

Acoustics Advisor Monthly Report – January/2025

PLR Stage 1 (SSI-8285)

For period:	January 2025	Authorisation: Signature of AA	
Prepared by:	[REDACTED]		
Date of issue:	05 February 2025		

Document review

Document	Reviewed (Y/N)	Endorsed/Approved Date
Supply Operate Maintain		
CEMP Annual Review (12 monthly review) – no longer active, no changes	N	-
Monthly Noise and Vibration Monitoring Report (CoA C9) November 2024 – draft (17/12/2024, 15/01/2025)	Y	-
Monthly Noise and Vibration Monitoring Report (CoA C9) November 2024 – final	Y	27/01/2025*
Monthly Noise and Vibration Monitoring Report (CoA C9) December 2024 – draft (15/01/2025)	Y	-
Monthly Noise and Vibration Monitoring Report (CoA C9) December 2024 – final	Y	27/01/2025*

Notes: * November Monthly Monitoring Report formally issued via TeamBinder 03/02/2025
* December Monthly Monitoring Report formally issued via TeamBinder 05/02/2025

Inspections/site visits

Date & Time	Location/s	Details
13/01/2025	SaMF Entry	Beau Weyers (primary AA) undertook a brief visual inspection of the SaMF facility and the turnouts and track forms at the entry to the facility. No direction from AA provided based on observations.

Project performance

Noise and vibration issues, incidents, recommendations		
Date & Time	Location/s	Details
N/A		No noise/vibration incidents during January 2025.

Examples of good practices (if relevant)		
Date & Time	Location/s	Details
N/A		

Current works/AA Activities

AA asked the contractor if complaints monitoring will continue during Operational Testing phase.

- *Complaints will continue to be recorded via:*
 - *Customer Feedback System for PLR/L4 (via transportnsw.info or 13500).*
 - *Separately the 1800 number and email used by the Project comms and engagement team.*

Environmental Planning and Sustainability meetings are continuing currently.

Upcoming works and discussion of risks

Direction from EPA to manually apply grease, until automated system is tested and proven.

- *Trams 2, 4, 6 running a different greasing system / Developing a plan to overlap use on critical areas.*

Awaiting confirmation of unattended/continuous logging at a residential location for an extended period.

Awaiting next phase of proposed operational testing timing

Awaiting proposal/timing for review of automated greasing systems (pis-pas-par), and confirmation of ability to comply.

The current operating time-table of 9-10 minutes trip, with a desired 7 minute trip. Discussing noise implications.

Complaints and consultation

Non-Operational Complaints (all relating to wheel squeal)

- *02/01/2025 – Cnr Factory and Church St, North Parramatta (repeat) – noise monitoring review being organized*
- *03/01/2025 – Leamington Road, Dundas (repeat)*
- *21/01/2025 – Hainsworth St, Westmead (repeat)*

Operational Complaint

- *17/01/2025 - Between Dundas and Telopea increased frequency of trams*
- *21/01/2025 - Loud metal scraping noise to children's hospital*
- *Various – High pitched noise from stop, evaluated to be from speakers (assumed rectified).*

Consultation Activity - No specific consultation activity observed or directed by AA

Process for ongoing complaints recording and action being discussed and coordinated.

Other Items

In review of monthly monitoring reporting, AA advised contractors to provide discussion of their collected data.

Secretary's Direction issued to GRCLR on 20/12/2024, regarding Monthly Noise and Vibration Monitoring Report (CoA C9)

- Draft required by 15th of Month, 3 weeks to issue final from AA comment.

Relevant environment GRCLR operational staff member allocated and AA will coordinate with them moving forward.

Declaration

I certify that:

- this report has been prepared for NSW Planning, in accordance with the Acoustics Advisor Protocol for SSI 8285 (PLR Stage 1) and is accurate at 05/January/2025;
- the proponent has provided me with all the information I requested to allow me to prepare this report; and
- there are no matters that have impaired the objectivity of this report.

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