



**The 2022 floods.**

**You need help.**

**It is for your home.**



We are the NRRC. Our long name is the Northern Rivers Reconstruction Corporation. We are part of the NSW government.



This is about

- your home

**and**

- the 2022 floods.



There was lots of rain. The rain did **not** stop. There were big floods.

2022													
February							March						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
		1	2	3	4	5			1	2	3	4	5
6	7	8	9	10	11	12	6	7	8	9	10	11	12
13	14	15	16	17	18	19	13	14	15	16	17	18	19
20	21	22	23	24	25	26	20	21	22	23	24	25	26
27	28						27	28	29	30	31		

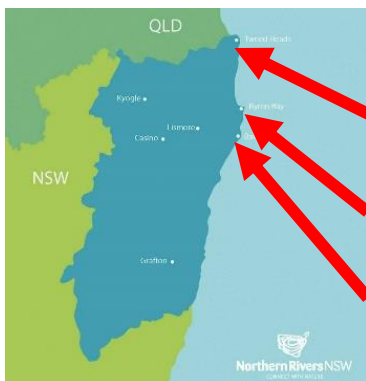
The big floods were in

- February 2022
- March 2022.



The big floods were in NSW.

It is called the Northern Rivers.



They were in places like

- Tweed Heads
- Byron Bay
- Ballina.



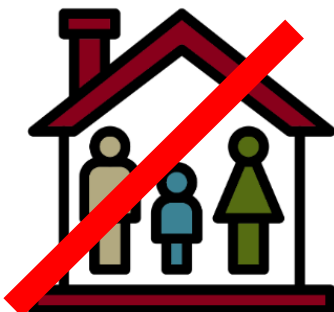
They were in places like

- Kyogle
- Lismore
- Casino
- Grafton.

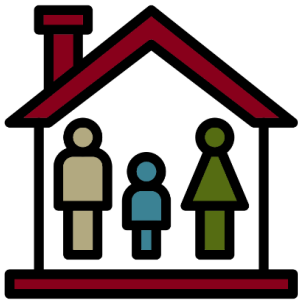


The flood water went

- in to lots of homes
- over lots of homes.



Some people can **not** live in their home.

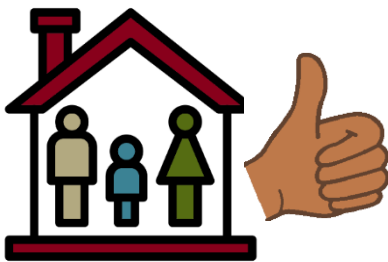


Some people can live in their home.

**But**



There may be more floods.

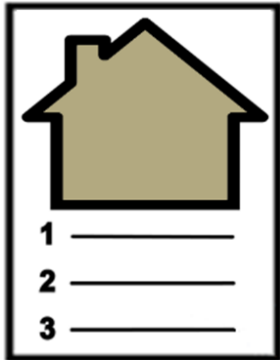


You want to be safe.



You may get help.

It is from the NSW government.



You want this help



You must be on our list.



We **may** help you.

We **may** pay for **some** things.



We started last year. It was in November 2022.



We can help people for 5 years. It is in

- 2023
- 2024
- 2025
- 2026.

It will end in 2027.



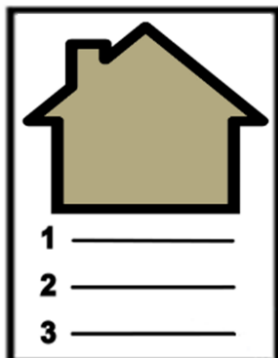
**You can ask for help**



You may get a case manager.



We will look at your home.



We will make a plan for you.





There are rules we **must** have.

Each person gets a fair go.



You can check your plan is right for you.

Talk to a

- lawyer
- legal aid service.



## Other fact sheets to help you



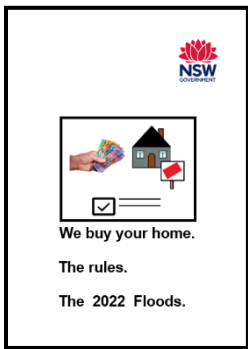
Who can get help?



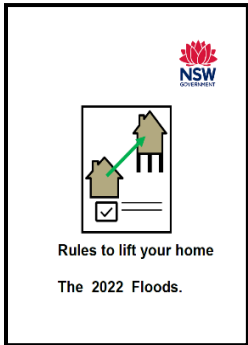
What will we do?



You need more help



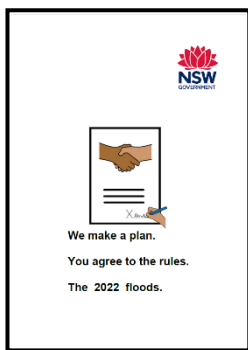
We buy your home. The rules



Rules to lift your home



Rules to fix your home



We make a plan. You agree to the plan



You pay some money. We pay some more money



Things you must pay for



You have home cover



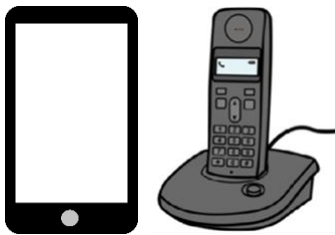
You want a new plan



You have a problem.



**You want to know more**



Call

1800 844 085.



Email

[resilienthomesprogram@nrrc.nsw.gov.au](mailto:resilienthomesprogram@nrrc.nsw.gov.au)



## Images

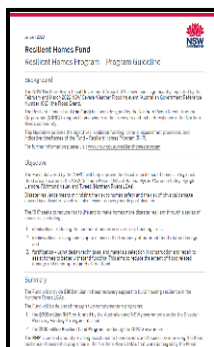
We can use the images for these fact sheets. The images are from



- Change People
- FreePiks
- Inspired Services
- Picto-Selector
- Spectronics
- The Noun Project
- Tobii-Dynavox.

The maps are from Google.com

We can use the logos in the fact sheets.



This series of fact sheets are based on information in the NSW Government, Resilient Homes Fund, Resilient Homes Program - Program Guideline January 2023.



**Access  
Easy English**

Access Easy English wrote the Easy English.

March 2022.