

Far West in Focus



Live and Work video launch



The District launched its new 'FWLHD Healthcare Professional, Live and Work Video' this month as part of our commitment to attracting healthcare professionals to live and work in our district. The video clearly showcases our beautiful communities, dedicated staff, rich culture, and importantly, our 'home'.

We launched on our Social Media platforms (LinkedIn, Facebook, Instagram, Twitter and YouTube) and Careers Website and we invite everyone to share this video on your social media channels with your friends, family and individuals who may also want to join us here at Far West LHD, and potentially call our region 'home'.

The new video will add to our Employee Value Proposition and Branding strategy in progress with People and Culture, to launch later this year. It will also be used for campaigns and add to our job advertisements. We hope you enjoy it and share it as far and wide as you can!





New Acting Board Chair appointed to LHD

Sally Pearce has been appointed acting Board Chair of FWLHD until 31 December 2023.

Ms Pearce this month took a tour of the Lower Western Sector of the LHD, visiting Balranald, Buronga and Wentworth with the Chief Executive, GM Remote Health Services, Deputy GM Remote Health Services and Board, Committees and Policy Officer.

The met with HSMS, staff and Health Council members in Balranald, Buronga and Wentworth on Monday 14 August to Wednesday 16 August 2023.

The group toured all the facilities visited and met with staff. They also visited the new Wentworth Hospital redevelopment site.



Visiting the Balranald MPS dental facilities.

Ms Pearce has taken on the role of Acting Chair following Dr Andrew Refshauge, who completed his term as Chair on 30 June this year.

Ms Pearce's senior executive roles have spanned the public and private health sectors and tertiary education. She is focussed on transformative change, increased efficiency and achieving strategic objectives through collaboration.

Appointed to the FWLHD Board in 2019, Ms Pearce has more than 10 years' experience as a chief financial officer and finance director across a range of health services.



At Balranald MPS were (from left) Sally Pearce, Denise McCallum, Brad Astill, Michelle Straub, Glenda O'Halloran (HC member), Barbara Turner and Tracy O'Halloran (HC member). Sitting: Denise Cornish and Susan Balshaw (both HC members).



The Board and Executive Leadership Team recently travelled to Mutawintji National Park to experience and learn about Dreamtime stories, Cultural Values, Cultural Heritage, History, and the beautiful iconic scenery of the prestigious Bynguano Ranges. The group was guided by Mark Sutton, senior tour guide for Mutawintji Heritage tours and has been a guide at Mutawintji for nearly 30 years. Mutawintji has been a regional ceremonial centre for Aboriginal people for thousands of year and contains over 300+ recorded Aboriginal rock art sites.

Leadership team visits Mutawintji





Kiosk volunteers donate \$160,000 for hospital equipment

The Broken Hill Hospital Kiosk volunteers have once again made a tremendous donation to buy equipment for the BH Health Service.

The volunteers recently presented a cheque for nearly \$160,000 to Julie Manoel, Director Nursing and Midwifery and General Manager, BHHS to buy equipment that will help improve the patient experience.

Speaking on behalf of the BHHS and communities across the LHD, Ms Manoel thanked the volunteers and the Kiosk Auxiliary for their generous donation.

The money, donated for the 2022-23 financial year, will be used to buy medical equipment for Maternity, Ophthalmology, as well as general hospital wards.

The eye clinic will benefit from a new Tonometer as it will mean increased capability in the Specialist Clinics and will also support improved patient care. It can measure intraocular eye pressure in patients in either a sitting or lying down position, allowing us to test individuals who previously were unable to get to the machine. Tonometers are used daily in routine observation and screening for glaucoma. It is a device that does not require anaesthetic eye drops and is quick, hygienic, reliable and comfortable for all patients.

Maternity will receive three resuscitation beds available in all Birthing Rooms and in the Special Care Nursery in case a newborn baby needs support to breath at birth or

requires extra midwifery or medical attention during the admission.

The general medical wards will also benefit from the addition of three devices which will help to map a patient veins using infrared, helping reduce pain for patients and make it easier for medical staff to access veins. These wards will also receive five acute care beds as well a new vital signs monitor.

The previous significant donation by the Kiosk Auxiliary was \$125,000 for the 2020-21 financial year, which also helped the health service purchase equipment.

Once again, the fantastic work by all the Kiosk Volunteers and their supporters is greatly appreciated – well done!



\$160,000 Kiosk Donation: From left: Michelle Murphy - Nurse Unit Manager Specialist Clinic, Julie Manoel - Director Nursing and Midwifery and General Manager Broken Hill Health Service, Betty Sammut - Kiosk Auxiliary President, Ellen Turner - Kiosk Volunteer, Debbie Cullen - Kiosk Volunteer, Chelsea Anderson - Clinical Midwife Consultant, Tanya Haring - Ophthalmology Clinical Nurse Specialist.

Vale — Dennis Roach



The Far West LHD and BHHS Kiosk Auxiliary wishes to acknowledge the recent passing of Dennis Roach — passed away 6 August 2023, aged 71.

Dennis volunteered for several organisations within Broken Hill, one of them was the Broken Hill Hospital Kiosk Auxiliary. He held the position of Secretary and Public Officer in this time as well as working with fellow volunteers on various tasks including serving, washing dishes and unpacking delivery boxes.

During this time Dennis had made some valuable lifelong relationships with the other volunteers and staff within the Broken Hill Kiosk.

Dennis also made himself available for Far West LHD to sit on Interview panels and working groups as a consumer representative. His contribution to the Auxiliary over 11 years helped it become recognised as the best fundraising Hospital Auxiliary in NSW.

Dennis' friendly nature and smile will be missed at the Hospital by his colleagues, patients and staff.

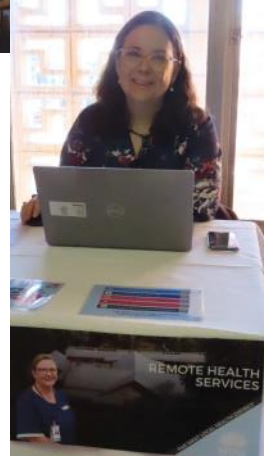


Far West on show at Careers Expo

The Far West LHD attended the Careers Expo in Broken Hill this month speaking with local high school students about career pathways, study options and future employment opportunities within the health sector and the LHD. The LHD is hoping to attract the next generation of health employees and provide opportunity for local students to study, work and gain essential skills and experience to benefit the community. Attending Careers Expo was an ideal opportunity to engage local students. Good work everyone!



Staff from across the Directorates represented the LHD





FWLHD and Lifeline Connect deliver Bereavement Counselling Service

The District has partnered with Lifeline Connect Broken Hill to deliver a NSW Ministry of Health funded Bereavement Counselling Service to

service will be available to people within the LHD and will use a combination of face-to-face counselling when the counsellor is on

bereavement support groups set up.

Lorna Woodward, Regional Coordinator Lifeline Connect said: "Lifeline is very excited to partner with Far West LHD in this new and much needed bereavement counselling service."

Self-referral to the service is encouraged, and a referral from a GP is not required. Agencies can refer to the Bereavement Counselling Service on behalf of someone else but consent from the person is required. Kim can also provide advice and education to organisations and community groups on loss and grief related to death.

After a death, when can bereavement counselling help?

- When you feel stuck in your grief, or your grief feels like it is getting worse over time.
- When your relationships with others seem to be affected in negative ways.
- You feel isolated in your grief experience.
- You have distressing, persistent memories about the illness or death.
- You are using alcohol or other substances as a way to numb or cope with your grief.
- When there are other challenging issues or emotions you would like to explore.

As of Monday 4 September 2023, referrals can be made Monday to Friday, 9am to 4.30pm by phoning Lifeline Broken Hill on 08 8087 7525 or dropping into the Lifeline Connect Centre at 194 Argent St Broken Hill.



New Bereavement Counselling Service for the Far West: From left — Melissa Cumming FWLHD, Kim O'Donnell, Bereavement Counsellor and Lorna Woodward, Regional Coordinator LifeLine Connect.

provide counselling and individualised support to people experiencing difficulty following the death of someone close to them.

This is a new service for the Far West and will commence on Monday, 4 September 2023. Kim O'Donnell has been employed by Far West LHD as the counsellor in this new role. Kim has worked as a counsellor in various roles with non-government agencies over many years.

Melissa Cumming, Director Cancer & Palliative Care Services said the

site in Broken Hill, but also via telephone or video conferencing counselling. The counselling service will provide support to people who have experienced loss through any form of expected or unexpected death, however, it is not an emergency service.

Face-to-face counselling will be provided at the Lifeline Connect Centre in Broken Hill (194 Argent Street), on a periodic basis initially. Once established, travel to other areas in the district will be available and

Respiratory protection program — get a mask-fit test

Mask fit-testing was implemented before COVID-19 to protect healthcare workers from airborne infections such as pulmonary tuberculosis.

The Respiratory Protection Program (mask fit-testing) protects healthcare workers from suspected or confirmed respiratory infections that carry the potential for airborne transmission. NSW Work Health and Safety Regulation 2017 and the Work Health and Safety Act 2011 require respiratory protection to be readily available and all

employees to have access to appropriately fitted and reasonably comfortable masks.

Correctly wearing the appropriate respirator mask when there is potential for airborne disease transmission is essential to infection prevention and control. With this in mind, if you have not been mask fit tested in over twelve months, please book in for a mask-fit test today — call Rebecca Conti, Respiratory Protection Program Coordinator, on 08 8080 1335.



Wound Awareness Week

Wound Awareness Week is 4-10 September and this year the theme is: **Let's Get Wound Care RIGHT! - the RIGHT diagnosis and the RIGHT treatment and the RIGHT time.**



Did you know ?

- ◆ With the right wound diagnosis many wounds can be healed along with timely best practice treatment
- ◆ Understanding the wound warning signs will help people know when to seek professional wound advice
- ◆ More than 450,000 Australians suffer with wounds each year
- ◆ Wounds cost Australia's health and aged care budgets more than \$3 billion annually

WHAT ARE WE DOING ACROSS FAR WEST LOCAL HEALTH DISTRICT TO SUPPORT WOUND AWARENESS WEEK?

HOST A BIG OOZIE BAKE OFF: Bake your best wound oozie cakes and treats to share with your colleagues. Best Oozie Bake prize- to enter share your photos to CNC Wound Management, Megan Jordan.

ONLINE EDUCATION:

 Join the [Wounds Australia Lunch Bytes Webinars](#) .

Practical webinars designed to give care professionals the skills and knowledge they will need to heal a range of wounds.

Register [here](#) to join the webinars.

- Monday 4/9/23 11:30-12:00pm The Multidisciplinary Care Team
- Tuesday 5/9/23 11:30-12:00pm Caring for Wounds in Ageing Australians
- Wednesday 6/9/23 11:30-12:00pm Wounds and Lifestyle Factors
- Thursday 7/9/23 11:30-12:00pm Getting Wound Care Right
- Thursday 7/9/23 4:30-8:00pm Models of Care: Live from Brisbane
- Friday 8/9/23 11:30-12:00pm FUNdamental Wound Care Trivia

HANDS ON EDUCATION BROKEN HILL: Join the Broken Hill Hospital Wound Education in services—dates and times TBA and will be displayed on your ward.

FOYER DISPLAY: Drop by the Broken Hill Hospital foyer Wound Awareness Week display, to find out more about chronic wounds.

BE A WOUND CHAMPION: Join our Wound Champion team to be the voice for your ward/ setting/facility—contact Megan Jordan.

FOR MORE INFORMATION: Contact FWLHD Clinical Nurse Consultant, Wound and Stoma Management, Megan Jordan on 08 8080 2236.



Far West LHD staff are geared up to promote Wound Awareness Week (back, from left): Kirsten Smith (EN), Megan Jordan (Clinical Nurse Consultant), Sam Lloyd (EN), Babette Cruickshank (Student Registered Nurse) and Clancy Seager (EN). Front: Michele Hall (Enrolled Nurse), Paula Toohey (EN), Trudy Rennie (EN), Hannah Crowley (Clinical Nurse Specialist) and Jashanpreet Kaur (Registered Nurse).



Corporate Induction

attend the induction which gave them a better understanding of the corporate aspects of the LHD. New employees are encouraged to enrol via My Health Learning to attend the October session.

During August the People and Culture Directorate held Corporate Induction for 17 of the organisation's newest employees. Participants joined from all over the district to

The Corporate Induction Group (Left to right) – Back row: Peter Golding – Labourer, Paul Mackinder – Enrolled Nurse, Lindsay McKinnon – Clinical Support Officer Integrated Care, Arun Valiyaveetil Raju – Clinical Nurse Consultant Telestroke, Emma Cullen – Project Officer Brighter Beginnings, Rhys Capple – MERIT Support Worker, Reuben Yule – Laundry Assistant. **Front row:** Carla Treuer – Talent Acquisition Lead, Dahpney Ragandang – Staff Accommodation Cleaner, Michelle Holder-Keeping – Staff Accommodation Cleaner, Danika Wilson – Cancer and Palliative Care Service Administration Assistant, Melissa Hibbard – Senior Human Resource Business Partner, Karen Parker – Mental Health Clinician, Prasant Dewan – Finance Project Lead. **Absent:** Cheryl O'Regan – Industrial Relations Manager, Ashlee Cameron – Buronga Mental Health Clinician, Hayley Bastin – Health Education Officer.

People
Matter

Have your say ...

NSW Public Sector
Employee Survey 2023
21 August to 15 September



The [People Matter Employee Survey](#) (PMES) is open until 15 September 2023. Please don't miss your opportunity to have your say about the things that matter to you at work.

Important PMES facts:

- The survey can be completed on different types of devices such as your work computer, mobile (work or personal) or home computer.
- Everyone receives the same link for the survey.
- It is recommended to allow 10-15mins to complete the survey. Whilst the survey has a save and complete later function, it is recommended to complete the survey in one sitting.
- The NSW Public Service Commission (the PSC) runs this survey with an independent research company called Ipsos (formerly Big Village / ENGINE).
- The survey is completely confidential and anonymous. No-one's individual survey can be accessed.

This year we have made some changes to the design of the PMES hierarchy (which is similar to our reporting line/team structure) for this year's PMES. This will mean that the results will have a clearer focus on your directorate, your immediate team and will allow your manager to work more closely with their team and focus on improving the things that matter most to you.

We look forward to sharing the PMES results with you later in the year. If you have any questions about the survey please speak with your direct line manager or reach out to the PMES Coordinator for Far West – [Louise Heffernan](#).

Have your say





What is voluntary assisted dying?

Voluntary assisted dying means an eligible person can ask for medical help to end their life. If a person meets all the criteria and the steps set out in the law are followed, they can take or be given a voluntary assisted dying substance to bring about their death at a time they choose. The substance must be prescribed by an authorised voluntary assisted dying practitioner. 'Voluntary' means the choice must be the person's own. The person must have decision making capacity throughout the entire process to access voluntary assisted dying.

When can people access voluntary assisted dying in NSW?

Eligible people will have the choice to access voluntary assisted dying in NSW from 28 November 2023. Voluntary assisted dying is not available before this date.

Health care workers may provide general information to patients about voluntary assisted dying before implementation, but the formal application process cannot commence before 28 November 2023.

Information for clinicians, patients and families can be found on the [NSW Health](https://www.health.nsw.gov.au) website.

Are there education and training requirements for health care workers?

The Ministry of Health is currently developing education and training packages for voluntary assisted dying. These training packages will be available by September this year, ahead of the 28 November 2023 commencement of voluntary assisted dying.

The education and training packages in development include:

- comprehensive mandatory training for practitioners who wish to take on a formal role under the Voluntary Assisted Dying Act 2022 and,
- awareness raising training for any health care workers.

Can health care workers conscientiously object to participating in voluntary assisted dying?

Health care workers who have a conscientious objection to voluntary assisted dying have the right to refuse to:

- participate in the request and assessment process,
- prescribe, supply or administer a voluntary assisted dying substance, or
- be present at the time of the administration of a voluntary assisted dying substance.

Can health care workers initiate a discussion about voluntary assisted dying with patients?

A medical practitioner can initiate a discussion about or suggest voluntary assisted dying to a person if, in the same discussion, they also advise of:

- standard treatment options and their likely outcomes for the disease, illness or medical condition and

- palliative care and end of life care options.

A health care worker (other than a medical practitioner) can initiate a discussion about or suggest voluntary assisted dying to a person if, in the same discussion, they also advise that:

- palliative care and treatment options are available, and

- the person should discuss the options with their medical practitioner.

Health care workers should only provide information which is commensurate with their level of expertise.

What support will be available for health care workers?

The Voluntary Assisted Dying Care Navigator Service will be available to provide information to health care workers and will establish a community of practice to support authorised coordinating, consulting and administering practitioners. All health care workers will also have access to existing support services including their Employee Assistance Program.



Voluntary assisted dying

Who is eligible to access voluntary assisted dying?



In order to be eligible to access voluntary assisted dying, a person must:

- be an adult, who is an Australian citizen, a permanent resident of Australia, or has been a resident in Australia for at least three continuous years
- have been living in NSW for at least 12 months
- have decision-making capacity in relation to voluntary assisted dying and be acting voluntarily without pressure or duress
- have at least one disease, illness or medical condition that is advanced, progressive and:
 - will, on the balance of probabilities, cause their death within six months (or within 12 months for neurodegenerative diseases like motor neurone disease), and
 - is causing the person suffering that cannot be relieved in a way the person considers tolerable
- have the ability to make and communicate requests and decisions about voluntary assisted dying throughout the formal request process.

Scan the QR code for more information and to sign up to the mailing list to stay up to date.





Are you aware of Staff Safety Talks?

Staff Safety (sometimes referred to as Toolbox Talks) are designed to be a simple way of staff and supervisors communicating and consulting about health and safety issues in the workplace.



Staff Safety Talks should be a two-way communication between employees and their supervisors, of a reasonably short duration and can be a regular stand alone activity, or part of regular departmental meetings.

Staff Safety Talks should be recorded or minuted with an action sheet / plan produced if further activity is required as a result of the Staff Safety Talk.



For more information and resources you can go to the Security page on the intranet.

BALRANALD MPS: With the days becoming sunnier our residents have enjoyed heading out for some meals in the area. On 8 August, Diversional Therapist Leanne, along with a few volunteers, took some of our Balranald MPS residents to the Balranald Discovery Café for lunch. Residents Maryanne, Lorna, Barry, Betty, Inese and Ken all reported that it was lovely and they had a great time.



BALRANALD MPS: One of our lovely residents, Sylvia Nelson, enjoyed a visit from her youngest great grand-daughter Remy Jane this month. Sylvia is pictured with her daughter Jennifer, grand-daughter Vanessa and gorgeous little 4 month old Remy. Vanessa is also one of our wonderful nursing staff members, who we can't wait to have back from maternity leave.



Community Parade EOI

Broken Hill will once again be playing host to the ever fabulous Broken Heel Festival from 7-11 September 2023.

Even if you can't make it to the festival, you still have an opportunity to be involved by joining ACON and Clinic 9 in the community parade on Saturday, 9 September!

To be involved, contact Kendall at Clinic 9 on email Kendall.Jackman@health.nsw.gov.au to register your interest and get updates closer to the date.



Aged Care Corner...

September is Dementia Awareness Month

Dementia is an umbrella term which describes several different diseases that cause progressive decline of brain functions such as language, memory and cognitive ability. The Australian Institute of Health and Welfare (AIHW) estimates for 2022 indicate that there are around 401,300 people living with dementia in Australia. *There is no cure for dementia.* The uptake of early intervention and prevention strategies is therefore paramount to curb the current dementia epidemic.

So how can you reduce your risk of dementia? The risk factors for dementia are different in everybody.

Risk factors on their own are not causes of a disease. Rather, risk factors represent an increased chance, but not a certainty, that dementia will develop. The potential for developing dementia may be influenced by:

Non-modifiable risk factors are risks that cannot be changed, such as:

- **age** – as you age, your risk of developing dementia increases;
- **genetics** – there are a few very rare forms of dementia associated with specific genes;
- **family history** – a family history of dementia increases your risk of developing dementia but at this stage it is not clear why.

Modifiable risk factors are risks that can be changed through lifestyle choices. You can reduce your risk of dementia by looking after your:

- **heart health**
- **body health**
- **mind health.**



Source: The Lancet Commission

Whilst we cannot change getting older, genetics or family history, scientific research suggests that changing certain health and lifestyle habits may make a big difference to reducing or delaying your risk of developing dementia. It's never too early or too late to start.



Monday - Friday 8am - 8pm

Our ability to maintain life-long brain health is very much influenced by the choices we make in our daily lives. To test and track your brain health, try the free Dementia Australia [BrainTrack app](#).

As Health Professionals it is important that we learn about dementia, its progress and what we can do to support carers of people living with dementia. Staff can complete the [Learning Package – Caring for a Patient Living with Dementia](#), available on the FWLHD Intranet.

For more information visit: <https://www.dementia.org.au/states/nsw>



New designs for ED and MHIPU released for BHHS Redevelopment

New designs for the expanded [Emergency Department \(ED\)](#) and new [Acute Mental Health Inpatient Unit](#) at Broken Hill Health Service have been unveiled to the community that helped shape them.

The latest designs were informed by valuable feedback to ensure the facilities meet the needs of the Broken Hill community, with more than 30 consultation sessions held with staff, clinicians, carers and the community to date.

The existing ED will undergo a full internal

refurbishment and reconfiguration and will be extended into the existing ambulance bay, making it a bigger and more efficient space. It will have a new dedicated external entry close to the exiting drop-off at the rear of the building. The waiting area will be larger and filled with more natural light, also enabling tailored treatment spaces for children and those requiring mental health services.

The new Acute Mental Health Inpatient Unit will consist of single rooms with



dedicated ensuite bathrooms, and access to a large internal communal lounge and dining area. Natural light, fresh air, and landscaping that has been inspired by Aboriginal history, culture and connection to the land will contribute to a therapeutic and culturally safe environment for consumers, visitors and staff. The new unit will also feature a dedicated entry away from the main hospital with a drop off/pick up area, as well as a sensory modulation room, multi-

activity space and exercise room.

The Acute Mental Health Inpatient Unit is part of the NSW Government's [Statewide Mental Health Infrastructure Program](#).

A series of information sessions were held on 22 and 23 August to provide staff and the community with the opportunity to view the latest designs and speak directly with the project team.

Construction on both facilities is expected to start in 2024.

Australian College of Neonatal Nurses – Education Special Interest Group

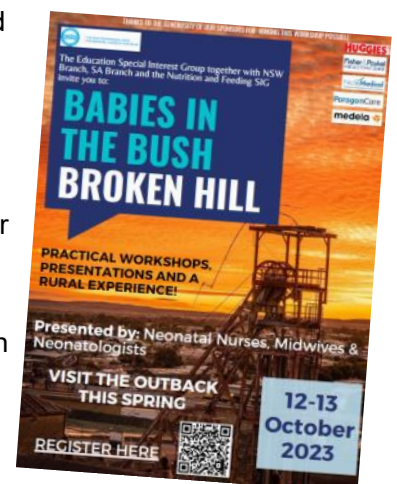
The Australian College of Neonatal Nurses – Education Special Interest Group, is excited to invite all clinicians who care for newborns and neonatal infants to a practical and theoretical workshop on 12 and 13 October 2023 to be held at the University Department of Rural Health.

This day is suitable for midwives, paediatric and child and family health nurses, paediatricians, anaesthetists, emergency and rapid response clinicians.

The Babies in the Bush program includes: advanced life support stations, supporting transition and promoting normothermia, feeding strategies, respiratory support and caring for critically ill newborns in a remote setting.

Speakers from Royal Prince Alfred Hospital, Royal Women's Hospital Melbourne, Women's & Children's Hospital Adelaide and Far West LHD include: Professor Karen Walker, Dr Jennifer Dawson, Dr Nick Williams, Chelsea Anderson, Lauren Christie, Bronwyn Bernius, Kristen Bennie and Anna Seppelt.

Cost: \$35 ACNN members; \$55 non-members. Register via [Babies in the Bush Seminar \(acnn.org.au\)](#) or for further information contact Chelsea.Anderson@health.nsw.gov.au





COLLABORATION | OPENNESS

BRILLIANCE

Nominations

RESPECT | EMPOWERMENT



CONGRATULATIONS

Congratulations to the following staff for receiving a Brilliance Nomination in August 2023.

Aged Care Team
 Alexandra Butler
 Alison Coleman
 Amanda Hindmarsh
 Ashwin Beeharry
 Bridget Ryan
 Carolyn Foulis
 Casey O'Donnell
 Cherry Luneza
 Cheryl Robertson
 Chloe Lingard
 Dale Dwyer
 District Properties Team
 Elaine Fotheringham
 Erin Milne
 Genevieve Parker
 Graeme Hurley
 Integrated Care Team

James Wells
 Jane Helmore
 Jazmin Tindale
 Jodie Gervasi
 Joseph Worgan
 Juanita White
 Kahlia Liston
 Kara Leonard
 Kathy King
 Katrina Wilkinson
 Kelly Mawby
 Lesley Thwaites
 Linta Devasia
 Mackenzie Williams
 Marilyn Williams
 Marshall Kelly
 Max Mclean
 Michelle Wilson

Nancy Fenwick-Siddle
 Nick Minns
 Paula Treloar
 Penny Griffin
 Peter Ball
 Reanne Greenaway
 Rebecca Coombe
 Rebecca Hardy
 Renal Dialysis Unit Team
 Richard Shoebridge
 Robyn Gilby
 Sophie Greville
 Susan Peisto
 Stephanie Ault
 Tahlia Crampton
 Tegan Bruton
 Tracey Zeiser
 Vicki McComack

The Brilliance Nominations are a great way to share positive feedback with your peers for the great work they are doing. All Brilliance Nominations are logged in a register for the Annual FWLHD Health Staff Awards and then forwarded to the nominated staff member via email. **Scan the QR Code to nominate or go to www.surveymonkey.com/r/JNQK8D5**

Have you ever said to yourself, "If they just changed this and did it this way, it would be much better"?

Well, now you have a quick and easy way to suggest your ideas!

Scan the QR code or go to <https://www.surveymonkey.com/r/WBHNSHZ> if you have ideas for change; for service improvement, better patient and staff experiences, or any burning project proposals you might have. We want to make sure that any of our staff with ideas for projects, innovations or change have a platform to submit their ideas and have a chance to talk about them.

The Project Management Office (PMO), located at the CHC in Broken Hill, will receive your ideas through the portal and explore opportunities to convert these into projects.





Brilliance Nominations

August	61
July	42
June	51
May	55
April	54
March	67

Number of Brilliance nominations received monthly

Thank you to all staff who provided a response to the Brilliance Nomination feedback survey that was open during May to June 2023. The feedback supported that the Brilliance Nomination process is an effective positive initiative for our Far West LHD. With a monthly average of **50+** nominations being entered, the recognition process continues to be a popular form of communication for staff to share positive feedback and recognition with their peers.

In response to the feedback received, the Brilliance Nomination process is currently being reviewed and will be reformatted for easier use. The revised Brilliance process will be shared with staff later in the year. The feedback also highlighted confusion between Rounding recognition and Brilliance recognition. To clarify, Rounding recognition is a part of the Leader Employee Rounding tool that occurs between Managers and their Staff during the monthly employee check-ins, mostly utilised within the nursing and midwifery directorate. The Brilliance Nominations are sometimes used as a channel for managers to share the feedback received during an Employee Rounding conversation.



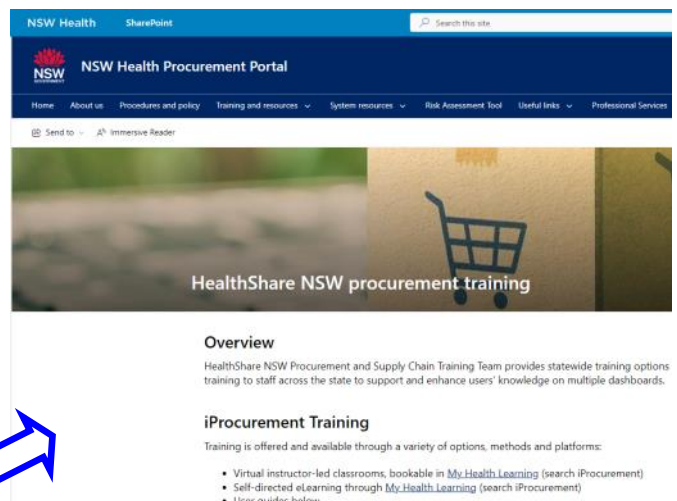
The feedback from staff about being a recipient of a Brilliance Nomination reported a variety of positive feelings including: *appreciated, valued, recognised, really good, acknowledged, chuffed, very humble and surprised*. Keep the positivity going by celebrating the great work that is happening across our LHD. To tell a colleague about their brilliance click [HERE](#) or scan the **QR Code (right)**.



iProcurement training

HealthShare NSW procurement training guides are moving to NSW Health Procurement Portal. This is aimed at making it easier for customers to find the content they need in fewer places. The new page went live on 28 August 2023 and the existing link to that page located on our intranet has been updated.

For all iProcurement training, go to the intranet page [HERE](#).



Which will take you here

eHealth is making it easier to report vaccines to the AIR

Do you regularly administer immunisations? Did you know all immunisations must be registered via AIR within 24 hours and no later than 10 working days?

eHealth NSW is delivering the AIR Integration Project to support local NSW Health services to meet their vaccine reporting obligations.

The AIR Integration Project will deliver transparent integration from existing source systems to AIR. The Project aims to reduce the administrative burden for clinical and support staff, reduce manual data collection processes and increase automation.

Under the [Australian Immunisations Register Act 2015](#) it is mandatory to report all National Immunisation Program (NIP)-funded vaccines to the Australian Immunisation Register (AIR) within **24 hours**, and no later than **10 working days**.

Failure to do so can result in a financial penalty of 30 units (\$9,390 subject to change) per breach. To learn more about how to use the AIR to meet these vaccine reporting obligations, please visit [AIR Integration Project SharePoint site](#).

If you have any questions or would like to know more about the AIR Integration Project, please contact the Project Team on EHNSW-AIR-IntegrationProject@health.nsw.gov.au



Policy Watch — PDs available on MOH internet

The following documents have been published on the NSW Ministry of Health internet site <http://www.health.nsw.gov.au/policies>. These documents are official NSW Health policy. Compliance with Policy Directives is **mandatory**.

Title	Document Number	Date Issued
Public Holidays 2023-2024	IB2023_033	21/08/2023
Breastmilk: Safe Management	GL2023_021	18/08/2023
Preparation of pharmaceutical and advanced therapeutic products	PD2023_021	22/08/2023
SNAP- New COVID-19 Impairment Codes available for Rehabilitation Episodes starting 1 July 2023	IB2023_034	22/08/2023
Occupational Assessment, Screening and Vaccination Against Specified Infectious Diseases	PD2023_022	23/08/2023
Flexible Work (More than one way to work)	GL2023_020	10/08/2023
Healthcare Rights	IB2023_032	14/08/2023
Salaries - Recovery of Overpayments for NSW Health Service Employees	PD2023_020	11/08/2023
Contracted Care and Collaborative Care Business Rules and Reporting Requirements	IB2023_030	03/08/2023
NSW Paediatric Clinical Care and Inter-hospital Transfer Arrangements	PD2023_019	07/08/2023
Chaplains' Subsidy	IB2023_031	04/08/2023
Rehabilitation, Recovery and Return to Work	PD2023_016	24/07/2023
Improving Access to Primary Care in Rural and Remote Areas (s19(2) Exemptions) Initiative	GL2023_019	21/07/2023