

About the Redevelopment

The NSW Government has committed \$80 million to build a high quality, contemporary and consumer friendly health care service to support the needs of the Temora community.

The Redevelopment will offer patients and consumers a contemporary model of health care which integrates services from the acute and non-hospital settings such as inpatient care, maternity services, surgical services, community health, mental health and drug and alcohol and oral health. The plan includes an expansion to radiology services with the Hospital's first CT scanner and ultrasound.

New self-contained, one-bedroom staff accommodation units will be built as part of the redevelopment. The plan takes advantage of the site's orientation to bring natural light into the hospital including inpatient bedrooms, as well as providing optimal views of the buildings and the hospital's park-like settings (arboretum).

Murrumbidgee Local Health District is working closely with Health Infrastructure, and the Temora community to plan the redevelopment.

Temora Health Service entrance and grounds



Master planning consultation

The Temora Health Service Redevelopment project team undertook master plan community consultation in July 2023. Over 70 people engaged with the project team through online and face-to-face briefings and drop-in information sessions with Temora Health Service staff, the Temora and Aria Park communities, Local Health Advisory Committee, General Practitioners and Temora Shire Council.

The community was also encouraged to complete the online survey and to provide feedback to the project team via the dedicated project phone and email address.

The master plan outlined the vision for the redevelopment which is a new hospital and staff accommodation built on the site of the existing Temora Hospital which will enhance health services and facilities for residents of the Temora region.

Following master planning consultation, the project team has collated all feedback from staff and community. This important feedback is being used to inform the planning and design process as the project transitions into the concept design phase.

The Temora community will be invited to give their feedback on the concept design in the coming months.

Master Plan consultation held in July 2023



JOIN THE MAILING OR CONTACT THE PROJECT TEAM AT:

Email: [MLHD Temora Redevelopment@health.nsw.gov.au](mailto:MLHD_Temora_Redevelopment@health.nsw.gov.au) | Phone: (02) 9978 5412

Web: mlhd.health.nsw.gov.au/temora_redevelopment

Consultation feedback

During master plan consultation, the project team received a range of feedback and lots of questions from staff, stakeholders and community. The key feedback themes and questions received during master plan consultation are outlined below.

HERE'S WHAT YOU TOLD US	RESPONSE
GARDENS & GROUNDS	
<p>In recent years the community contributed to a landscaping upgrade, including the rotunda as a place for family and patients to sit. Will this be retained in the redevelopment?</p> <p>Keep the trees and shaded areas.</p> <p>What is the plan for the hospital gardens and grounds?</p>	<p>The arboretum (collection of trees) has high local heritage value and the master plan for the Hospital capitalises on the site's park-like setting and the benefits it provides as an outlook from the hospital.</p> <p>We will work with community and staff representatives to develop a landscape strategy for the gardens and arboretum, this will consider the current infrastructure and ensure it meets community and clinical needs.</p>
PARKING & ACCESS	
<p>Will the Hospital entrance gates remain the same?</p> <p>Will the current arrangement of one entry and one exit (one-way traffic) remain?</p> <p>Will there be separate carparks for staff and visitors/patients.</p>	<p>The entrance gates will be maintained and potentially widened to accommodate a plan for two-way vehicle access. This will be determined in the design phase.</p> <p>Separate staff and visitor/patient carparks are under consideration and further detail will be confirmed in the design stage.</p>
CLINICAL SERVICES	
<p>Will the new hospital cater for dialysis patients? Is there a consideration of oncology services in the plan?</p> <p>What about a children's ward?</p>	<p>Oncology and renal dialysis patients will continue to use the services at Wagga Wagga Base Hospital.</p> <p>A paediatric unit is not included in the scope of the Redevelopment. The care of paediatric patients is undertaken in accordance with statewide NSW Health guidelines.</p>
<p>Will there be space for families to gather if there was not enough room in the patient's bedroom?</p> <p>Is there designated palliative care rooms?</p>	<p>The single or double bedrooms will enable adequate space for visitors, family or support person to spend time with the patient. Each room has an ensuite.</p> <p>There will be breakout spaces and lounge areas available for use.</p> <p>The inpatient rooms are designed to be used flexibly and accommodate patients with palliative care needs.</p>
<p>What will happen to the new equipment recently purchased for the theatre upgrade?</p>	<p>Decisions about the transfer of existing furniture, fittings and equipment form part of the planning stage. Where possible, items suitable for reuse will be incorporated into the new Hospital.</p>

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HERE'S WHAT YOU TOLD US

RESPONSE

Patient privacy is important. How can this be improved in the new Hospital?

Patient and consumer privacy is paramount in all of our health facilities. Ensuring patient dignity is an important consideration when designing a new hospital.

The design of the new hospital will improve patient flows, include additional waiting areas and more spacious inpatient rooms with double and single capacity.

Separate staff/patient-only corridors will be used for the transfer of patients between Emergency, Inpatient Unit, Medical Imaging and Peri Operative Suite.

It is important to consider mental health services in the plan. Has this been considered?

Temora Health Service has a multidisciplinary Community Health and Mental Health Drug and Alcohol team who will continue to provide a range of services to the community including child and adolescent mental health.

What will be included in allied health services?

The existing services will continue to be provided and staffing levels will be maintained to support the delivery of those services. The range of services provided through a combination of face to face and virtual care includes Dental, Dietetics, Occupational Therapy, Physiotherapy, Social Work and Speech Pathology.

Addition of CT and ultrasound capability is great.

The medical imaging capability of the Hospital will expand with the addition of ultrasound, OPG and CT machine to the existing X-ray service.

HERITAGE & EXISTING BUILDINGS

What will happen to the old Hospital and accommodation buildings?

After extensive due diligence, it has been determined that the best location for the new facility is on the site of the existing hospital. All current infrastructure on-site will be removed to make way for the new hospital and accommodation.

A timeline, display case or even walk through display showing old items would be great to remember the hospital's heritage

We recognise the local heritage significance of the existing hospital and further engagement will be undertaken with the local community regarding how the history of the current building can be recorded and reflected in the new hospital building.

CONSTRUCTION

How are contractors and builders engaged? Can local trades be considered to provide services to the project?

The NSW Government procurement policy guides the engagement of contractors for Health Infrastructure projects.

Local trades would subcontract to the builder awarded the contract. This has a number of benefits in engaging local contractors who are living close to the site.

Will any services be affected during the building of the new hospital?

Services will continue at Temora Health Service during construction.

What is the staging process during construction?

The construction will be staged to ensure there is no impact on services. Staff and the community will be informed of any planned change. Every effort will be made to minimise disruption.

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HERE'S WHAT YOU TOLD US

RESPONSE

STAFF ACCOMMODATION & STAFFING

Will there be an increase to current staffing levels?

The existing services will continue to be provided and staffing levels will be maintained to support the delivery of those services and operational requirements.

Is there new staff accommodation?

Yes. The Master Plan includes a location for future on-site self-contained, one-bedroom staff accommodation units to replace the aging staff accommodation block. The number of accommodation units is being determined in the planning process.

DESIGN & PLANNING

Why has it gone from a two-storey building to single level?

A hospital built over one level provides optimum operational and maintenance efficiencies.

Who determines the room sizes, floor and room plans?

The Australasian Health Facility Guidelines enable public health facilities throughout Australasia to be planned and designed from a common set of base elements. Feedback is also provided by Project User Groups which includes staff and clinicians.

Is there a "standard" layout for all NSW hospitals?

All hospital designs are unique to the site and to meet the needs of staff, patients and community.

When will the floor plan be available to the community?

The floor plan will become available as the design progresses and community will have the opportunity to comment and provide feedback.

Are there isolation rooms?

The Emergency Department will include an isolation room to assist with infection control measures. All inpatient rooms can be utilised for the care and management of infectious patients as all rooms have a door and suitable exhaust/air flows.

Does the projected plan allow for future growth and expansion of services?

Yes, there are opportunities for expansion included in the plan to ensure the hospital meets not only the needs of today but the health needs of the community into the future.

FUNDING

What is the funding allocation for the project?

The NSW Government committed \$80 million to the Temora Hospital Redevelopment which is on track to deliver a high quality, contemporary and consumer friendly health care service to support the needs of the Temora community.

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What are the next steps for the project?

Staff and clinical consultation is underway through Project User Groups (PUGs) on various aspects of the building's design. Participation from user groups is important in developing the design to ensure the design meets the needs of clinicians and other staff including nurses and hospital managers, as well as patients and the community.

An Arts Working Group and Landscape Working Group will be established. Please email us if you are interested in being involved.

Engagement will continue with the local community, stakeholders and staff to ensure the hospital design is a safe and welcoming environment for all who visit.

The community will be invited to give their feedback on the concept design in the coming months.



Temora Health Service project timeline

\$80m funding announced	Master Plan	Design Phase	Construction start
Dec 2021	Mid 2023	Mid 2023 - 2024	2024

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