

Acoustics Advisor Monthly Report – February/2025

PLR Stage 1 (SSI-8285)

For period:	February 2025	Authorisation: Signature of AA	
Prepared by:	[REDACTED]		
Date of issue:	06 March 2025		

Document review

Document	Reviewed (Y/N)	Endorsed/Approved Date
Supply Operate Maintain		
Nil		

Inspections/site visits

Date & Time	Location/s	Details
-	N/A	<i>No inspections undertaken.</i> <i>Note that a list of proposed investigation locations (CoA E58 operational compliance monitoring, and complaint investigations) have been provided by contractor for investigation asap.</i>

Project performance

Noise and vibration issues, incidents, recommendations		
Date & Time	Location/s	Details
N/A		<i>No noise/vibration incidents during February 2025.</i>

Examples of good practices (if relevant)		
Date & Time	Location/s	Details
N/A		

Current works/AA Activities

Contractor has provided a comprehensive list of testing locations proposed for CoA E58.

Complaints will continue to be recorded during Operational Phase via:

- Customer Feedback System for PLR/L4 (via transportnsw.info or 13500).*
- Separately the 1800 number and email used by the Project comms and engagement team.*

Environmental Planning and Sustainability meetings are continuing currently.

Upcoming works and discussion of risks

Awaiting proposal/timing for review of automated greasing systems (pis-pas-par), and confirmation of ability to comply.

- Direction from EPA to manually apply grease, until automated system is tested and proven.*
- Plans for testing of return to manual greasing still being compiled.*

Awaiting confirmation of access for unattended/continuous logging at 4 proposed residential locations.

Awaiting next phase of proposed operational testing timing. Contractor has prepared a comprehensive list of testing locations.

Cumberland Health Building 83 - Heritage facility - Noise Treatments are pending testing/review. Likely late March.

AA advised on overhead wiring noise recommendations, action/response from consultant pending.

Complaints and consultation

Non-Operational Complaints

- 12/2 Operational Noise – Fleet St, North Parramatta. Request for double glazing for residents.*
- 13/2 Wheel squeal - near Pennant Hills Road, Carlingford.*
- 16/2 Wheel squeal and thumping – Carlingford to Telopea. Complaint includes dates and times of occurrence.*
- 19/2 Wheel squeal – 1/14 Hainstowrth St, Westmead (repeat). Complaint includes dates and times of occurrence.*

AA has enquired if these complaints, especially those including specific times (correlation to specific LRVs), are being utilized or responded to in any way regarding optimizing the systems (automated greasing). – response pending

Consultation Activity - No specific consultation activity observed or directed by AA.

The current process is for AA to receive a periodic summary of complaints.

Other Items

Nil

Declaration

I certify that:

- this report has been prepared for NSW Planning, in accordance with the Acoustics Advisor Protocol for SSI 8285 (PLR Stage 1) and is accurate at 06/March/2025;
- the proponent has provided me with all the information I requested to allow me to prepare this report; and
- there are no matters that have impaired the objectivity of this report.

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