

2025 Strata Defects Survey

Strata managers
representing



520

buildings of 1,238
95% confidence $\pm 3.3\%$

Presence of serious
defects in NSW



53%

consistent with
2023 report

Reporting of defects
to the regulator



36%

✓ up from
15% in 2021

New buildings appear to have lower rates of defects

Waterproofing



Fire safety



Key services



Enclosures



Structural



Non-compliant
cladding



Defect presence in 2022 – 2024 registered buildings

22%

16%

14%

15%

10%

0%

Defect presence in 2018 – 2021 registered buildings

52%

32%

15%

26%

21%

2%

52%

of strata managers agree
reforms have increased
consumer confidence



✓ up from
48% in 2023

84%

of strata managers say
reforms improved defect
management



✓ up from
76% in 2023

53%

of resolved defects were
by negotiation with the
builder or developer



down from
71% in 2023

Access the full report here: nsw.gov.au/strata-defects-research

Note: Data sourced directly from the 2025 Strata Defects Survey, comparisons to 2021 and 2023 Strata Defects Survey Reports.