

Office use	Attachments
Customer number	

Important customer information

- You must be at least 16 years old and live in NSW. Eligible customers aged 21 and over may be issued with a 10 year NSW Photo Card.
- Eligible NSW driver licence holders may apply for a NSW Photo Card. If you apply for a NSW Photo Card in the same transaction when you are renewing your licence, the NSW Photo Card will be issued at a lower fee. At any other time, the fee will be slightly higher. These reduced fees only apply to NSW driver licence holders. For further information, visit nsw.gov.au
- To get a NSW Photo Card you must provide Proof of Identity (POI) documents. For a list of acceptable POI documents visit nsw.gov.au or call Service NSW on **13 22 13**.
- If your POI documents have no signature or you cannot leave your mark/signature on this form, the 'Witness' section at item 3 must be completed. For details of authorised witnesses visit nsw.gov.au

Application type:

New application 5 yr 10 yr

Replacement Reason: Stolen Lost Poor card quality Damaged/destroyed
 Not received Personal details have changed Change of appearance

Applicant details - please use block letters

Family name	Given name(s)
Residential address	Postcode
Mailing address (if different from residential address)	Postcode
NSW Licence/Customer number (if applicable) Can you produce your NSW Driver Licence or NSW Photo Card? Yes <input type="checkbox"/> No <input type="checkbox"/> You must provide your proof of identity documents	
Date of birth Day / Month / Year	Gender: male <input type="checkbox"/> female <input type="checkbox"/>
Mobile	Email

1. Do you hold or have you ever held a licence to drive or ride in NSW or a NSW PC in the name shown above or another name?
 No **Go to 2** Yes **Give details below - (Details are not required if it is the same licence/customer number as above)**

NSW Licence/Customer/PC number	Expiry date Day / Month / Year	Other name (if applicable)
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2. Do you have a current:

<ul style="list-style-type: none"> NSW Seniors Card Centrelink Confirmation of Concession Card Entitlement form stamped PCC DVA letter or statement certifying a disability pension of 70 percent Centrelink letter confirming Carer Allowance 	<ul style="list-style-type: none"> NSW Pensioner Concession Card (PCC) Department of Veteran's Affairs (DVA) Gold Card endorsed 'TPI' or 'EDA' or 'War Widow' A current intermediate pension or an assessment at 50 or more impairment points
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No **Go to 3** Yes **Read and complete details below**

Transport for NSW requests your consent to assess your eligibility for a concession. This consent will be used for the sole purpose of authorising the Services Australia - Centrelink or the Department of Communities and Justice to provide information to us to assess your eligibility in relation to concessions or services provided by us.

I, (customer name) _____ authorise Services Australia - Centrelink or the Department of Communities and Justice to confirm with Transport for NSW the current status of my Commonwealth Benefit or NSW Seniors Card and other details as they pertain to my concessional entitlement. This involves electronically matching details I have provided to Transport for NSW with Services Australia - Centrelink, or Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Services Australia - Centrelink or DVA benefit.

I understand that this consent, once signed, is effective only for the period I am a customer of Transport for NSW. I also understand that this consent, which is ongoing, can be revoked any time by giving notice to Transport for NSW.

I understand that if I withdraw my consent, I may not be eligible for the concessions provided by Transport for NSW.

A brochure is available from Services Australia - Centrelink that provides more details about the Centrelink Confirmation eServices or on the department's website at servicesaustralia.gov.au

Signature	Date Day / Month / Year
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3. Witness to applicant's signature (Required when you cannot):

- Provide acceptable proof of identity document with your signature, **or**
- Leave your mark on this application **or**
- Sign this application.

If witnessed by a parent, guardian or carer, they must attend the service centre with you and show proof of their own identity.

Name of applicant (Please print)	Signature/mark of applicant
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Witness declaration

I certify that the applicant whose name and signature/mark appear above has signed/marked in my presence.

I certify that the applicant whose name appears above is unable to sign or mark this application for the following reason

Reason why applicant can't sign this form:

I understand that my personal information is being collected for verification of the applicant's signature, mark or reason for not signing the application. I am acting as a witness voluntarily. Transport for NSW may disclose my personal information inside and outside NSW to verify the contents of this application.

Witness full name (Please print)	Witness driver licence number	Witness daytime phone number
Witness address (home or work)		Signature of witness

4. You declare that the information on this form is true and complete. Under the *Photo Card Act 2005* it is an offence to obtain or apply for a NSW Photo Card by false statement, misrepresentation or other dishonest means.

Signature of applicant	Date
	Day / Month / Year

Privacy Statement
The collection, use and disclosure of your photograph will be managed in accordance with the *Photo Card Act 2005*. Transport for NSW is committed to protecting your privacy and ensuring your personal and health information is managed according to law. Find out why we collect your personal information, including how we use and manage it, by reading our privacy statement at transport.nsw.gov.au or phone **13 22 13** to request a copy.

Office use only **Bundle A** **Mailing address checked on DRIVES (if applicable)**

Proof of identity record Stand alone primary proof	Document number	Passport/visa date of issue or E/D
<input type="text"/>	<input type="text"/>	<input type="text"/>

Secondary proof	POI for parent, guardian or carer
<input type="text"/>	<input type="text"/>

Photo comparison No stored image or not requested Matched Mismatched

Card Details			
First issue <input type="checkbox"/>	Reissue/replacement Photo Card <input type="checkbox"/>	NSW Driver Licence handed in or declared lost, stolen, damaged or destroyed <input type="checkbox"/>	NSW Photo Card handed in or declared lost, stolen, damaged or destroyed <input type="checkbox"/>

Verified by Name	Signature	Customer service representative number	Date
			Day / Month / Year