

# Staying active and on your feet



## Acknowledgements

This booklet has been developed by the Clinical Excellence Commission for the Centre for Population Health, NSW Ministry of Health, 2013. The contributions from the NSW Local Health Districts are acknowledged with thanks. We would also like to acknowledge:

Professor Lindy Clemson, Faculty of Health Sciences, University of Sydney

Professor Cathie Sherrington, The George Institute for Global Health

CEC Consumer Advisory Group & Health Service Consumer Focus Groups

The material in this publication is based in part on material from:

*Stay on your feet. Your home safety checklist* (2004), NSW Ministry of Health *Falls can be prevented: A guide to preventing falls in older people* (2007), Department of Health and Ageing

NSW Health acknowledges the Australian Government Department of Health and Ageing for providing use of their copyright materials in the production of this document. NSW Health acknowledges Queensland Health, Queensland Stay On Your Feet® Image Library for the use of their copyright images.

NSW Health acknowledges the Aboriginal Medical Service Co-Operative for the use of their copyright image on the cover page. NSW Health acknowledges The George Institute for Global Health for the use of their copyright image on page 8.

For further copies of this booklet, contact:

Centre for Population Health Resource Distribution Unit

Tel. 1300 655 957

Fax. 1300 550 570

Email. [popresources@doh.health.nsw.gov.au](mailto:popresources@doh.health.nsw.gov.au)

To download a copy of this booklet go to [www.activeandhealthy.nsw.gov.au](http://www.activeandhealthy.nsw.gov.au)

### **NSW MINISTRY OF HEALTH**

73 Miller Street

NORTH SYDNEY NSW 2060

Tel. (02) 9391 9000

[www.health.nsw.gov.au](http://www.health.nsw.gov.au)

This work is copyright. It may be reproduced in whole or in part for study and training purposes subject to the inclusion of an acknowledgement of the source. It may not be reproduced for commercial usage or sale. Reproduction for purposes other than those indicated above requires written permission from the NSW Ministry of Health.

© NSW Ministry of Health 2013.

SHPN (CPH) 180615

ISBN 978-1-76000-953-3 (print)

ISBN 978-1-76000-952-6 (online)

Editorial by RaggAhmed and design by Rock Lily Design & Consulting.

The information included in this resource is provided for general information only and is not a substitute for independent medical advice. Please consult your health care provider if you have or suspect you have a health problem. Use of the exercises, advice, and information contained in this resource is at the sole choice and risk of the reader.

First edition: August 2013

Reprinted: May 2014

Revised: April 2016, October 2018

# Contents

|                                    |    |
|------------------------------------|----|
| Staying active .....               | 2  |
| Exercise at home .....             | 4  |
| Healthy eating .....               | 6  |
| Calcium .....                      | 6  |
| Vitamin D and sunlight .....       | 7  |
| Water.....                         | 7  |
| Your health .....                  | 8  |
| Mobility and walking aids.....     | 8  |
| Eyesight.....                      | 9  |
| Footwear .....                     | 9  |
| Continence .....                   | 10 |
| Your medicines .....               | 12 |
| Health & lifestyle checklist ..... | 14 |
| If you have a fall .....           | 16 |
| Home safety checklist.....         | 18 |
| Fall-proof yourself.....           | 20 |
| Useful contacts .....              | 21 |
| References .....                   | 24 |

# Staying active



Staying physically active is the single most important thing we can do to stay well and independent.

Staying physically active is the single most important thing we can do to stay fit and independent.

As we grow older we lose muscle strength and sense of balance and this can lead to a fall. The more active we remain, the better the chance of keeping our muscles strong, our joints mobile and maintaining good balance.

Staying active reduces our risk of a fall, which helps keep us independent and improves our overall health and wellbeing.

How much activity is enough? At least 30 minutes a day, 5 days a week, is recommended. The exercise should be brisk enough to increase your breathing and heart rate, although it doesn't have to be so hard that you can't talk.

Activities to get your heart rate up and help build fitness include:

- aqua aerobics
- brisk walking
- golf
- group exercise classes
- swimming.

To reduce your risk of falling, it's also important to include activities that improve your balance and increase your strength. Try to include these into your routine every day.

Activities which are particularly good for balance and strength include:

- dancing
- gym sessions
- group exercise classes
- home exercises
- lawn bowls
- pilates
- Tai Chi
- yoga.

These types of activity have plenty of benefits. They help keep your heart strong, your blood pressure down, and control your weight. By improving your balance and strength, you reduce your risk of falling and causing an injury or breaking a bone. And they keep you active enough to do the things you want to do, whether that be getting out of the chair easily or maintaining the garden.

Try to mix up the activities — this will exercise different muscles and helps keep you interested. You don't have to do it all in one go — being active in 10-15 minute slots during the day works just as well.

Age is no barrier — research shows that any exercise, at any age, is worth the effort. If you are in any doubt about exercises, please talk to your doctor.

By improving your balance and strength, you reduce your risk of falling and causing an injury or breaking a bone.



Find a local balance and strength program by visiting the Active & Healthy website at:

[www.activeandhealthy.nsw.gov.au](http://www.activeandhealthy.nsw.gov.au)

# Exercise at home

The following balance and strength exercises are easy to do at home. Make sure you have a chair, benchtop or wall nearby for support when you try them. Once you become more confident, you can hold for longer or increase the number of repetitions. Use smooth movements when performing these exercises and take your time. Stop exercising if you experience any unusual pain or discomfort and seek advice from a qualified health professional. You can view video instructions for all of these exercises on the Active and Healthy website [www.activeandhealthy.nsw.gov.au](http://www.activeandhealthy.nsw.gov.au)

## 1. Heel to toe standing / walking

- Helps keep balance when you have to walk through a narrow space
- With fingertips on something solid to help balance, stand heel to toe, bend your knees slightly and keep still for 10 seconds.
- Vary the exercise with feet close together and one foot halfway in front of the other.
- Upgrade the exercise by walking slowly, placing your heel to touch the toe of the other foot.



## 2. Knee raises

- Helps with climbing stairs and getting in and out of cars and buses
- With fingertips on something solid to help balance, lift a knee to hip level and hold it for 5 seconds.
- Repeat with the other leg.
- Then repeat 8 times.

## 3. Side leg raise / sideways walking

- Improves stability when you have to take weight on one leg, and helps you step sideways to avoid tripping
- With fingertips on something solid to help balance, stand on one leg and raise the other sideways, holding it for 5 seconds.
- Repeat 8 times.
- Then do it with the other leg.
- Extend to walking sideways with slow steps alongside a bench or table.



## 4 Staying active and on your feet



#### 4. Heel raise

- Helps with walking and climbing stairs
- With fingertips on something solid to help balance, lift both heels off the floor and stand on your toes for 3 seconds, then slowly lower your heels to the floor.
- Repeat 5 times.

#### 5. Stepping up a step

- Improves stability on steps, paths and uneven surfaces
- Holding onto a rail, go up and down a single step.
- Repeat 5 times.



#### 6. Sit to stand



- Helps with getting up and down from a chair or toilet, and in and out of the car
- Stand up slowly from a chair, keeping your knees slightly apart. To make it harder, cross your arms in front of your chest or hold them out in front of you at shoulder height.
- Then lower yourself back down into the chair.
- Repeat 5 times.
- If this is too strong for your knees, start off using a chair with armrests to push off from.

# Healthy eating



Many people don't get enough calcium or vitamin D. Talk to your doctor about your calcium intake and Vitamin D level.

Eating healthy food in a balanced diet is very important to help you get the energy you need, maintain good health and have strong bones and muscles.

We all know what healthy food is — a wide range of fruit and vegetables, some protein sources such as meats, dairy and legumes / lentils, and not too much fatty or highly processed food. Drinking plenty of water is important, too.

As we age, our bones are susceptible to becoming fragile and breaking. For them to stay strong, they need:

- calcium
- vitamin D.

## Calcium

Calcium is only stored in your bones, although it is essential for many different parts of the body, such as muscles and nerves.

If you don't eat enough calcium, it will be taken from your bones to other parts of the body where it is needed. As we get older, we absorb less and less calcium from our food. This means we actually need to eat more calcium as we get older.

People who smoke, who drink a lot of caffeine and soft drinks, and who eat a lot of meat, absorb less calcium from their diet than others.

Milk, yoghurt, cheese, salmon, sardines, tahini, figs, almonds and brazil nuts are all good sources of calcium.

Bread, cereals, fruit and green vegetables such as broccoli and bok choy also have calcium, although not as much.





The following menu is an example of a typical day's eating that would help you reach the recommended intake of calcium (1300 mg per day).

**Breakfast:** Toast or muesli plus a tub of low fat yoghurt

**Lunch:** Wholemeal sandwich with cheese, chicken and salad

**Dinner:** Pasta or rice with tinned salmon or tuna and vegetables such as peas, broccoli and carrots

Snacking on fresh or dried fruit, cheese, and nuts and a glass of milk/soy milk each day will make up the rest. Calcium-enriched breads, juice and milk can be good sources for additional calcium.

## Vitamin D and sunlight

Vitamin D is very important for strong bones. Being low in vitamin D can affect your muscle strength and play a part in causing osteoporosis because without it calcium won't be fully absorbed by your bones.

You get vitamin D in two ways — from your diet and from sunlight.

Vitamin D is only found in certain foods. These are:

- milk
- oily fish such as salmon and mackerel
- eggs.

Sunlight is another way of getting vitamin D. Sunlight acts on the skin and converts it to vitamin D. 6-8 minutes in summer and 13-16 minutes in winter is enough.

For more information about the importance of vitamin D visit:

**[www.osteoporosis.org.au/vitamin-d](http://www.osteoporosis.org.au/vitamin-d)**

## Water

Many people don't drink enough water. Lack of water can lead to dehydration, weakness and dizziness, and is a common cause of older people falling and hurting themselves.

**Drink at least 6 glasses of fluid a day, preferably water.**

# Your health



Have regular check-ups and ask your health professional for advice on activities to improve balance and strength.

A number of health conditions can affect your ability to move around or make you feel unsteady on your feet. These conditions include arthritis, osteoporosis, diabetes, heart problems, breathing problems, depression, Parkinson's disease and dementia.

These conditions may increase the risk of losing your balance, tripping and falling. Even short-term illnesses (such as the flu or other infections) can affect your stability.

Have regular check-ups and talk to your health professional for advice on how these conditions might affect you. You can also get advice on activities you can safely do to regain balance, strength and confidence.

## **Mobility and walking aids**

A walking aid may help improve your safety and mobility.

If you think that this would benefit you, talk to a health professional such as a physiotherapist or occupational therapist. They will be able to suggest the most suitable aid for you and show you how to use the aid safely and confidently.

If you do use a walking aid at home, you might need to rearrange your furniture so that you can move around easily.

## Eyesight

Our eyes change rapidly as we age, and it becomes more difficult to judge distances, cope with glare and adjust to sudden changes in light. This can affect your ability to see the edges of steps and stairs.

Bifocal, trifocal or multifocal glasses increase the chances of falling, as the changes in the lens can make it difficult to judge distances and to see uneven footpaths and the edges of steps and stairs.

Other eye conditions, such as macular degeneration, glaucoma, cataracts, and diabetic retinopathy, impair vision. They may require you to learn new skills to move around safely.

Have your eyes checked by an optometrist or ophthalmologist at least every two years, and by your doctor in the years between.

Consider having a separate pair of glasses for walking outdoors.

Give your eyes time to adjust to sudden changes in light, and ensure that you have good lighting at home and on stairs.

If you get new glasses or any treatment for your eyes, be especially careful. You will need to allow your eyesight time to adjust.

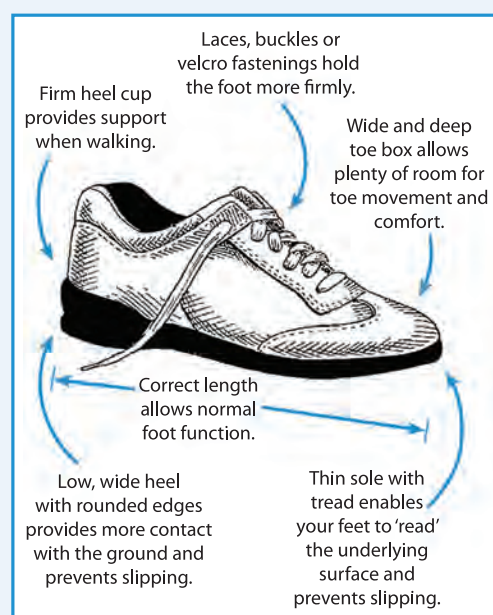
## Footwear

Healthy feet and well-fitted footwear help reduce your chances of tripping and falling.

As we age, our feet can change shape and lose some feeling and flexibility. This changes the way we walk and affects balance. See your doctor or a podiatrist, if you have painful or swollen feet.

Keep your feet healthy by keeping nails trimmed and getting treatment for bunions, corns and calluses.

## Safe Footwear



# Continence



Problems with incontinence may contribute to the risk of a fall by having to rush to the toilet.

Problems with incontinence (both urinary and faecal) may contribute to the risk of a fall by having to rush to the toilet. Incontinence may be due to poor bladder and bowel habits, or the weakening of muscles that support the internal organs including the bladder and bowel (pelvic floor muscles).

## **Signs of a healthy bladder and bowel:**

- Urinating between 4-8 times a day, and once (or not at all) during the night
- Urine that is usually pale yellow – dark yellow or brown urine may indicate that you are not drinking enough (dehydration)
- Bladder telling you when it is full, but allowing enough time to get to the toilet without leaking
- Bowel movements up to three times a day or three times a week are normal
- Bowel motions should be soft yet well-formed.

### **Prevention of incontinence:**

- To prevent urinary and faecal incontinence it is important that you:
- Drink plenty of water
- Eat a high-fibre diet
- Are physically active
- Practice good toilet habits
- Make healthy lifestyle choices



What you can do:

Seek help from your doctor.

Check with your doctor if your medications are causing the problem.

Your doctor may refer you to a continence specialist: physiotherapist, nurse or doctor.

Cut back on caffeine and alcohol, especially before going to bed at night.

Ensure the path to the toilet is free from clutter, obstacles and slipping hazards.

Ensure that there is good lighting to the toilet. Use night lights for the route to the toilet at nights.

If the toilet is not nearby, place and use urinals or commode chairs close to the bed.

# Your medicines



People who take 4 or more medicines a day are at particularly high risk of falling.

Some medicines—whether they are prescription medicines or those bought without prescription—can make you dizzy or drowsy. This can predispose you to falling over.

The medicines that make falls more likely include those for:

- anxiety
- depression
- sleeping difficulties.

People who take four or more medicines a day are at particularly high risk of falling.

## Tips

- Make a list of every medicine you take, and take it with you when you go to see a doctor or pharmacist. This list should include any herbs, tablets or supplements you buy from a health food store or from the health food section of the supermarket, as well as any medicines you buy from a pharmacy.

Talk to your doctor about your current medications and whether there are any that could be discontinued.

For a list of questions you may like to ask your doctor or pharmacist visit the NPS MedicineWise website:

**[www.nps.org.au](http://www.nps.org.au)**

- Ask your doctor to review this list thoroughly. Doing this every 6 months is a good idea if you take four or more medicines a day. Otherwise, once a year is enough.
- If you find it difficult to remember which medications you take and when to take them, ask your pharmacist or doctor about devices that may help such as pill boxes or Webster-paks®.
- If you feel dizzy or find it hard to concentrate, contact your doctor or pharmacist straight away.
- If you take anticoagulant medicines (blood-thinners), you should always see a doctor if you have a fall, as you may be at risk of severe injury and bleeding.
- Avoid sleeping tablets if possible.
- Only take your own medicines and don't use someone else's, even if they are for the same condition.

Ways to improve your chances of a good night's sleep:

- get into a good relaxing bedtime routine
- go to bed at about the same time each night
- get up at about the same time each day
- restrict alcohol, caffeine and smoking, which are all stimulants.



Webster-paks®—Image courtesy of Queensland Health

# Health & lifestyle checklist

If you answer **Yes** to most of these questions, then you are doing well.

If you answer **No** or **Not always** or **Not sure** to more than one of the questions, then you may be at risk of a fall. You might like to discuss this checklist during your next appointment with a health professional.

|   | Yes | Not Always | No |
|---|-----|------------|----|
| <b>Staying active</b>   |     |            |    |
| Do you engage in physical activity (e.g. walking, swimming or group exercise) for 30 minutes or more, most days of the week?                                    |     |            |    |
| Do you include balance and strength activities such as dancing, Tai Chi, yoga or an exercise session provided by a health professional or a fitness instructor? |     |            |    |
| <b>Calcium, vitamin D and water</b>   |     |            |    |
| Do you eat 3 healthy meals per day?   |     |            |    |
| Do you eat at least 3–4 serves of high calcium foods (milk, yoghurt, cheese, almonds or salmon) per day?  |     |            |    |
| Do you spend a little bit of time in the sun? (6–8 minutes, 4–6 times per week, is plenty.)   |     |            |    |
| Do you drink 4–6 glasses of water (or other fluids) per day?  |     |            |    |
| <b>Getting out and about</b>  |     |            |    |
| Can you get out of a chair easily?  |     |            |    |
| Do you feel steady when walking?  |     |            |    |



|   | Yes | Not Always | No |
|---|-----|------------|----|
| <b>Managing health conditions</b>   |     |            |    |
| Does your current health allow you to confidently manage all your normal activities?                  |     |            |    |
| Can you stand up and move around without feeling light-headed, dizzy or faint?                        |     |            |    |
| Do you have good control of your bladder and bowel so that you can get to the toilet without rushing? |     |            |    |

|   | Yes | Not Sure | No |
|---|-----|----------|----|
| <b>Eyesight</b>   |     |          |    |
| Have you had your eyes examined in the last 12 months?  |     |          |    |
| <b>Feet</b>   |     |          |    |
| Have you had your feet checked for corns, bunions or other foot problems that may cause pain and may affect your balance? |     |          |    |
| <b>Medicines</b>  |     |          |    |
| Have you had your medications reviewed by your doctor in the last 12 months?  |     |          |    |
| <b>History of falling</b>   |     |          |    |
| Have you stayed on your feet (been free of falls) for at least the last 6 months?   |     |          |    |

# If you have a fall . . .



It is important to have an emergency plan.

Knowing what to do if you do have a fall can help you feel more confident.

It is important to have an emergency plan:

- know who to call for help — you could keep a list of the phone numbers of family or friends near the phone, or program them into the phone for one-touch dialling
- have a phone within reach on a low table, in case it is hard to get up
- protect yourself by considering whether you would want a device that raises an alarm in case of emergency
- let trusted family and friends know how to get into your house if you can't let them in.

The following technique for getting up if you do fall is worth knowing. Firstly try not to panic and take your time. Make sure you are not injured before trying to move. If you have a personal alarm or phone close by use it to call for help.



1. *Bend your knees and roll onto your side*



2. *Crawl or drag yourself to a chair*



3. *Face the chair and get up on your knees*



4. *Bring one knee forward and put that foot on the floor, then use the chair to push up with your arms until you are upright enough to pivot your bottom around to sit*



5. *Rest for a while before standing up*

If you can't bend your knees very well, slide along on your bottom then lift your hips onto something higher, such as stairs. Then you can pull yourself upright again.

You might even like to practise these techniques so that if you ever need to get up from the floor, you will feel more confident.

You should see your doctor after a fall if:

- you are taking anticoagulant medicines
- you bump your head and feel drowsy or unwell afterwards
- you have a pain that concerns you
- you are worried about being unsteady, or falling again.

# Home safety checklist

About half of all falls occur in and around the home. You can reduce your chances of having a fall at home by making sure that you have followed some basic home safety guidelines.

This checklist will help you identify aspects of your home that might increase your risk of a fall. Walk around each room and check that there is nothing that might pose a risk. For small safety improvements, see if a family member, friend or local handyman can help you fix the problem. A health professional can also arrange for an occupational therapist to perform a home safety assessment and arrange for installation of home modifications.

The Australian Government's My Aged Care phone line and website can help you to access services and find information. You may be eligible for home modifications and equipment like walking aids. [www.myagedcare.gov.au](http://www.myagedcare.gov.au) or 1800 200 422.

|  | Yes | No |
|--|-----|----|
| <b>Entrance and hallway</b>  |     |    |
| Light switches easy to reach and near each doorway or hallway      |     |    |
| Doorbell easy to hear from other rooms                             |     |    |
| Rugs or mats with slip-resistant backing                           |     |    |
| <b>Stairs and steps</b>  |     |    |
| Light switch at both the top and bottom of stairways               |     |    |
| Stairs and steps well lit  |     |    |
| Carpets or runners securely fixed                                  |     |    |
| Sturdy handrail  |     |    |
| Edges of steps clearly marked                                      |     |    |
| Non-skid treads or paint used on the edges of each step            |     |    |
| <b>Kitchen</b>   |     |    |
| Regularly used items within easy reach without climbing or bending |     |    |
| Good lighting over benchtops and other work areas                  |     |    |
| Good ventilation to reduce the risk of glasses fogging             |     |    |
| Floor surfaces slip resistant                                      |     |    |
| Spills cleaned up straight away                                    |     |    |
| Sturdy low step stool with handrail if need to use higher shelves  |     |    |

|  | Yes | No |
|--|-----|----|
| <b>Lounge / Dining room</b>  |     |    |
| Good light (natural or artificial)   |     |    |
| Carpets and mats lie flat without wrinkles, curled or frayed edges                                     |     |    |
| Furniture arranged so that it is easy to walk around   |     |    |
| Cords and cables safely away from walkways   |     |    |
| Lounge chair easy to get out of  |     |    |
| Telephone within easy reach  |     |    |
| <b>Bedroom</b>   |     |    |
| Bed easy to get in and out of  |     |    |
| Bedside light easy to switch on when in bed  |     |    |
| Consider night lights or motion sensor lights  |     |    |
| Telephone within easy reach when in bed  |     |    |
| Bedside table for drink, books, glasses  |     |    |
| Bed coverings clear of the floor   |     |    |
| Cords and cables safely away from walkways   |     |    |
| Walking aid (if required) within easy reach of the bed   |     |    |
| <b>Bathroom and toilet</b>   |     |    |
| Slip-resistant mats on the floor   |     |    |
| Shower easy to access without stepping over a raised edge or hob                                       |     |    |
| Secure handrail in shower or on wall next to bath to avoid holding on to taps or towel rail to get out |     |    |
| Soap and shampoo within easy reach without bending   |     |    |
| Towel rail within easy reach from bath or shower   |     |    |
| Handrail next to toilet  |     |    |
| <b>Outside the home</b>  |     |    |
| Paths and entrances well lit at night  |     |    |
| Paths in good repair   |     |    |
| Steps with a sturdy, easy-to-grip handrail   |     |    |
| Edges of steps clearly marked and with slip-resistant strip  |     |    |
| Stepladder short and sturdy with slip-resistant feet   |     |    |
| Clothes line easy to access and reach  |     |    |
| Garden kept free of trip hazards, such as tools and hoses  |     |    |
| Garage / shed uncluttered and floors free of oil and grease  |     |    |
| Footpaths and public areas in good repair  |     |    |

# Fall-proof yourself

## Q. Are you active and on your feet?

Being physically active is important to stay well, independent and to do everyday tasks.

Do balance and strength exercises

## Q. Is your vision changing?

As we grow older our vision changes. We do not see as clearly, are less able to judge distance and depth, and adjust to sudden changes in light.

Have your eyes checked

## Q. Are you taking medications?

Some medicines can increase your risk of falls, especially those taken for anxiety, depression or difficulty sleeping. Medication may make you feel drowsy, unsteady, dizzy or confused.

Talk to your doctor

## Q. Are your feet sore?

Feet can change shape and lose some feeling. Painful and swollen feet make it difficult to walk and some shoes or slippers may cause you to stumble or trip.

Have your feet checked and wear comfortable, firm-fitting, flat shoes

## Q. Are you deficient in Vitamin D?

Being deficient in Vitamin D can affect your bone and muscle strength as this vitamin helps our bodies to absorb calcium from food.

Talk to your doctor  
Visit [www.osteoporosis.org.au](http://www.osteoporosis.org.au)

# Useful contacts

## AUSTRALIAN GOVERNMENT

### Eat for Health

[eatforhealth.gov.au](http://eatforhealth.gov.au)

### Healthdirect Australia

[www.healthdirect.gov.au](http://www.healthdirect.gov.au)

Ph: 1800 022 222

Free 24-hour telephone health advice service line staffed by registered nurses to provide expert health advice.

### My Aged Care

<http://www.myagedcare.gov.au/>

Ph: 1800 200 422

If you need an interpreter ring 131 450 and ask for 1800 200 422

### Veterans Affairs

[www.dva.gov.au](http://www.dva.gov.au)

Ph: 13 32 54 or 1800 555 254

Offers support and services for people eligible for assistance.

## NSW GOVERNMENT

### Aboriginal Home Care Service

Ph: 1300 797 606

### Active & Healthy website

<http://www.activeandhealthy.nsw.gov.au/>

This website provides information about where to find a strength and balance program in your local area and information about remaining independent.

### Agency for Clinical Innovation

<http://www.aci.health.nsw.gov.au/>

Information on aged health, pain management, chronic disease and musculoskeletal issues.

### CEC Falls Prevention Program

<http://www.cec.health.nsw.gov.au/programs/falls-prevention>

Email: [CEC-FALLS@health.nsw.gov.au](mailto:CEC-FALLS@health.nsw.gov.au)

Falls prevention information including flyers for patients/families and carers.

### Department of Social Services

<https://www.dss.gov.au/ageing-and-aged-care/programs-services/commonwealth-home-support-programme>

Ph: 1800 836 799

The Australian Government Department of Social Services administer the Commonwealth Home Support Programme. The programme provides entry-level home support for older people who need assistance to keep living independently.

### Family & Community Services

Office for Ageing

[www.ageing.nsw.gov.au](http://www.ageing.nsw.gov.au)

### Get Healthy Information and Coaching Service

[www.gethealthynsw.com.au](http://www.gethealthynsw.com.au)

Ph: 1300 806 258

**Home Care Service  
Hunter/Central Coast  
and rural regions**  
Ph: 1300 881 144

**Home Care Service  
Sydney Metropolitan Area**  
Ph: 1800 350 792

**Home Modification  
Information Clearinghouse**  
[www.homemods.info](http://www.homemods.info)  
Ph: 1800 305 486

Provides a range of consumer factsheets and information on home maintenance and modifications.

### Make Healthy Normal

<https://www.makehealthynormal.nsw.gov.au/>  
Ph: 02 9391 9000

### NSW Falls Prevention Network

<http://fallsnetwork.neura.edu.au>  
Information on healthy ageing for consumers and health professionals.

### NSW Health

[www.health.nsw.gov.au](http://www.health.nsw.gov.au)

Ph: 02 9391 9000

Provides information and links to public health services within NSW, and access to health professionals such as community nurses, dentists, dietitians, doctors, occupational therapists, optometrists, pharmacists, physiotherapists, podiatrists and psychologists etc.

### NSW Seniors Card

[www.seniorscard.nsw.gov.au](http://www.seniorscard.nsw.gov.au)

Ph: 13 77 88

### Transport NSW

[www.transportnsw.info](http://www.transportnsw.info)

Ph: 131 500

Information and links to tickets and Opal card and concessions for seniors.

# Useful contacts

## COMMUNITY ORGANISATIONS

### Arthritis & Osteoporosis NSW

[www.arthritisnsw.org.au](http://www.arthritisnsw.org.au)

Ph: 1800 011 041 (free call in NSW)

### Assistive Technology Australia

[www.ilcaustralia.org.au](http://www.ilcaustralia.org.au)

Ph: 1300 452 679 (Infoline)

Ph: 02 9912 5800 (Reception)

### Australian Academy of Tai Chi and Qigong

[www.livingchi.com.au](http://www.livingchi.com.au)

Ph: 02 9797 9355

### Australian Association of Social Workers

[www.aasw.asn.au](http://www.aasw.asn.au)

Ph: 02 9518 4944

### Australian Physiotherapy Association

[www.physiotherapy.asn.au](http://www.physiotherapy.asn.au)

Ph: 02 8748 1555

### Australasian Podiatry Council

[www.apodc.com.au](http://www.apodc.com.au)

Ph: 03 9416 3111

### Australian Psychological Society

[www.psychology.org.au](http://www.psychology.org.au)

Ph: 1800 333 497

### Beyond Blue

[www.beyondblue.org.au/who-does-it-affect/older-people](http://www.beyondblue.org.au/who-does-it-affect/older-people)

Ph: 1300 22 4636

### Black Dog Institute

[www.blackdoginstitute.org.au/](http://www.blackdoginstitute.org.au/)

### Carers NSW

[www.carersnsw.org.au](http://www.carersnsw.org.au)

Ph: 1800 242 636 (free call)

9am to 5pm

After hours service:

Call Lifeline 13 11 14

### Continence Foundation of Australia

[www.continence.org.au](http://www.continence.org.au)

Ph: 1800 330 066

### Continence Foundation of Australia in NSW Inc

Ph: 02 8741 5699

### COTA (Council on the Ageing) NSW

[www.cotansw.com.au](http://www.cotansw.com.au) 9am to 3pm

Ph: 02 9286 3860 or 1800 449 102

### Dementia Australia

[www.dementia.org.au](http://www.dementia.org.au)

Ph: 1800 100 500 (national dementia helpline)

### Dementia Australia NSW

Ph: 02 9805 0100

### Diabetes NSW

[www.diabetesnsw.com.au](http://www.diabetesnsw.com.au)

Ph: 1300 342 238

### Dietitians Association of Australia

[www.daa.asn.au](http://www.daa.asn.au)

Ph: 02 6189 1200 or 1800 812 942

### Exercise & Sports Science Australia

<https://www.essa.org.au/>

### Fitness Australia

[www.fitness.org.au](http://www.fitness.org.au)

Ph: 1300 211 311

### Guide Dogs NSW / ACT

[www.guidedogs.com.au](http://www.guidedogs.com.au)

Ph: 02 9412 9300

### Heartmoves

[www.heartmoves.org.au](http://www.heartmoves.org.au)

### Lifeline

<https://www.lifeline.org.au/>

Ph: 13 11 14

### Macular Disease Foundation

[www.mdfoundation.com.au](http://www.mdfoundation.com.au)

Ph: 1800 111 709 (help line)

### MS Australia

<http://www.msaustralia.org.au/>

Ph: 1300 010 158

### Heart Foundation

[www.heartfoundation.org.au](http://www.heartfoundation.org.au)

Ph: 13 11 12

### Neuroscience Research Australia, Falls, Balance and Injury Research Centre

<http://www.neura.edu.au/health/falls-balance>

Information and research on falls and balance

### NPS MedicineWise

[www.nps.org.au](http://www.nps.org.au)

Ph: 1300 633 424 (Medicines Line)

9am to 5pm

### NSW Meals on Wheels

[www.nswmealsonwheels.org.au](http://www.nswmealsonwheels.org.au)

Ph: 02 8219 4200

Deliver low-cost nutritious meals

### Nutrition Society of Australia (Inc.)

[www.nsa.asn.au](http://www.nsa.asn.au)

Ph: 9431 8655 (Sydney committee)

### Occupational Therapy Australia

<https://www.otaus.com.au/>

Ph: 02 9648 3225

### Optometrists' Association Australia

[www.optometry.org.au](http://www.optometry.org.au)

Ph: 02 9712 2199

### Osteoporosis Australia

[www.osteoporosis.org.au](http://www.osteoporosis.org.au)

Ph: 02 9518 8140

Ph: 1800 242 141



**Parkinson's NSW**

<http://www.parkinsonsnsw.org.au/>

Ph: 1800 644 189

**Pharmaceutical  
Society of Australia**

[www.psa.org.au](http://www.psa.org.au)

Ph: 1300 369 772

**Poisons Information Centre**

24 hour telephone advice line

Ph: 13 11 26

**Royal Society for the Blind**

<http://www.rsb.org.au/>

NSW Ph: (02) 4956 2282

ACT Ph: (02) 6247 4580

SA Ph: (08) 8417 5599

**Seniors Card**

[www.seniorscard.nsw.gov.au](http://www.seniorscard.nsw.gov.au)

Ph: 13 77 88

**Speech Pathology Australia**

[www.speechpathologyaustralia.org.au](http://www.speechpathologyaustralia.org.au)

Ph: 1300 368 835

**Tai Chi Association of Australia**

[www.taichiaustralia.com](http://www.taichiaustralia.com)

**Vision Australia**

[www.visionaustralia.org](http://www.visionaustralia.org)

Ph: 1300 847 466

**Your health link**

Health information the right way

[yourhealthlink.health.nsw.gov.au/](http://yourhealthlink.health.nsw.gov.au/)

[resource\\_type/seniors/](http://yourhealthlink.health.nsw.gov.au/resource_type/seniors/)

# References

Clemson L and Swann-Williams M, *Staying Power: Tips and tools to keep you on your feet*, Sydney University Press, 2nd edition 2010.

Commonwealth of Australia, *Don't fall for it. Falls can be prevented!: A guide to preventing falls for older people*, Department of Health and Ageing, 2008.

NSW Department of Health, *Stay on your feet: Your home safety checklist*, 2004.

Queensland Health: Falls Injury Prevention Collaborative, Education and Resource Working Group, *How to stay on your feet checklist*, Queensland Health, 2008.



## Staying active and on your feet

Keeping physically active is the single most important thing you can do to stay fit and independent.

For more information please visit  
[www.activeandhealthy.nsw.gov.au](http://www.activeandhealthy.nsw.gov.au)