

SDOC: 21/2863

Meeting of the Southern NSW Local Health District Board

No. 2021/4

Date: Thursday, 1 April 2021

Time: 10.00am - 1.00pm

Venue: Bourke Street, Goulburn / Teleconference

Minutes for disclosure

In Attendance

Mark Harrison, Deputy Chair Margaret Bennett, Chief Executive

Dr Ken Crofts, Board Member

Julie Mooney, Acting District Director Operations

Narelle Davis, Board Member

Tracey Elkins, Acting Director Quality and Safety

Bronny Roy, Director Finance and Performance

Russell Schneider AM, Board Member Damien Eggleton, District Director Mental Health Drug and Alcohol

Margaret Lyons, Board Member Lou Fox, District Director Ambulatory Care

Beth Hoskins, Board Member Dr Liz Mullins, District Director Medical Services

Pru Goward, Board Member Leanne Ovington, Acting Director Nursing and Midwifery

Dr Pavan Bhandari, Board Member Vanessa Barratt, Manager Media and Communications

Jenny Spain, Manager Governance, Risk and Audit

Dr Daniel Smith, District Co-Director Quality, Safety and Patient

Experience

Dr Graeme Pickford, Chair of Medical Leads

Apologies

Dr Allan Hawke AC, Board Chair (due to medical appointments)

Geoffrey Kettle, Board Member

Dr Nathan Oates, SNSWLHD Medical Staff Executive

Council

Dr Anthony Stevenson, Chair SNSWLHD Medical Staff Executive Cou

Jill Adams, District Director People and Wellbeing

Secretariat

Karen Clark, Executive Officer

Item 1	Welcome and Apologies
Item 1.1	Welcome

The meeting was declared open at 10.08am. The Deputy Chair acknowledged the traditional custodians of the land and paid respects to Elders past, present and emerging.

The Deputy Chair welcomed Dr Graeme Pickford, Chair of Medical Leads for the District, to the meeting.

Item 1.2 Conflict of Interest Declarations

No additional changes in material circumstances were noted at the meeting.

Item 2	Confirmation of Previous Minutes
Item 2.1	Confirmation of Minutes of Meeting on 4 February 2021

The Minutes of the Board meeting held on 4 March 2021 were accepted as a true and accurate record of the meeting.

Item 2.2	Confirmation of	Minutes	of	Meeting	on 4	February	2021	for
	Public Disclosur	е						

The Minutes for disclosure of the Board meeting held on 4 March 2021 were accepted as a true and accurate record of the meeting.

Item 3	
Item 3.1	

The Board reviewed and discussed the action list.

Item 4	
Item 4.1	

A/DQS presented a Patient Story detailing the experience of a consumer at Chisholm Ross Centre (CRC) in Goulburn. The patient had been previous consumer at CRC, and provided insight into the difference between her previous admission and this one. The consumer advised that the admission was a positive experience, and noted improvements such as the consumer/peer advocate workers who provided hope, direction and unity. The access to mobile phones was noted as a positive for the consumer. Some suggested improvements regarding communication were provided. These will be taken on board by DMHDA.

A Board Member asked how the patient story is used to improve the care and treatment of consumers. DMHDA advised that feedback from consumers is shared with staff and used to identify issues and areas of service improvement.

Item 4.2 COVID-19 update

An overview of the LHD's COVID response and vaccination of 1a staff was provided.

Vaccination of staff commenced 22 February 2021. The District are working with Liverpool, Wollongong and ACT Vaccination Hubs to also provide vaccinations to NSW Pathology, HealthShare and NSW Ambulance staff.

Over 1500 staff have now received their first vaccination. Outreach clinics have been held at SERH, Cooma and Goulburn with a further outreach clinic planned for Braidwood. Most Phase 1a staff will have received both doses by the end of May 2021.

SHEOC is providing direction regarding vaccination of LHD nursing home residents.

A Board Member asked why the public system is tasked with vaccination roll out, and not the Commonwealth. It was explained that there are identified areas of NSW which have insufficient GP or other agencies to support vaccination. As a result, the District has been requested to work in

partnership to support vaccination roll out.

Item 4.3

Restructure Implementation Update

The CE advised that the restructure is on track to be completed by 30 June 2021. Over 55 priority 1 and 2 appointments have now been made, with 24 positions currently advertised.

HealthShare have been provided with structures (excluding Pharmacy) and are implementing these into Stafflink.

Item 4.4 Parliamentary Inquiry into Rural and Regional Health

Two further submissions have been received which are specific to the LHD. One is a complaint about wound care services. The other is from a Cooma GP regarding loss of medical and nursing services in rural areas.

General themes are around access to specialist services, and access to GP's.

Item 4.5

Southern Area Brain Injury Service (SABIS) Presentation

An overview of the services provided by SABIS was provided. The District-wide service includes an adult community (outreach) service, paediatric community service, and a transitional living unit, and is based in Goulburn.

The service supports all people with a Traumatic Brain Injury (TBI) and Acquired Brain Injury (ABI) aged between 2 and 65 years of age, with the current average age of patients being 38 years old.

The service provides a mix of face to face and virtual supports. The service is supported by the Agency for Clinical Innovation through the Brain Injury Rehabilitation Program which is a statewide network.

The adult and paediatric service has access to a multi discipline team which comprises social workers, occupational and physical therapists, a Psychologist/Neuropsycologist and rehabilitation specialists. The service also has links to a range of other networks including ACT and NSW metro hospitals.

The Transitional Living Unit is a three bed unit located in Goulburn which provides a live in environment for functional rehabilitation which is supported by clinical staff and living skills educators. The current average stay is four weeks and is at 100% occupancy.

A summary of two SABIS projects was provided. The Vocational Intervention Program links Brain Injury Rehabilitation Services with local employment providers; and the Be Smart Pain Clinic, provided by outreach from Royal Ryde to people in SNSWLHD with a brain injury, or who have chronic pain.

The links between iCare, SABIS and other Brain Injury Services across the State were detailed.

Item 4.6 Cooma issues and actions

Issues have been raised with the CE from external sources about concerns at Cooma Hospital. John Casey and Julie Mooney met with staff at Cooma on 17 March.

A number of immediate actions have been identified and implemented. These include daily all staff meetings, and unit meetings and a review of ED nurse staffing. Recruitment of a Site Manager/ Director of Nursing, and ED NUM have been prioritised.

Dr Dumbrell will work from Cooma for two days per week to support medical staff. General Manager Nicola Yates returns from secondment and leave after Easter. An Executive Action Plan is being established to ensure aligned support at the site.

Recruitment of key site management positions will be pivotal, as will the implementation of Elevate following recruitment to those key positions.

Item 5

Item 5.1

The CE provided an update to the Board on current issues including commencement dates for staff in key positions, and the EOI to establish a clinical trials hub in partnership with Murrumbidgee and Illawarra Shoalhaven LHD's and ACT Health.

The first face to face meeting of Medical Leads was held 24 March, providing an ideal opportunity to

review the issues identified as part of the diagnostic exercise.

Briefings have been provided to Local Members and the Ministry to advocate for the provision of planning funding for the forward direction at Batemans Bay ahead of the development of the new Eurobodalla hospital.

There has been interest from the Minister in stage 2 of the Goulburn Hospital redevelopment. The LHD have provided the additional information requested.

A/EDO noted the positive community drop in session at Crookwell Hospital held on 30 March 2021.

The March Senior Executive Forum held at the Ministry provided an overview of the themes arising from the NSW Parliamentary Inquiry into Rural and Regional Health, with Deputy Secretary Dr Nigel Lyons attending the first hearing on 19 March. At SEF, there was discussion on networking arrangements for rural and metro health districts and opportunities for support of JMO medical training rotations, access to specialist services, access to multi-disciplinary teams and support for virtual care.

An overview of the Ministry's Future Health Strategy (FHS) was provided to the Board. This Strategy is now at final consultation stage and was discussed at SEF. The District will progress development of its Strategic Plan to align with the strategic themes included in the FHS.

A presentation on governance and accountability in NSW Health maternity services was provided at SEF and a summary of that presentation provided to the Board. A maternity care in NSW 'call to action' has been provided, with the aim of improving the safety of mothers and their babies and improved governance and accountability.

Every District has been requested to appoint a Medical Lead for Obstetrics. Dr Michael Holland is the LHD's Lead. The District will work with the CEC to access support and develop an action plan by June 2021. The CE recommended that the Board note the imperative around development of the Action Plan which will be provided to the Board through HCQC, in June 2021.

ACTION: The CE will provide an update on governance and accountability in NSW Health maternity services and an Action plan to the Board in June 2021.

The CE summarised a recent cyber-attack which affected a file sharing application used by NSW Health. A risk analysis has been completed by the Ministry. MGRA has been appointed to complete a forensic review of LHD.

ACTION: The findings of a forensic review of the file sharing cyber attack will be provided to the Board in June 2021.

The CE advised that the CIO has accepted a secondment to South East Sydney for a 12 month period commencing mid April 2021. An EOI is being circulated ahead of recruitment to the position. The current CIO will provide support to the incumbent.

A Board member asked about funding estimates for services at Batemans Bay ahead of the new Eurobodalla hospital. The CE advised that funding is being sought to support a service that will provide community-based services, visiting specialists, and a potential nurse-led urgent care centre.

A Board member asked about further funding to complete stage 2 of the Goulburn redevelopment. The CE summarised recent discussions with the Ministry and the estimate provided

The Board noted the CE's presentation and their support of the direction as detailed.

Item 5.2 Board Chair update

The Acting Chair noted on behalf of the Chair, the recent Board Chair's meeting and discussions around Commonwealth and State vaccine roll out.

EOI's for Board membership were due 31 March 2021. The Minister's office will review EOI's and discuss with the Chair regarding appointment.

Item 6	Accountability

Item 6.1	Medical and Dental Appointments Advisory Committee Draft Minutes
Noted.	
Item 6.2	Health Care Quality Committee (HCQC) Board Report and Draft Minutes
Noted.	
Item 6.3	Audit and Risk Committee Meeting update
Noted.	
Item 6.4	Performance Committee Minutes
Noted.	
Item 6.6	Community Engagement Committee

A Board Member provided an update from the Community Engagement Committee. A Community Consultation Committee members' forum was held at Googong on 11th March. The primary theme of the issues raised by members related to communication of health information and matters of community interest. Members were keen to understand the methods of communication used by the LHD, and how information can be disseminated locally, particularly as many local newspapers no longer exist. Yass CCC asked for relevant health personnel to be available for interview on Yass Community radio.

Other issues raised included the current and emerging problem of a lack of GPs, and clinical staff, in smaller LHD communities.

The future role of community consultation and CCCs was the subject of an initial discussion, which will continue over coming months.

Item 6.7	Finance and Recovery Report
Noted.	
Item 6.8	Bushfire Recovery Update

Noted.

Item 7	For Endorsement
Item 7.1	Draft SNSWLHD Delegations Manual

The SNSWLHD Delegations Manual was tabled. Following the Board's in-principle support at the March 2021 Board meeting, minor edits have been made which do not affect content. The Manual was endorsed at the March 2021 Performance Committee meeting.

The Board noted their endorsement of the Delegations Manual.

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Item 8	For Information Only	
Item 8.1	Board correspondence summary	
The Board noted the summary of correspondence received and sent during March 2021.		

ACTION: Add the date of correspondence response to the Board correspondence summary		
Item 8.2	2021 Board Work Schedule	
Noted.		
Item 8.3	2021 Board meeting Schedule	
Noted.		
Item 8.4	Board member claim form: January to March 2021	
Noted.		

Item 9 Business Without Notice

ACTION: Board Chair to review allocation of Board members to Board Sub-Committees in July 2021.

Board members discussed allocation of Board members to the various sub-Board Committees.

The Board noted the closure of Brown Mountain road from 19 April for 8 weeks between the hours of 7pm and 7am.

Item 10	Close of Board Meeting
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The meeting closed at 12.07pm.

Date of Next Meeting: Thursday, 6 May 2021