Medical Surgical Unit Long Bay Hospital
- 1.035 Admission and Assessment Aged Care and Rehabilitation Unit LBH
- 1.036 Health Assessments by Nurses (Adolescents)
- 1.040 Drug and Alcohol Service Provision
- 1.066 Management of Patients Exposed to Blood or Body Substances
- 1.069 Care Coordination, Planning and Review Forensic Hospital
- 1.075 Clinical Handover (ImpG)
- 1.078 Clinical Risk Assessment & Management Forensic Hospital
- 1.080 Clinical Services Provided by JH&FMHN
- 1.085 Consent to Medical Treatment Patient Information
- 1.095 Contraception & Contraceptive Devices
- 1.096 Clinical Procedure Safety (ImpG) (Correct Patient, Correct Site and Correct Procedure)
- 1.100 Plastic Surgery & Tattoo Removal
- 1.111 Court and Police Cell Complexes (Adults) Healthcare Responsibilities
- 1.120 Management of a Death
- 1.130 Dental Services
- 1.135 Special Diets Clinically Recommended
- 1.141 Release Planning and Transfer of Care Ambulatory Setting (Adults)
- 1.170 Early Release for Health Related Reasons
- 1.174 End of Life Care, Not for Cardio-Pulmonary Resuscitation Orders and Advance Care Directives – Adult Centres Only
- 1.175 Advanced Liver Disease Management of Patients
- 1.180 Enforced Medication FH and LBH MHU
- 1.192 Managing Mental Health for Forensic Patients in the Correctional Setting (Adults)
- 1.215 Wound Assessment & Management Policy
- 1.225 Health Assessments in Male and Female Adult Correctional Centres
- 1.230 Health Care Interpreter Services Culturally and Linguistically Diverse Patients
- 1.231 Health Problem Notification Form (Adult)
- 1.235 Health Problem Notification & Escort Form (Adolescents)
- 1.241 Hepatitis C and B Care, Management and Treatment
- 1.242 HIV Management, Care and Treatment
- 1.245 Immunisation of Patients
- 1.249 Leave, Ground Access & SCALE Forensic Hospital
- 1.250 Hunger Strikes
- 1.252 Access to Local Public Health Services
- 1.253 Access to Private Health Services
- 1.262 Medical & Nursing Certificates (Adults)
- 1.263 Medical Holds
- 1.264 Medical Appointments (Internal and External) Referrals, Bookings and Cancellations
- 1.267 Medical Responsibility LBH
- 1.275 Management of Suspected Cases of Meningococcal Disease
- 1.300 Afterhours and On-Call Services Statewide
- 1.302 Clinical Management Patients on Prescription Opioid Analgesics
- 1.303 Optometry Services
- 1.315 Photographic Identification of Young People in Custody
- 1.316 Pregnancy Care Forensic Hospital and LBH Mental Health
- Unit 1.319 Patient Observation - Forensic Hospital and LBH Mental Health Unit

- 1.322 Recognition and Management of Patients who are Clinically Deteriorating (ImpG)
- 1.325 Referrals, Admission and Transfer of Care (Adults) Forensic Hospital
- 1.325M Procedure Manual: Referrals, Admission and Transfer of Care - (Adults) Forensic Hospital
- 1.327 Referrals for Admission and Transfer of Care Forensic Hospital (Adolescents)
- 1.327M Procedure Manual: Referrals for Admission and Transfer of Care Forensic Hospital (Adolescents)
- 1.331 Referrals between CSNSW and JH&FMHN
- 1.335 Referrals to the Community Integration Team
- 1.340 Accommodation Clinical Recommendations (Adult)
- 1.350 Aggression, Seclusion & Restraint in MH Facilities LBH MHU (ImpG)
- 1.361 Self Administration of Coagulation Factor
- 1.362 Self-Referral for Health Assessment Ambulatory Setting (Adults)
- 1.363 Early Detection Program for BBVs / STIs
- 1.366 Segregation (Adolescents)
- 1.380 Suicide and Suicidal Behaviour Risk Management
- 1.407 Transport of Forensic Patients from LBH, MRRC and SWCC
- 1.410 Management of Transgender Patients
- 1.422 Tuberculosis Surveillance & Management of Confirmed & Suspected Cases
- 1.423 Unfit to Attend Court Health Related Reasons
- 1.425 Venepuncture and Peripheral Cannulation
- 1.430 Management of Pregnant Women in Custody
- 1.435 Working with Families and Carers FH
- 1.437 Antimicrobial Stewardship Policy
- 1.438 Assisted Reproductive Technology and Paternity Testing
- 2.001 Use of ICT Resources by Patients FH
- 2.002 Acceptable Use of Communications Systems (ImpG)
- 2.003 Asset Disposal (ImpG)
- 2.004 Conflicts of Interest and Gifts and Benefits
- 2.005 Catering
- 2.010 Code of Conduct
- 2.014 Corporate Records Management
- 2.015 Patient Complaints Handling
- 2.016 Management of a Complaint or Concern about a Clinician
- 2.018 Media and Communications (External)
- 2.020 Corruption & Fraud Prevention Control
- 2.021 Courier & Postal Services
- 2.022 Delegations Authority
- 2.023 Software Licensing, Acquisition & Support
- 2.024 Disclosure of Criminal Activity by Patients
- 2.027 Forms Management
- 2.030 Incident Management (ImpG)
- 2.030M Procedure Manual: Incident Management

Patient Fees - Forensic Hospital

Patient Purchasing Cards - FH

Improvement Framework

2.050 JH&FMHN Key Administration

Cash Handling

Petty Cash

2.066 Health Literacy

2.123

2.125

2.126

2.127

2.130

2.134

2.135

2.137

2.140

2.090 Mobile Telephones, Pagers and Messaging Services2.100 Motor Vehicles (ImpG)

Clinical Applications Access and Security

Policy & Procedure Application - JH&FMHN

Policy Development, Review & Distribution

Public Interest Disclosures (ImpG)

2.123M Procedure Manual: Patient Fees Manual - Forensic Hospital



- 2.148 Publication of Journal Articles
- 2.150 Purchasing
- 2.152 Recognition & Awards Program
- 2.155 Enterprise Wide Risk Management (ImpG)
- 2.163 Social Media
- 2.170 Electronic Rosters
- 3.005 Clinical Placements at JH&FMHN
- 3.010 JH&FMHN Clinical Supervision Policy incorporating reflective practice
- 3.020 Conduct & Discipline (ImpG)
- 3.043 Dress Code
- 3.045 Employee Assistance Program
- 3.070 Flexible Work Practices
- 3.080 Grading, Re-grading and Reclassification of Positions
- 3.090 Grievance Management (ImpG)3.100 Harassment, Bullying and/or Discrimination
- 3.105 Health Manager Salary
- 3.110 Learning & Development Leave (ImpG)
- 3.115 Management of Workers with Drug and Alcohol Problems
- 3.130 Orientation
- 3.132 Performance Development & Review (ImpG)
- 3.140 Sick Leave Management (ImpG)
- 3.150 Staff Recruitment, Employment & Separation
- 3.150M Procedure Manual: Staff Recruitment, Employment and
- Separation
- 3.165 TESL Training Education & Study Leave
- 3.170 Workers Compensation and Injury Management
- 4.013 Client Registration (ImpG)
- 4.014 Clinical Applications Non-Clinical Alerts, Health Conditions and Allergies or Adverse Drug Reactions

- 4.019 Health Records Forms Design
- 4.020 Health Records (ImpG)
- 4.030 Releasing and Requesting Health Information
- 5.011 Assaults Involving Patients
- 5.015 Child Protection
- 5.018 Sterilisation and Disinfection
- 5.019 Point of Care Testing
- 5.020 Hazardous Chemicals
- 5.030 Cytotoxic Management
- 5.035 Duress Alarms and Two-way Radios
- 5.037 Environmental Cleaning (ImpG)
- 5.040 First Aid
- 5.045 Food Recalls
- 5.070 Infection Control
- 5.085 Latex Allergy (ImpG) 5.090 Hazardous Manual Tas
- 5.090 Hazardous Manual Tasks
- 5.100 Occupational Exposure Management 5.105 Clinical Observers
- 5.105 Clinical Observers 5.110 Work Health & Safety
- 5.115 WHS Risk Management (OH&S Hazard Management)
- 5.123 Safe Introduction of New Interventional Procedures &
- Medications into Clinical Practice
- 5.125 Screening of HCWs who Perform Exposure Prone Procedures

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- 5.130 Security & Disposal of Needles & Syringes
- 5.135 Security Risk Management
- 5.140 Sexual Assault Management
- 5.155 Management of Nicotine Dependence and Smoking Cessation
- 5.175 Waste Management
- 5.175M Procedure Manual: Waste Management

During the reporting period 1 July 2016 to 30 June 2017, JH&FMHN received 22 formal access applications, including withdrawn applications but not including invalid applications. Of these, 22 have been completed within the reporting period. One application requested the disclosure of information referred to in Schedule 1 of the *GIPA Act*. Information, as set out in the required form under Schedule 2 of the *Government Information (Public Access) Regulation 2009*, relating to the access applications made to JH&FMHN during the reporting period is provided below.

Table A: Number of applications by type of applicant and outcome* Access to Access Access Information Information Refuse to Refuse Application granted granted refused already deal with confirm/ withdrawn not held in full in part in full available application deny whether information is held Media 0 0 0 0 0 1 0 0 Members of 0 0 0 0 0 0 0 0 Parliament Private sector 0 0 0 0 0 0 0 0 business 0 Not for profit 0 1 0 0 0 0 0 organisations or community groups 8# Members of the 3 4 0 1 0 0 0 public (application by legal representative)

Members of the 0 2 0 0 0 public (other)

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Includes GIPA applications ultimately progressed under the *Health Records (Information Protection) Act 2002*, and which therefore ceased to be GIPA Act access applications.





Table B: Number of applications by type of application and outcome

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/ deny whether information is held	Application withdrawn
Personal information applications*	7	2	0	1	0	1	0	9#
Access applications (other than personal information applications)	0	1	0	0	0	1	0	0
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

#Includes GIPA applications ultimately progressed under the *Health Records (Information Protection) Act 2002*, and which therefore ceased to be GIPA Act access applications.

Table C: Invalid applications

Reason for invalidity	Number of applications
Application does not comply with formal requirements (section 41 of the Act)	14
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	14
Invalid applications that subsequently became valid applications	5*

* Five applications assessed as invalid were remedied of their invalidity and those applications were progressed as valid under the GIPA Act. The remaining invalid applications were progressed under the *Health Records (Information Protection) Act 2002*.



Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act		
Number of times consideration used*		
0		
0		
0		
0		
0		
1		
0		
0		
0		
0		
0		
0		

* More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of the Act	
	Number of occasions when application not successful
Responsible and effective government	1
Law enforcement and security	1
Individual rights, judicial processes and natural justice	5
Business interests of agencies and other persons	0
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0





Table F: Timeliness

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	11
Decided after 35 days (by agreement with applicant)	2
Not decided within time (deemed refusal)	0
Total	13

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total
Internal review	0	1	1
Review by Information Commissioner*	1	0	1
Internal review following recommendation under section 93 of Act	0	1	1
Review by NCAT	1	0	1
Total	2	2	4

* The Information Commissioner does not have the authority to vary decisions, but can make recommendation to the original decision- maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made.

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications for review
Applications by access applicants	2
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0