

**MISSION TO THE UNITED STATES OF AMERICA BY
THE HON. VICTOR DOMINELLO MP
MINISTER FOR FINANCE, SERVICES AND PROPERTY
4 JANUARY – 14 JANUARY 2018**

MISSION REPORT

Purpose of travel

The Minister for Finance, Services and Property the Hon Victor Dominello MP travelled to New York, San Francisco and Seattle between 4 - 14 January to learn from comparable jurisdictions delivering world's best practice for evidence-based public policy, digital services, and data analytics.

He was joined by Minister Goward in Olympia and Seattle in Washington State to analyse the effectiveness of the Washington State Institute for Public Policy (WSIPP). The Institute is lauded as a model for effective meta-analysis and cost effectiveness of evidence-based programs delivered in Washington State and across the United States.

Official Delegation

The Honourable Victor Dominello MP
Minister for Finance, Services and Property

Accompanied by:

Ms Dawn Routledge
Executive Director, Department of Finances, Services and Innovation

Ms Jane Standish
Director of Policy, Office of the Hon. Victor Dominello MP

Benefits of travel for the State of New South Wales

Evidence-based practice and public policy

The United States is regarded as a leader in evidence-based public policy. WSIPP was established in 1983 to provide the Washington State legislature with bipartisan research and analysis on the cost effectiveness of programs and services. WSIPP is widely respected by legislators, policy makers across the US and internationally.

For the last decade there has been a stronger focus on the implementation of evidence-based practice in social services in many states. NSW can learn from the US focus on evidence-based practice, commissioning, and meta-analysis.

Minister Dominello established the Social Innovation Council in June 2015, which he co-chairs with Tracy Howe (CEO of NCOSS). The Council is a strategic partnership between the NSW Government and the Forum of Non-Government Agencies (FONGA). It aims to accelerate innovation in the way human services are designed, delivered and measured, and to improve human services outcomes by:

- promoting the use of technology and collaborative work practices to optimise service delivery
- improving the quality and accessibility of human services data for government and Non-Government Organisations (NGOs)
- driving strategic engagement of the NGO sector
- making it easier for NGOs and Government to do business together

Insights gained from the trip will help inform the work of the Council and the Government's approach to evidence based contracting, the roll-out of digital services and our ongoing commitment to the benefits of open data and data analytics.

Activities

A selection of notable meetings are listed below:

Meeting	Objective/Learnings
Mayor's Office of Data Analytics Craig Campbell, Special Advisor	Data analytics and current challenges and opportunities that exist including privacy reform.
San Francisco City Government Carrie Bishop, Chief Digital Officer	Discussed challenges the City is facing and shared insights and learnings from our digital journey.
Salesforce Mark Hawkins Jim Green Chris Weld Peter Schwartz Jennifer Granholm	Advancements in digital government service delivery in leading jurisdictions around the world and opportunities for NSW.
OpenGov Zac Bookman, CEO David Reeves, Chief Revenue Officer Ammiel Kamon, Chief Product Officer Julia Bendix, Manager Customer Success Simon Willis, Director International (by phone)	OpenGov provides a powerful data aggregation and visualisation tool. Discussed opportunities for the NSW Government.
PARC (Palo Alto Research Centre) Tolga Kurtoglu, CEO Markus Larsson, VP Business Development Ersin Uzun, VP System Science Laboratory Aki Ohashiy, Director Business Development	Demonstrated their 'vanishing electronics' technology which has potential application in defence, agriculture and management of personal devices. Insight into integrated transport 'mobile marketplace'.

<p>Cisco Seby Chacko – Smart Cities Michele Guel – Trust Strategy</p>	<p>Discussed Cisco’s investment in R&D and start-ups. Noted an emerging industry ‘Urban Services’ off the back of IoT. Discussed criteria for successful smart cities and the challenges of cyber security.</p>
<p>Amazon Multiple participants from different parts of business. Samir Kumar, VP International Expansion Jeffrey Kratz, Gerente General, Public Sector Canada, Latin America and Canada Giles Proctor – AWS Burt Wagner – Ops Global Expansion Geoff Mangos – Public Sector IoT</p>	<p>Discussed Amazon’s reach and expansion and barriers to doing business globally. Insight into Amazon Marketplace and open data portals in smart cities. Discussed the sharing of global best practice.</p>
<p>Microsoft Brett Lightfoot – Director, Health and Services, NSW Government Owen Larter – Senior Manager Global Government Affairs Sandy Gupta – VP Cross Industry Strategy and Government (Global Public Sector Lead) Jacob Bang – Business Manager (for Sandy) John Bruno, GM Global MS Azure Infrastructure Ted Way, Senior Program Manager MS Azure Machine Learning</p>	<p>Insight into the 4th Industrial Revolution including opportunities and challenges for governments globally. Discussion about skills readiness and Microsoft’s role as an industry leader. Insight into Azure Infrastructure, trusted cloud principles and current Microsoft AI products.</p>
<p>Wallace Poulter Independent Consultant in Augmented Reality</p>	<p>Discussion of emerging technology, augmented reality and adoption timeframes for mixed reality technologies such as Magic Leap and Hololens.</p>
<p>Washington State Institute for Public Policy (WSIPP)</p>	<p>WSIPP work program, methodology and meta-analysis</p>
<p>Washington State Senate</p>	<p>Functions of the WA Senate and the Senate’s relationship with WSIPP</p>
<p>Washington State House of Representatives</p>	<p>Functions of the Houses of Representatives and legislators relationship with WSIPP</p>
<p>Washington State Governor’s Office</p>	<p>WSIPP’s function in executive and the Governor’s priorities, evidence-based public policy</p>
<p>University of Washington Evans School of Public Policy & Governance</p>	<p>Evidence-based public policy and cost-effectiveness, role of WSIPP</p>
<p>University of Washington Social Development Research Group</p>	<p>Evidence-based practice in social and community development</p>

Minister	Hon. Victor Dominello, MP
Portfolio	Finance, Services and Property
Destinations(s) visited a) Countries b) Cities	a) United States of America b) New York, San Francisco, Seattle
Dates of travel a) Departure date b) Return date	a) 4 January 2018 b) 14 January 2018
Number of official travel days	11
Number of accompanying a) Minister's staff b) Government officials	a) 1 b) 1
Accompanied by spouse a) in an official capacity b) in a private capacity	a) N/A b) N/A
Costs	
Airfares & Rail a) Minister and Minister's staff b) Government officials	a) \$23,931.50 b) \$5,981.14
Accommodation <i>(includes any meals/incidentals charged to room)</i> a) Minister and Minister's staff b) Government officials	a) \$5,375.54 b) \$2,243.13
Official hospitality a) Minister and Minister's staff b) Government officials	a) Nil b) Nil
Other expenses a) Official gift presentation b) Ground transport c) Meals and refreshments d) Venue hire	a) Nil b) (Min and staff) \$1,290.75 (Gov Official) \$592.94 c) (Min and staff) \$870.90 (Gov Official) \$333.37 d) Nil
TOTAL estimated travel cost a) Minister and Minister's staff b) Government officials	a) \$31,468.69 b) \$9,150.58
Currency conversion rate	1 AUD = 0.79 USD (Used P Card final cost in AU\$)

This report does not include costs for data roaming, official passports, visas, vaccinations, insurance, translation or printing of business cards.